

2021

# City of Port Washington Community Survey GIS Mapping

Presented to the  
City of Port Washington,  
Wisconsin



**ETC**  
INSTITUTE



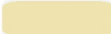


# GIS Mapping



## Interpreting the GIS (Geographic Information System) Maps Provided

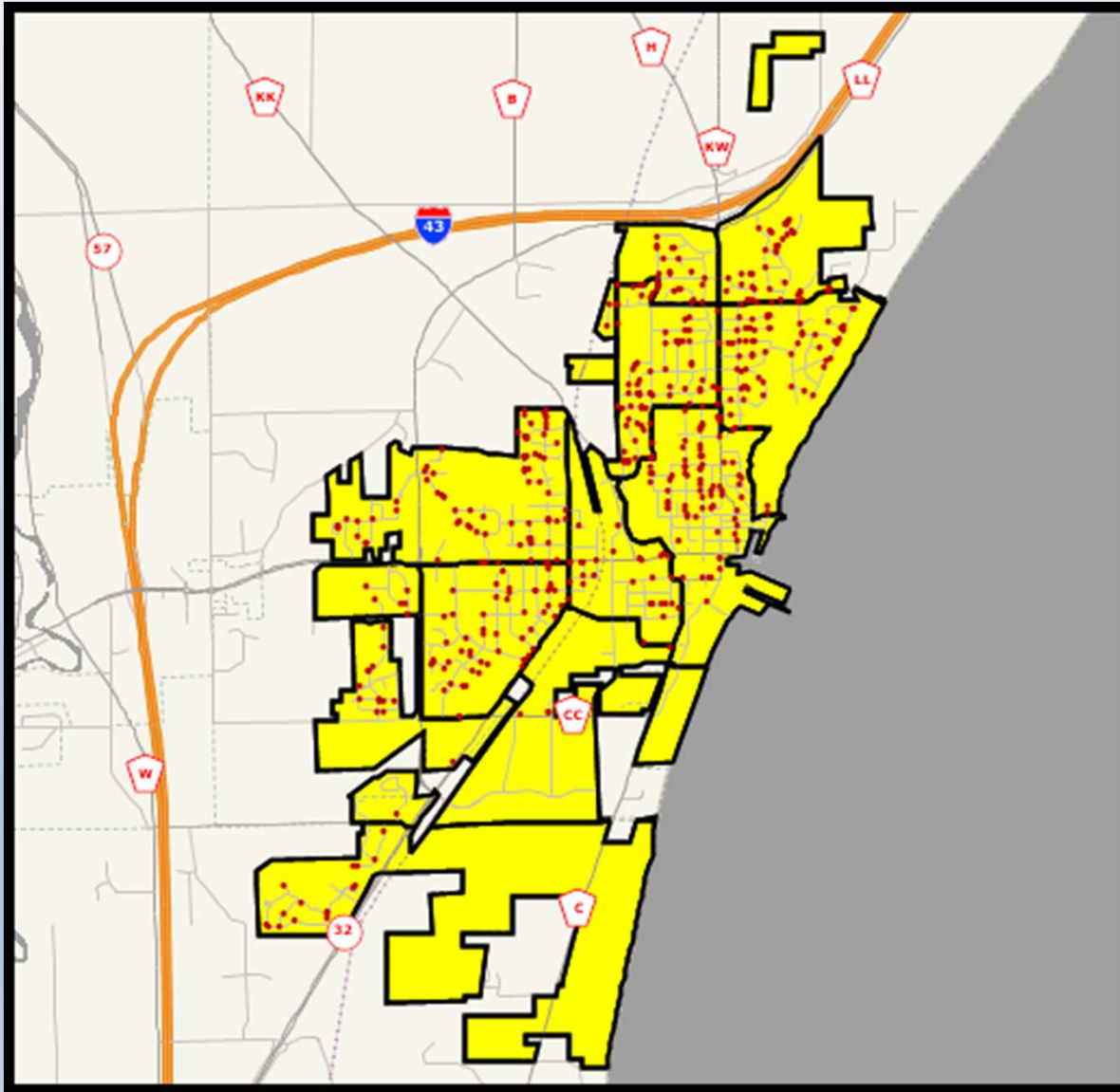
The maps on the following pages show the mean ratings for satisfaction and rating questions on the City of Port Washington Community Survey. Boundaries are shown by Census Block Groups.

When reading the maps, please use the following color scheme as a guide:

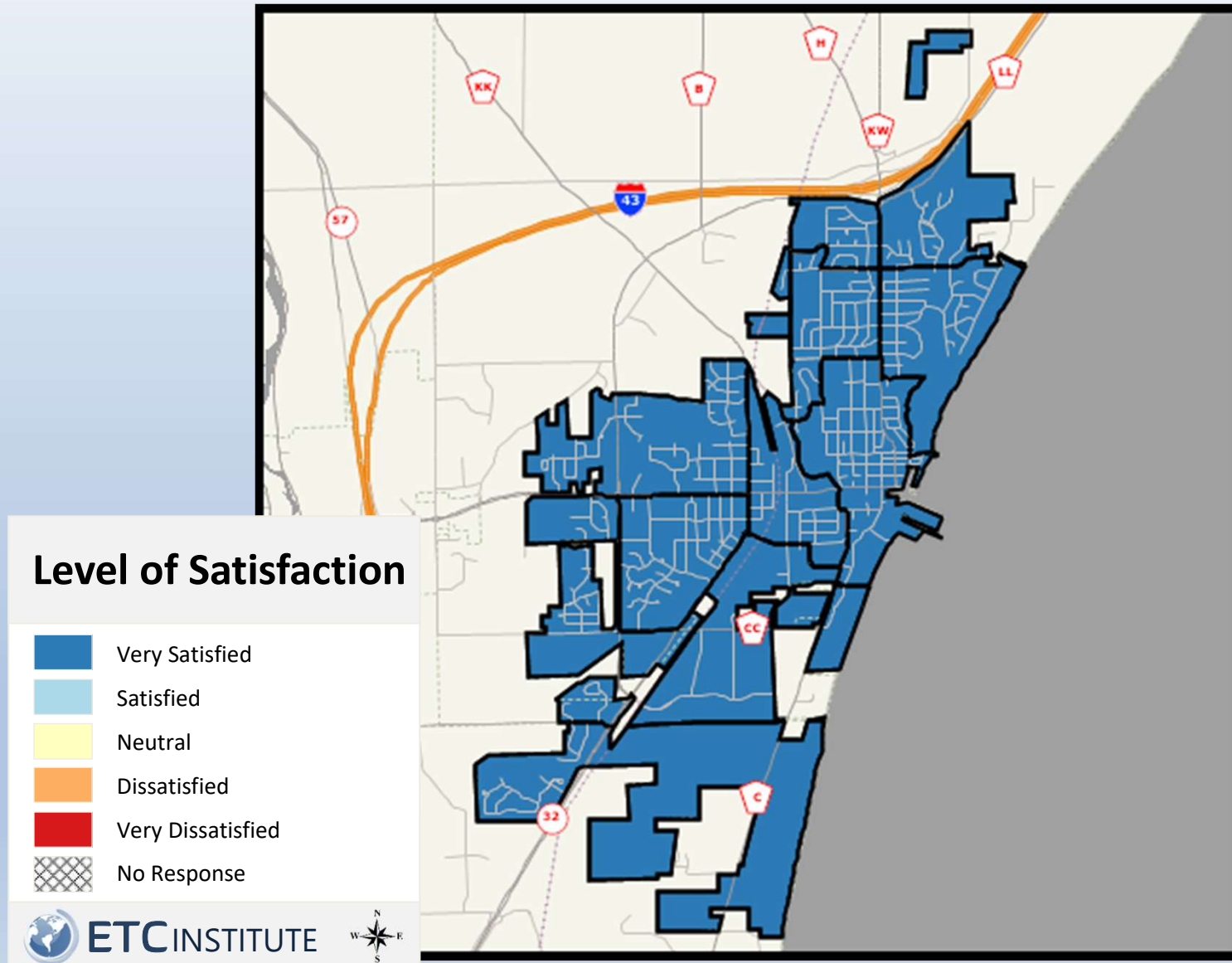
-  Darker blue shades indicate POSITIVE ratings. Shades of blue generally indicate high satisfaction with a service, ratings of “very satisfied” or “excellent.”
-  Lighter blue shades indicate POSITIVE ratings. Shades of light blue generally indicate satisfaction with a service, ratings of “satisfied” or “good.”
-  Off-white shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality-of-service delivery is adequate.
-  Orange shades indicate NEGATIVE ratings. Shades of orange generally indicate slight dissatisfaction with a service, ratings of “dissatisfied” or “below average.”
-  Red shades indicate NEGATIVE ratings. Shades of red generally indicate dissatisfaction with a service, ratings of “very dissatisfied” or “poor.”

# Location of Respondents

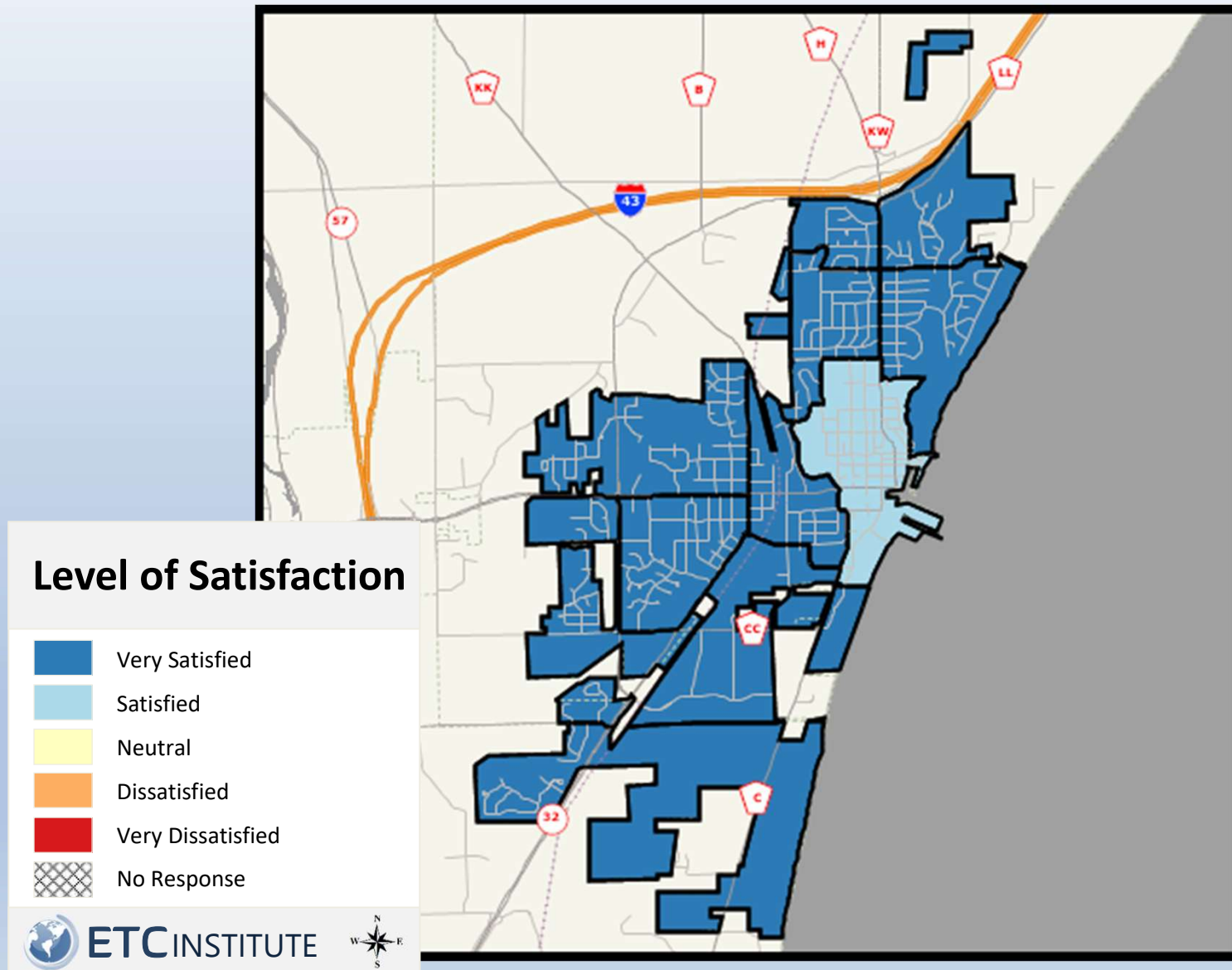
(Boundaries Show Census Block Groups)



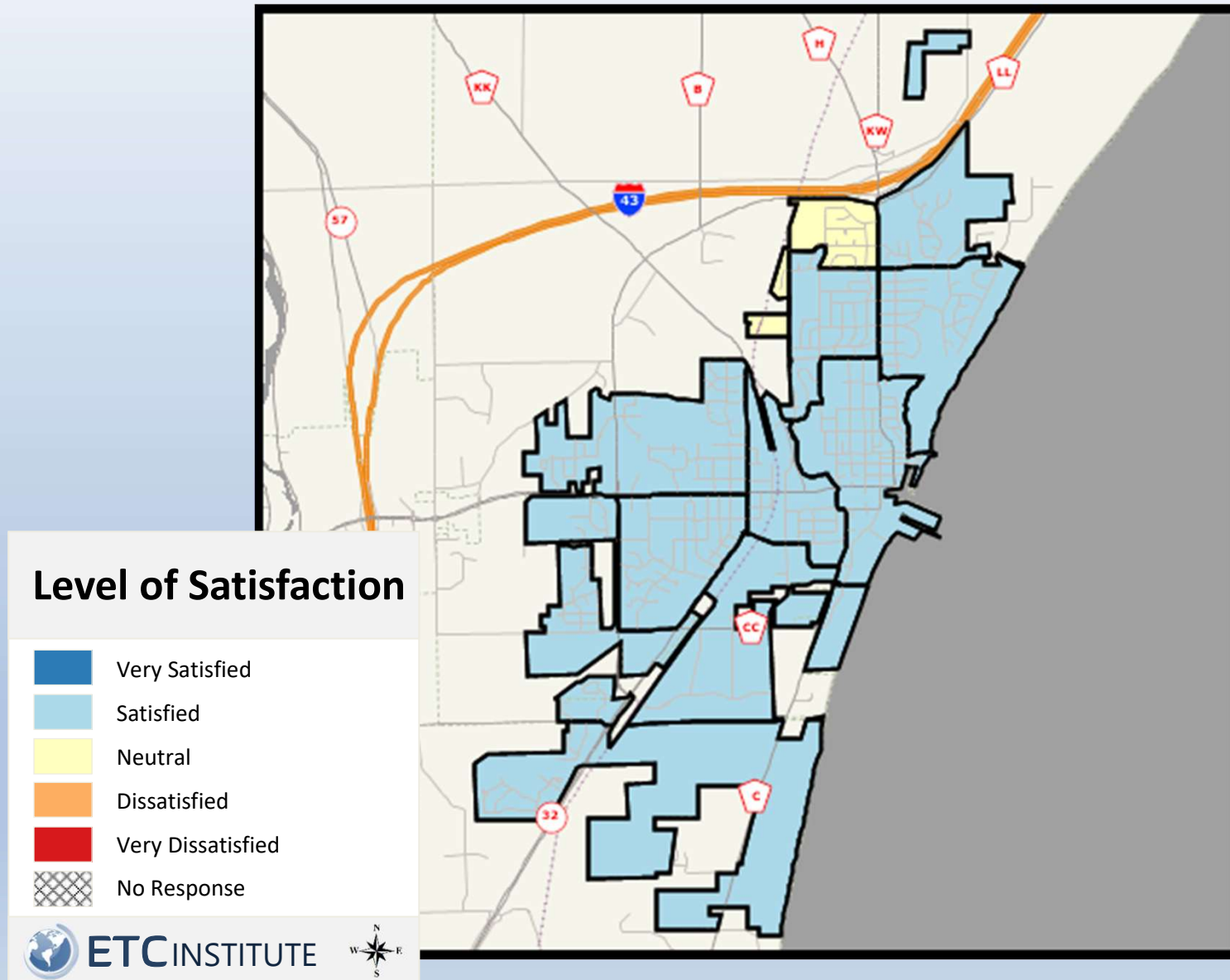
# Q1-1. Residents' perception of Port Washington as a place to live



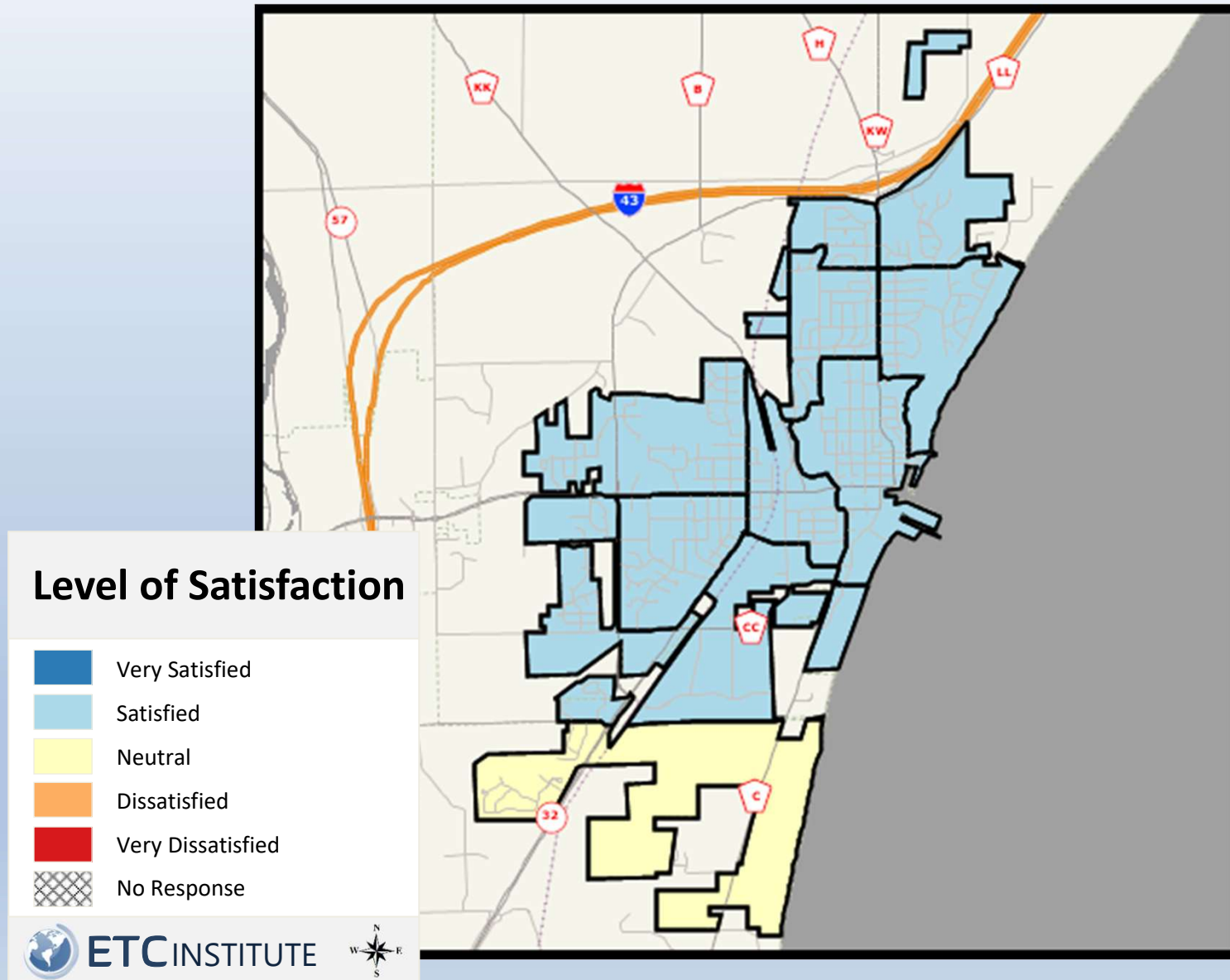
# Q1-2. Respondents' perception of Port Washington as place to raise children



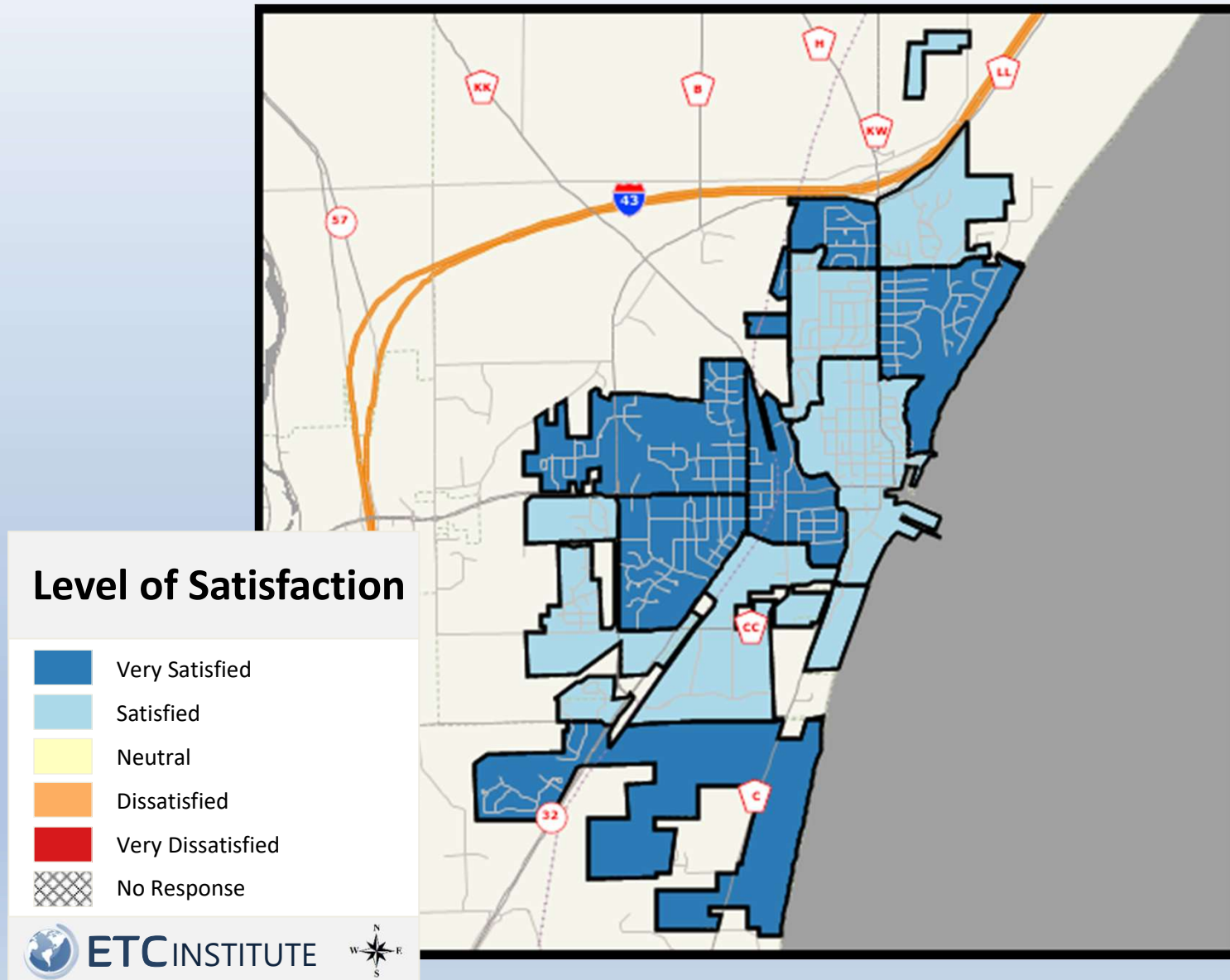
# Q1-3. Respondents' perception of Port Washington as a place to work as a place to work



# Q1-4. Respondents' perception of Port Washington as a place to retire

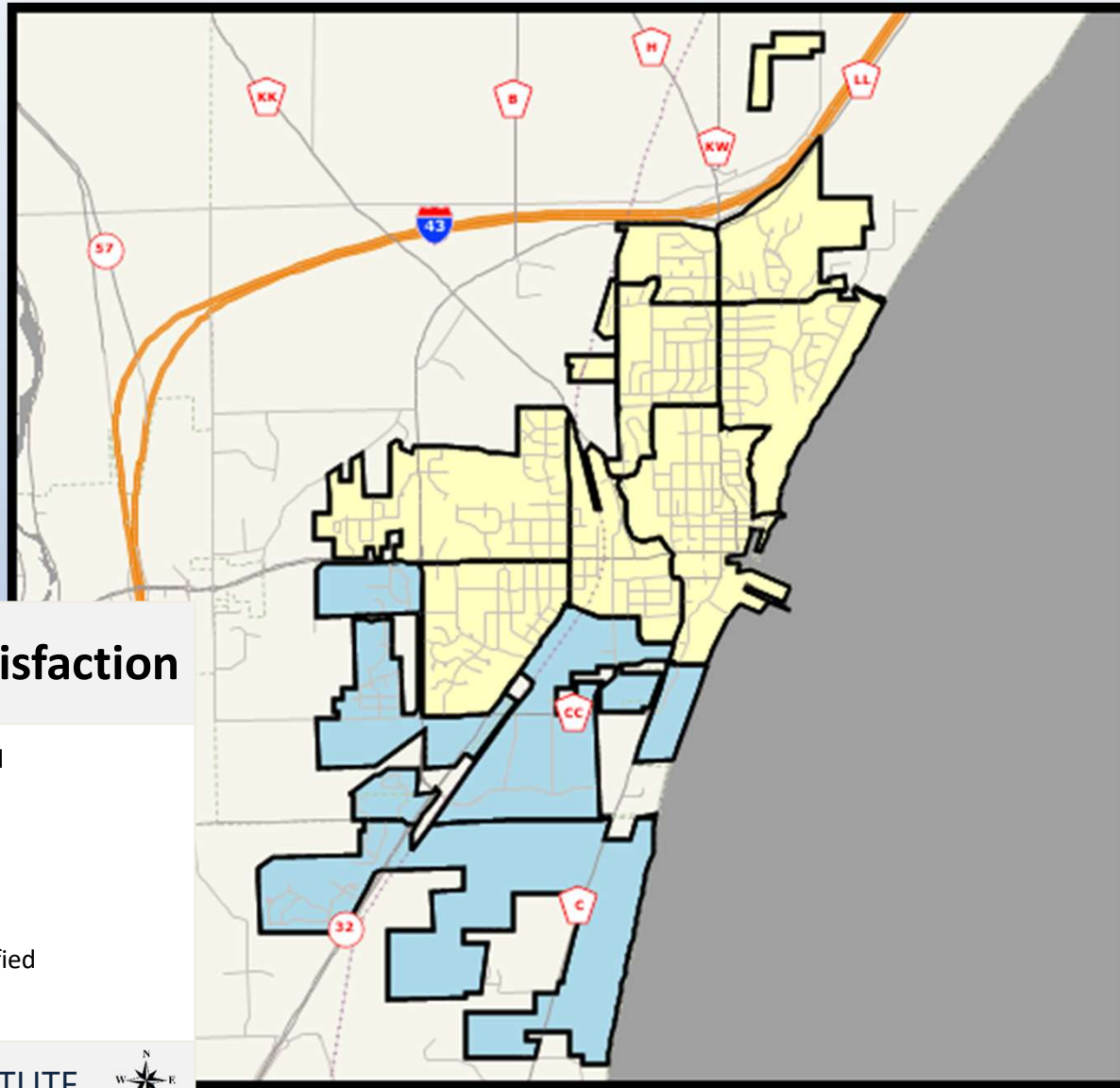


# Q1-5. Respondents' perception of Port Washington as a place to visit





# Q1-6. Respondents' perception of Port Washington as a place that is accepting of diversity

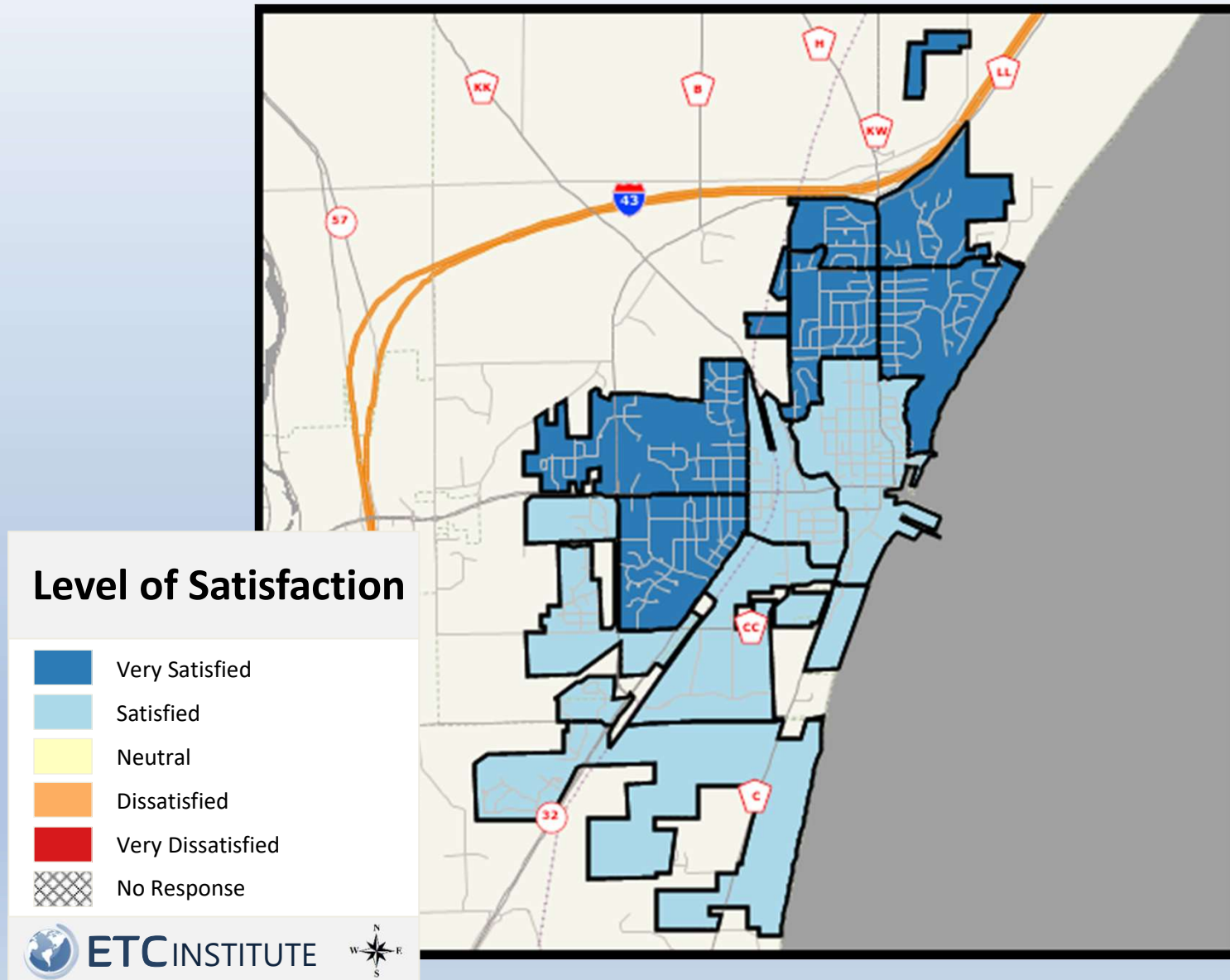


## Level of Satisfaction

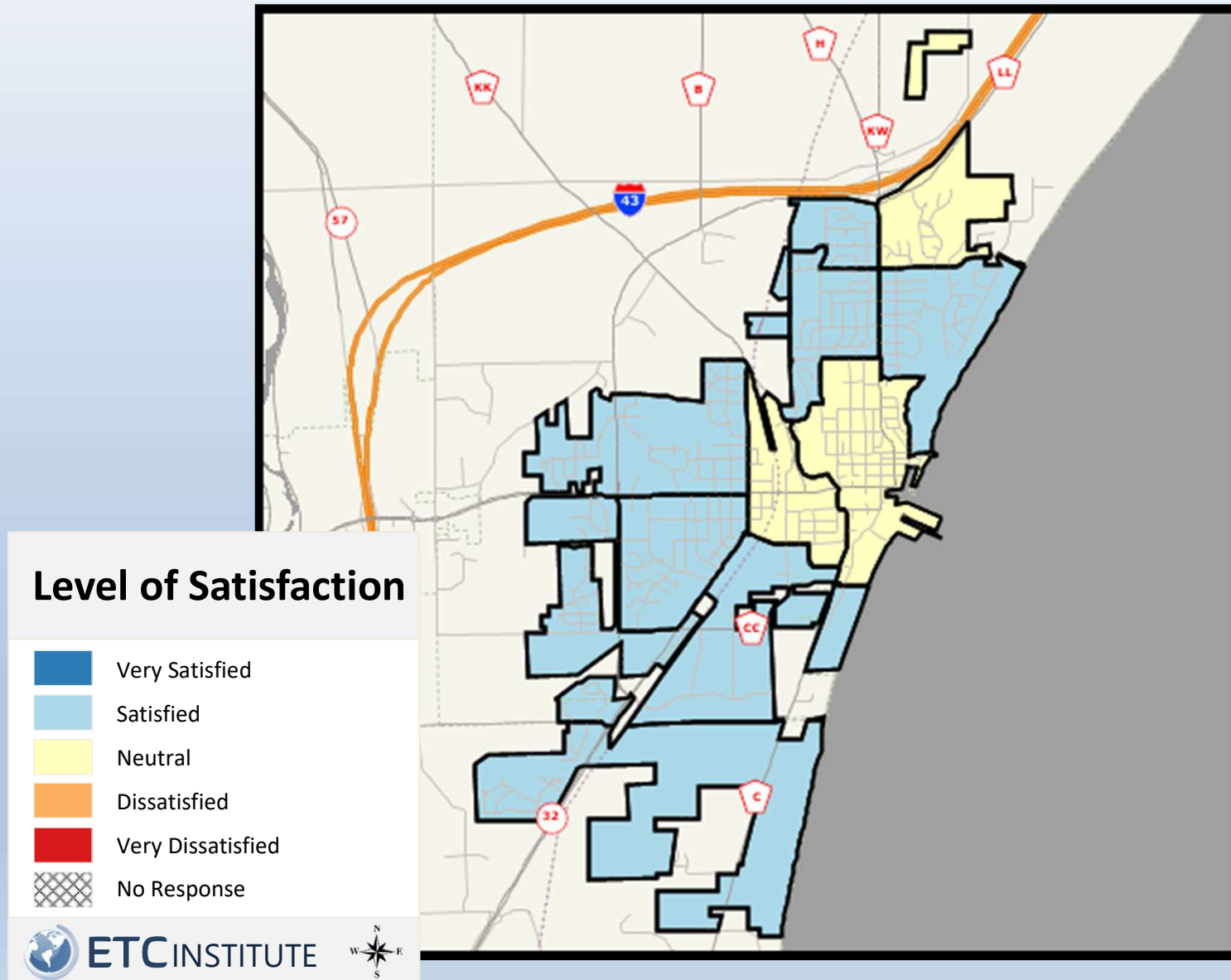
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



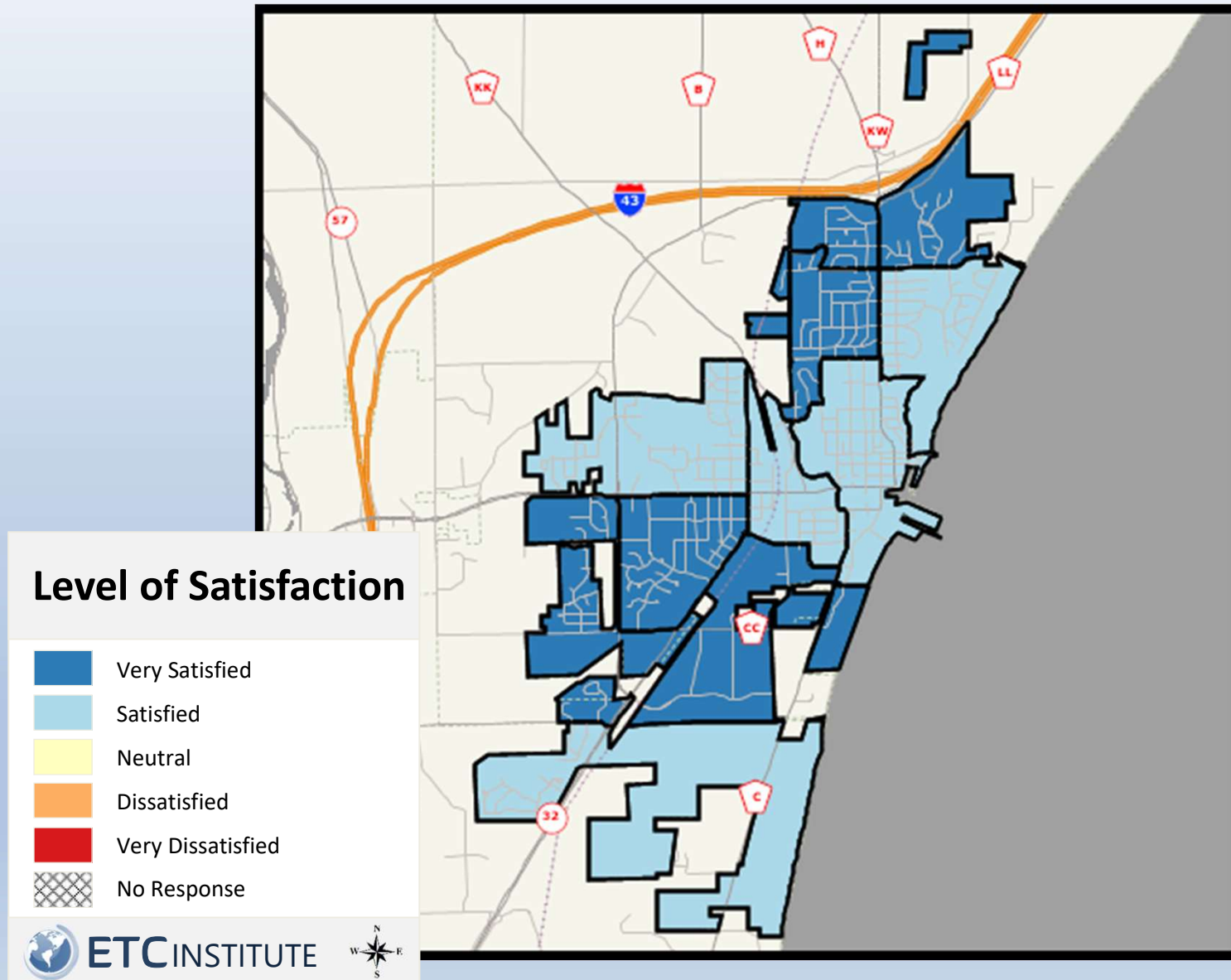
# Q1-7. Respondents' perception of Port Washington as a place they are proud to call home



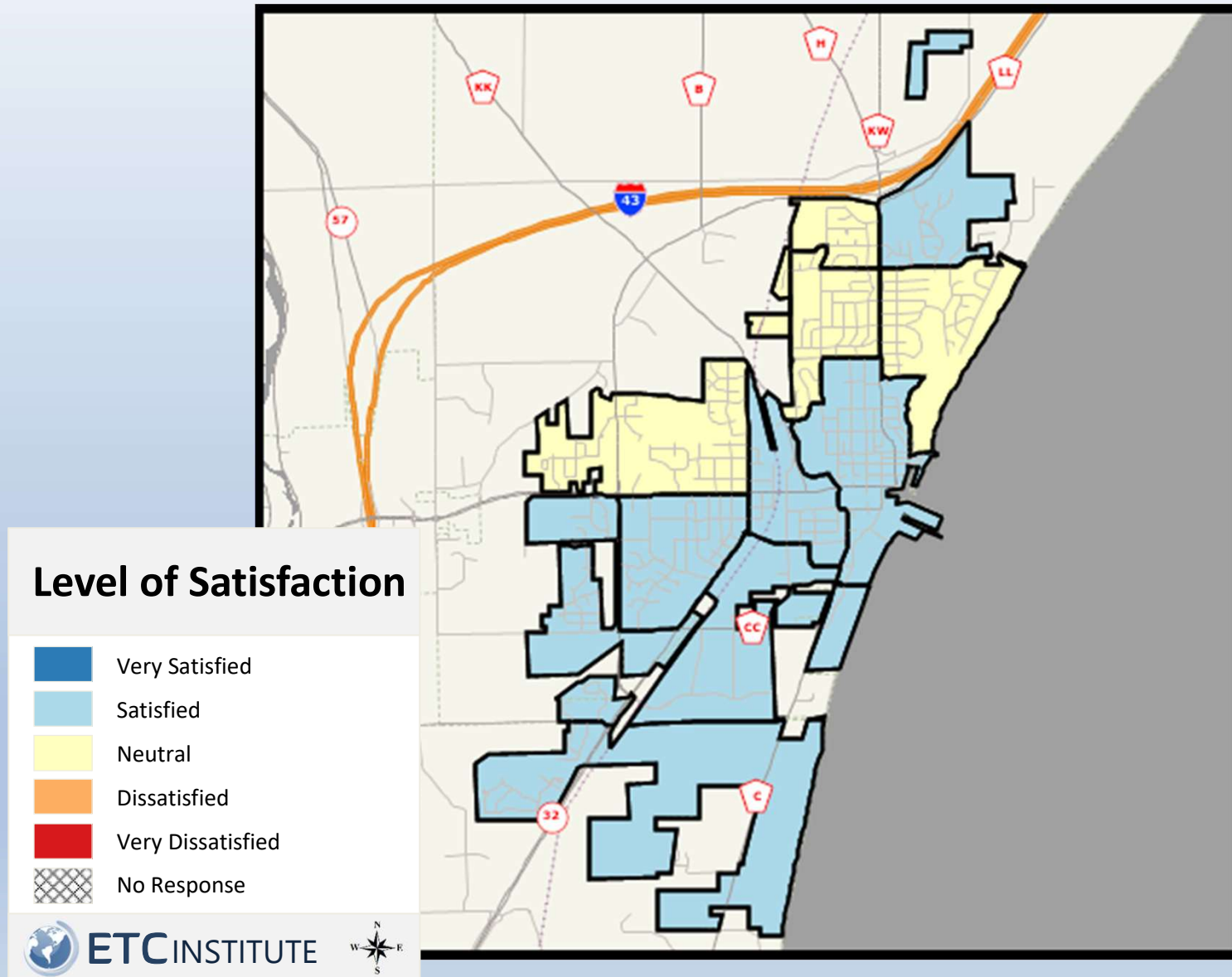
# Q1-8. Respondents' perception of Port Washington as a community that is moving in the right direction



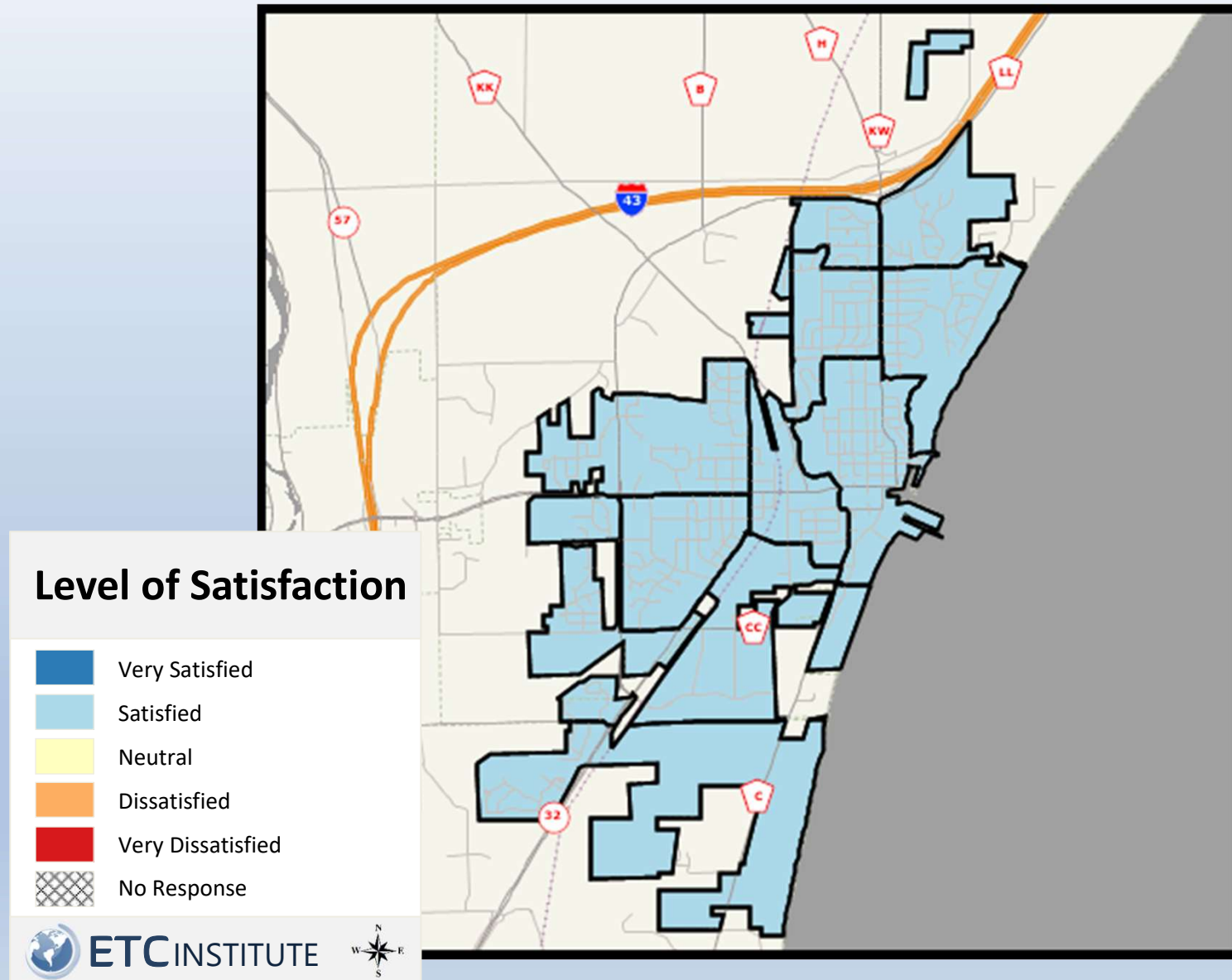
## Q2-1. Respondents' perception of the overall quality of public safety (police, fire, emergency medical services) in Port Washington



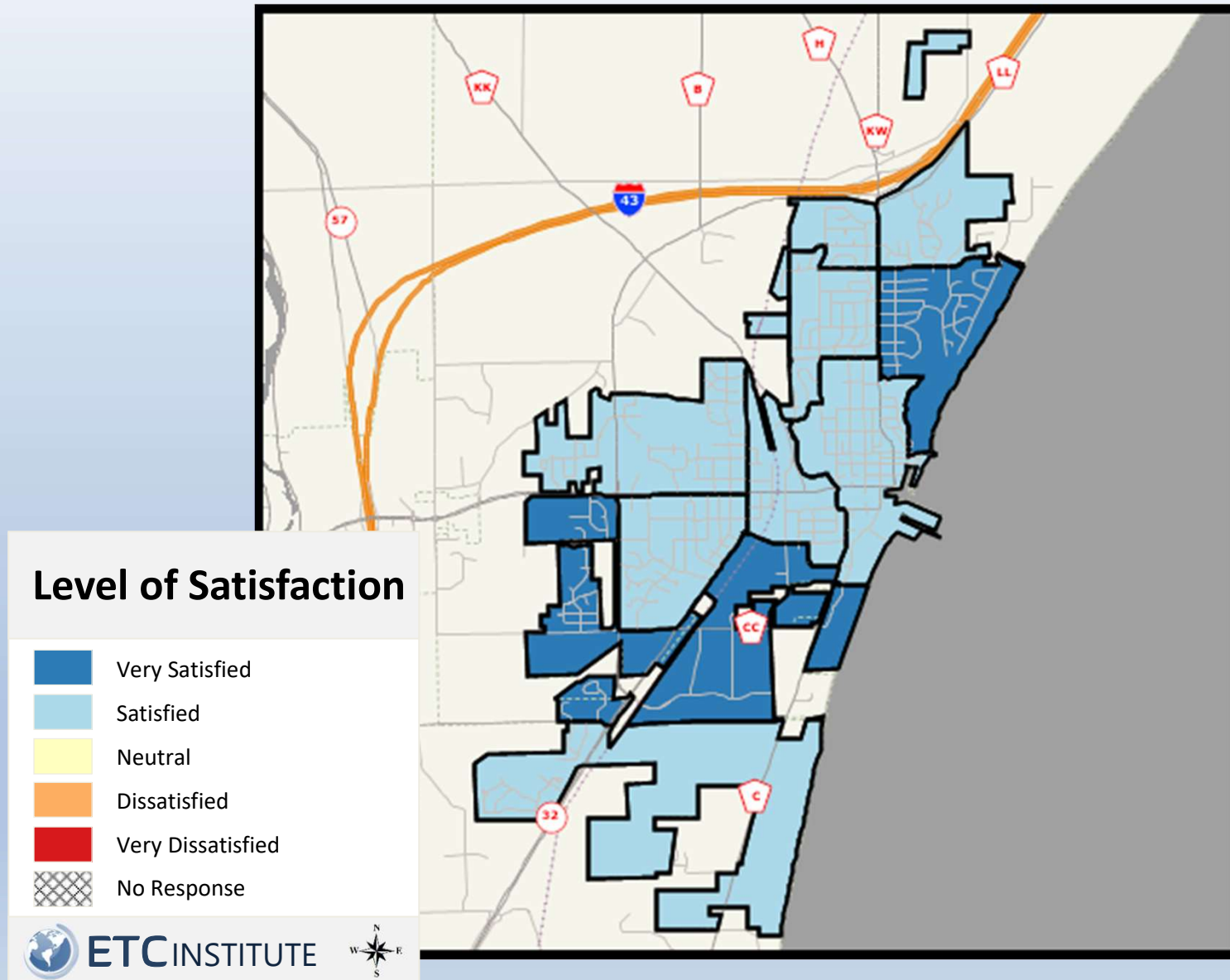
# Q2-2. Respondents' perception of the overall maintenance of City streets, sidewalks and infrastructure in Port Washington



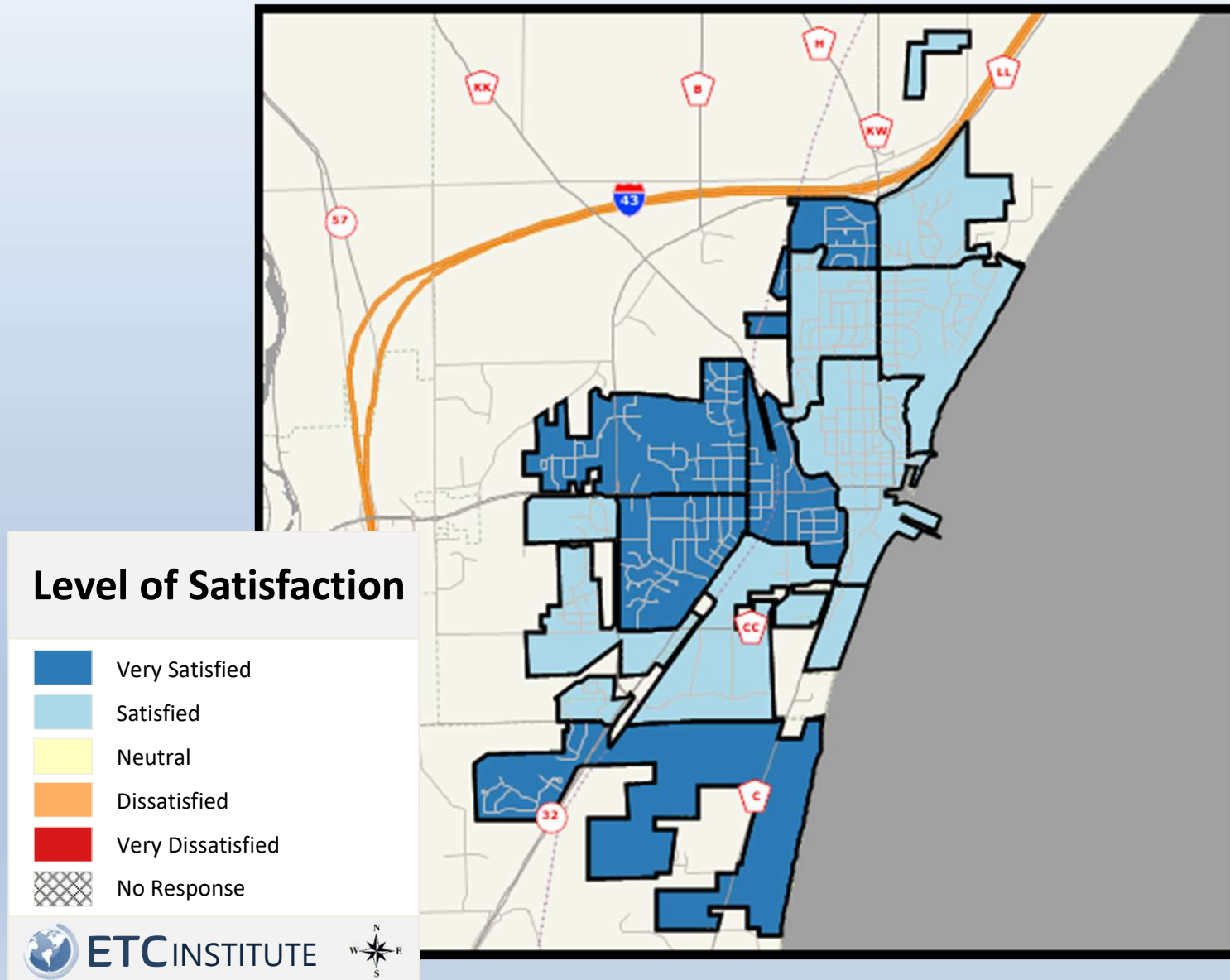
# Q2-3. Respondents' perception of the overall flow of traffic and congestion management in the City



# Q2-4. Respondents' perception of the overall quality of parks and recreation programs and facilities in Port Washington

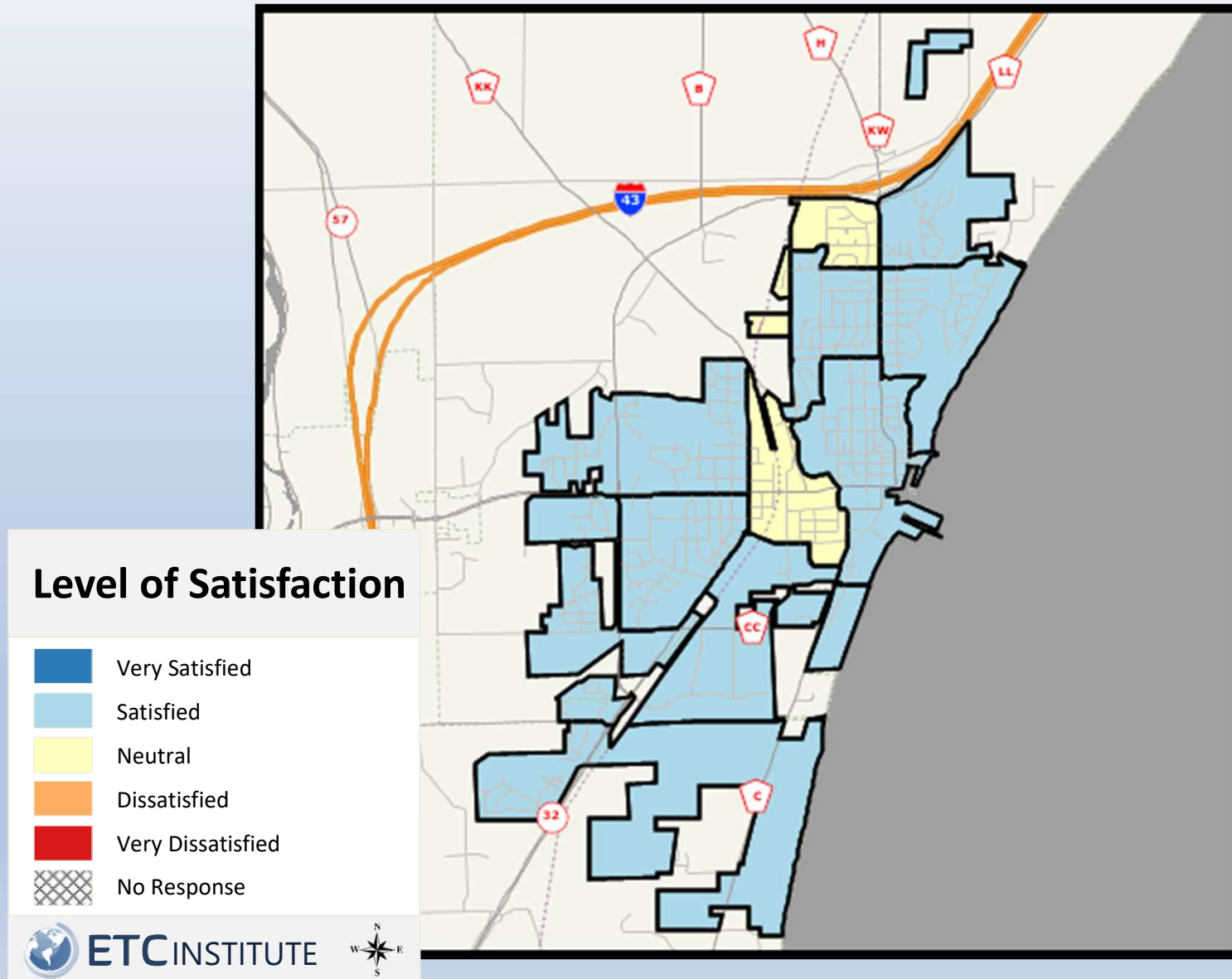


# Q2-5. Respondents' perception of the overall quality of City library services

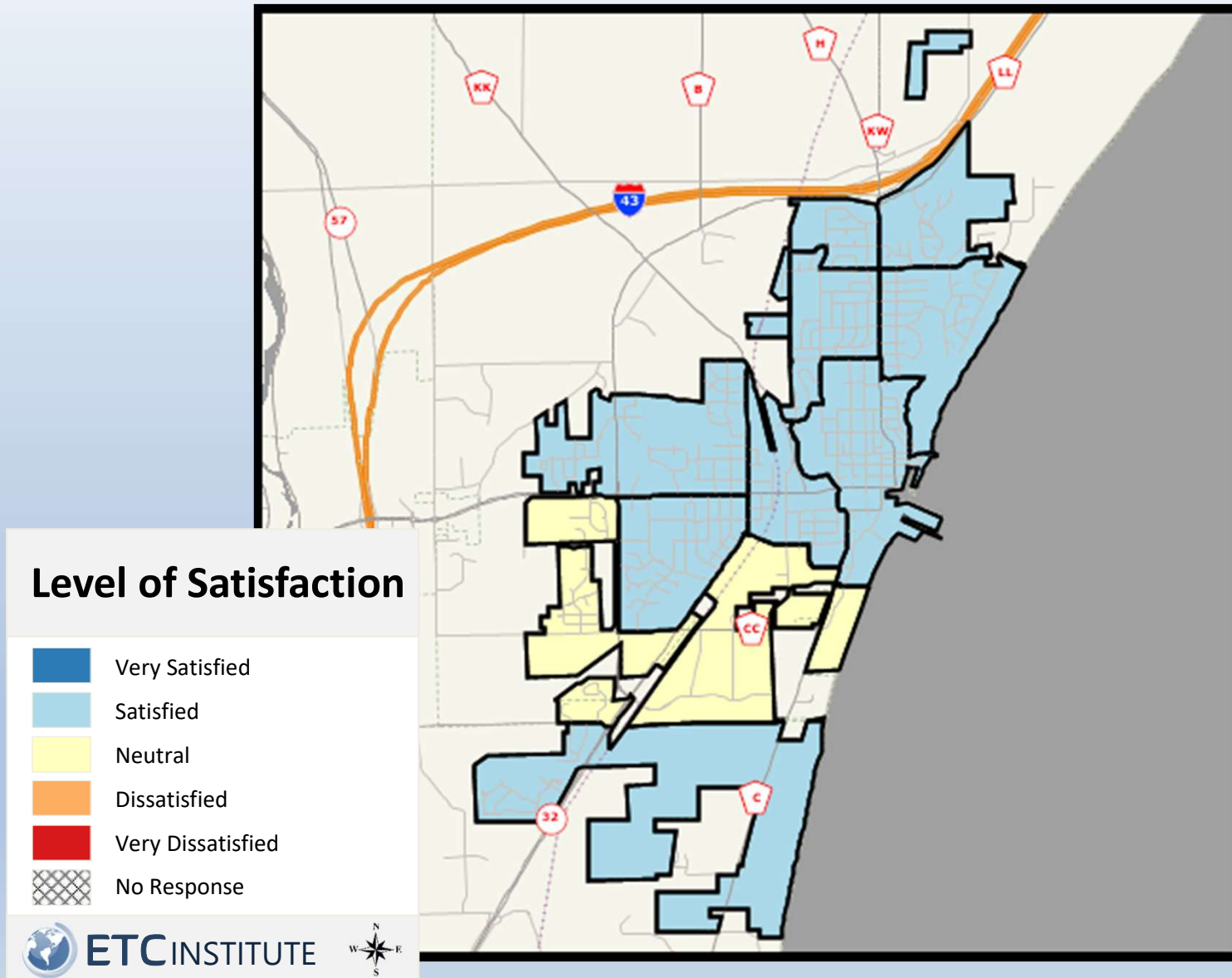




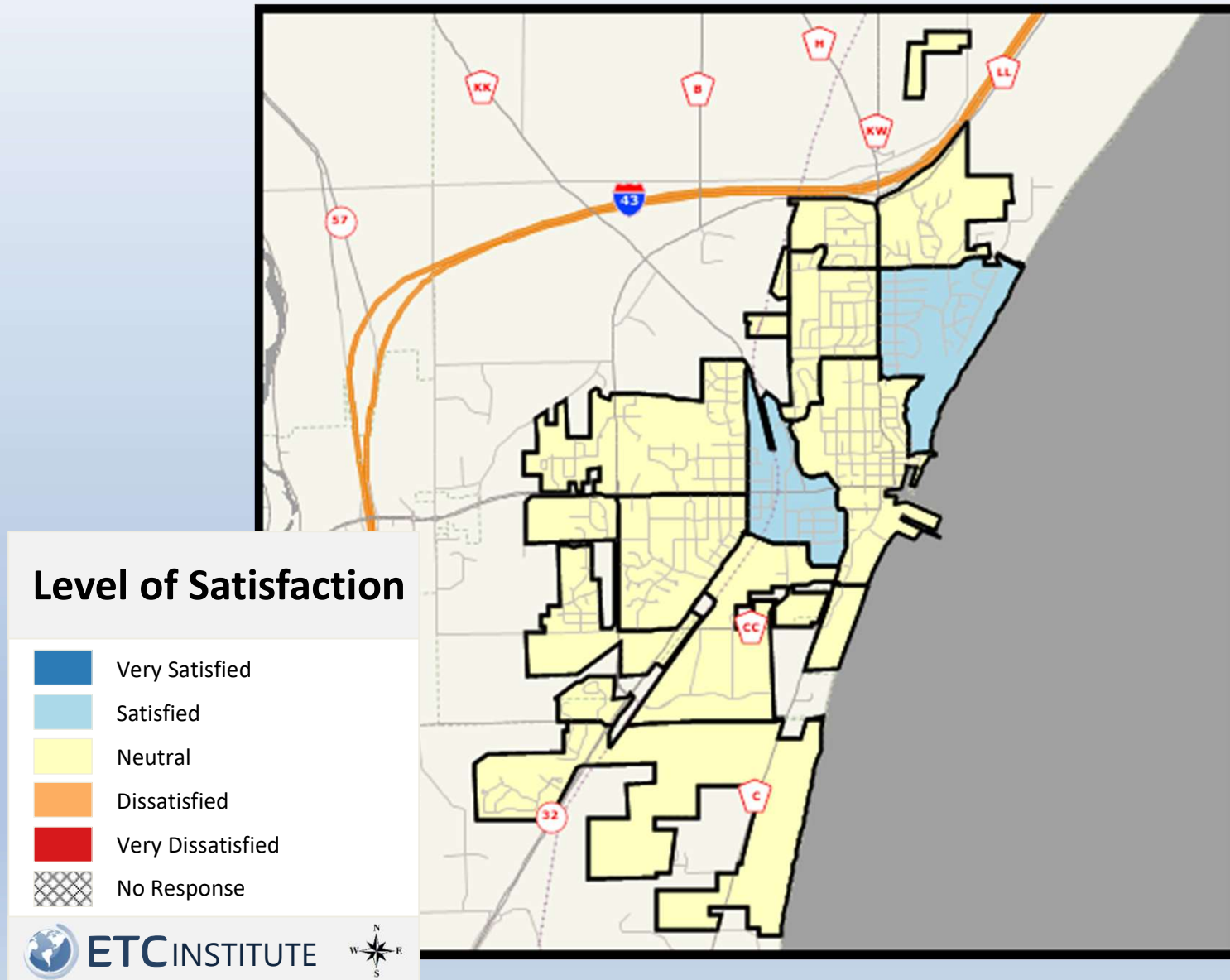
# Q2-6. Respondents' perception of the overall enforcement of City codes and ordinances



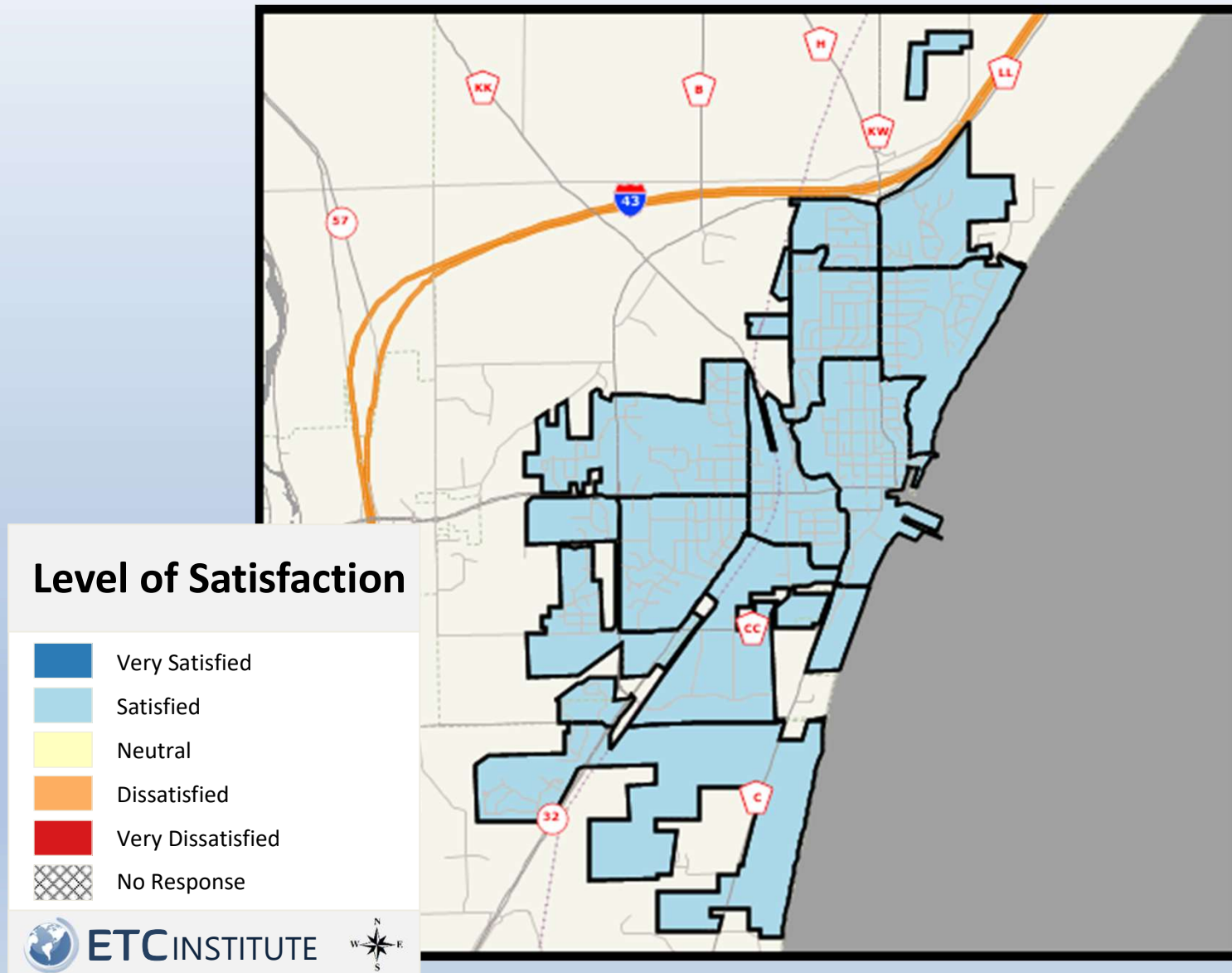
## Q2-7. Respondents' perception of the overall quality of solid waste services (trash, recycling, yard waste, etc.) in Port Washington



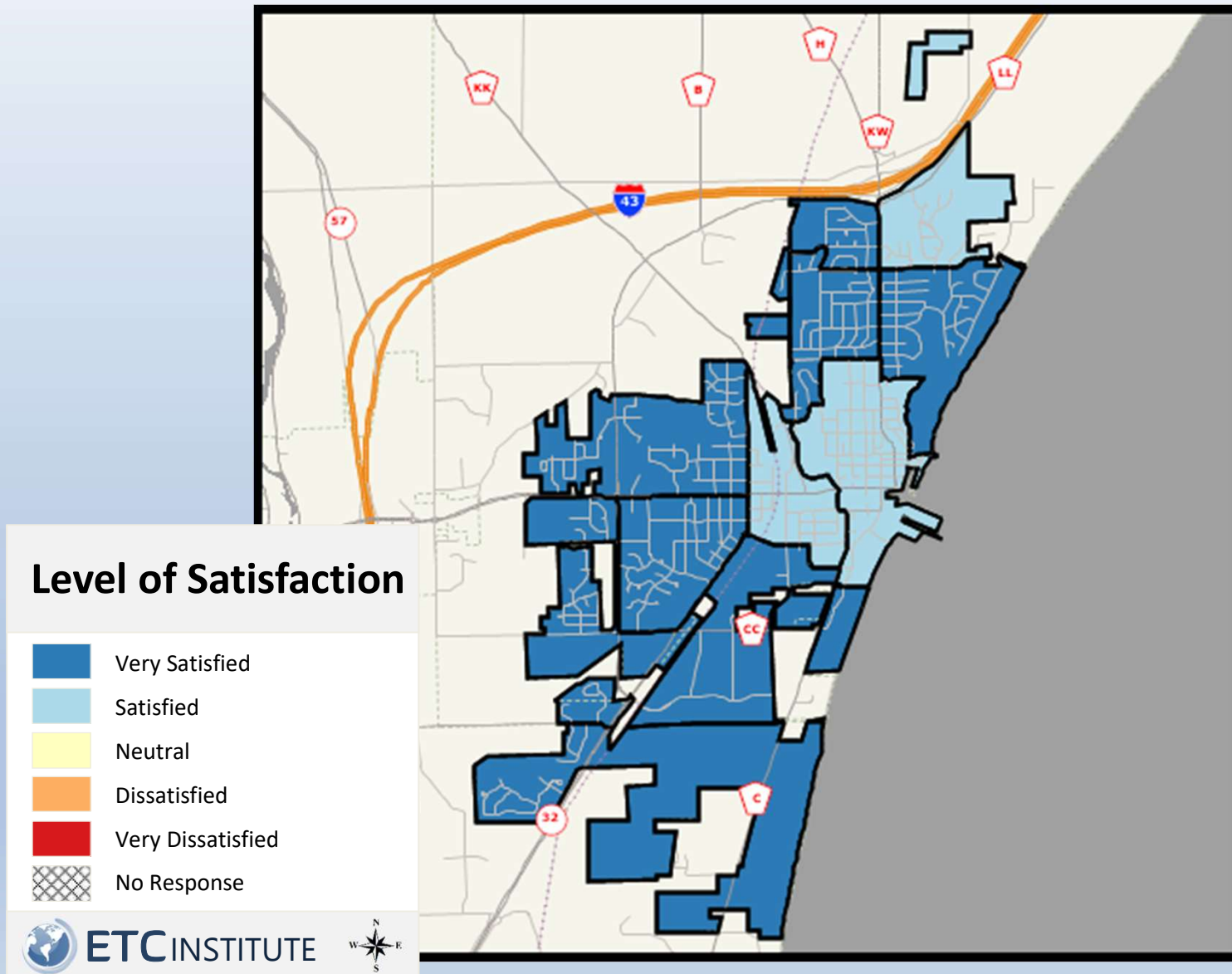
# Q2-8. Respondents' perception of the overall effectiveness of city communication with the public



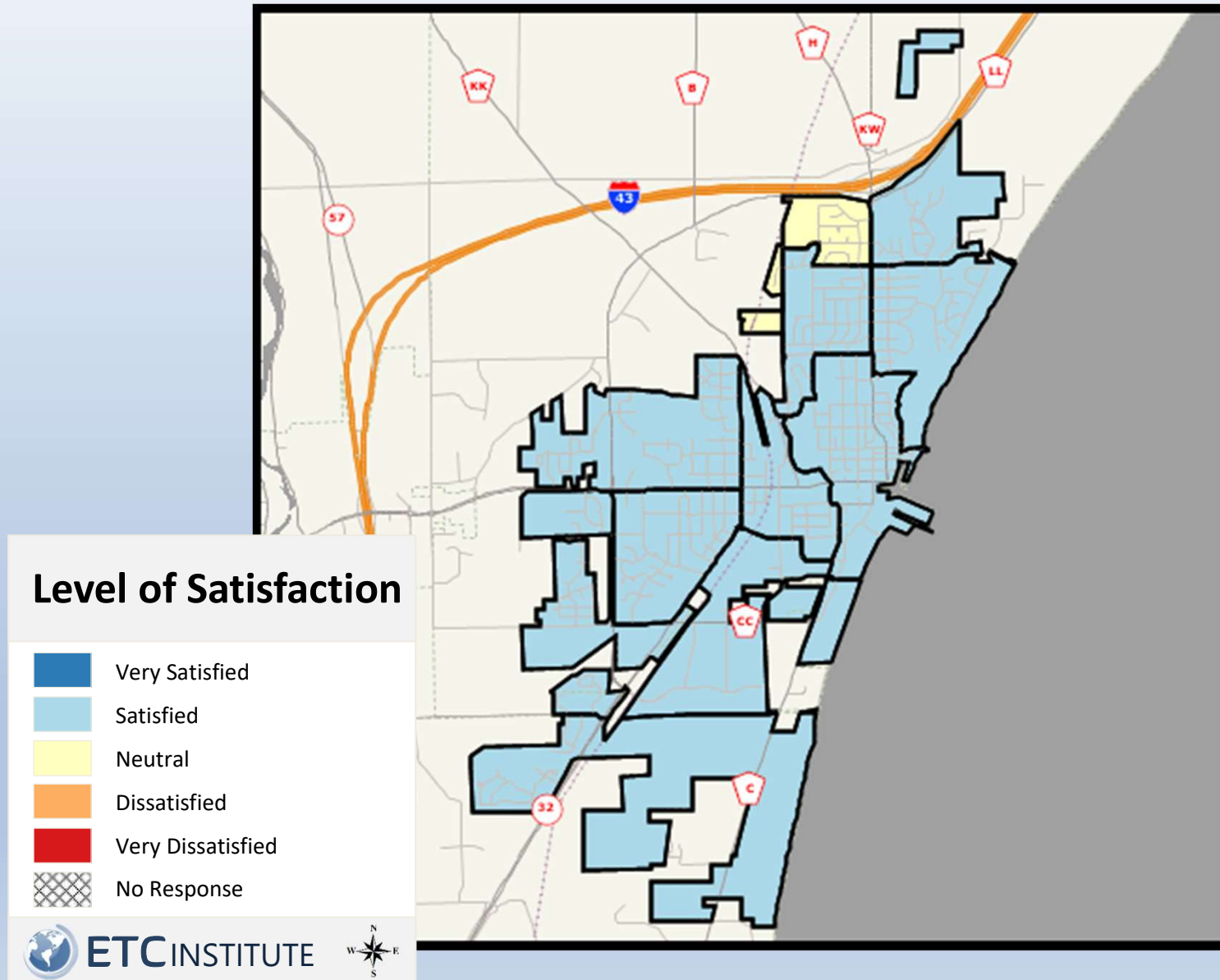
# Q2-9. Respondents' perception of the overall quality of customer service you received from City employees



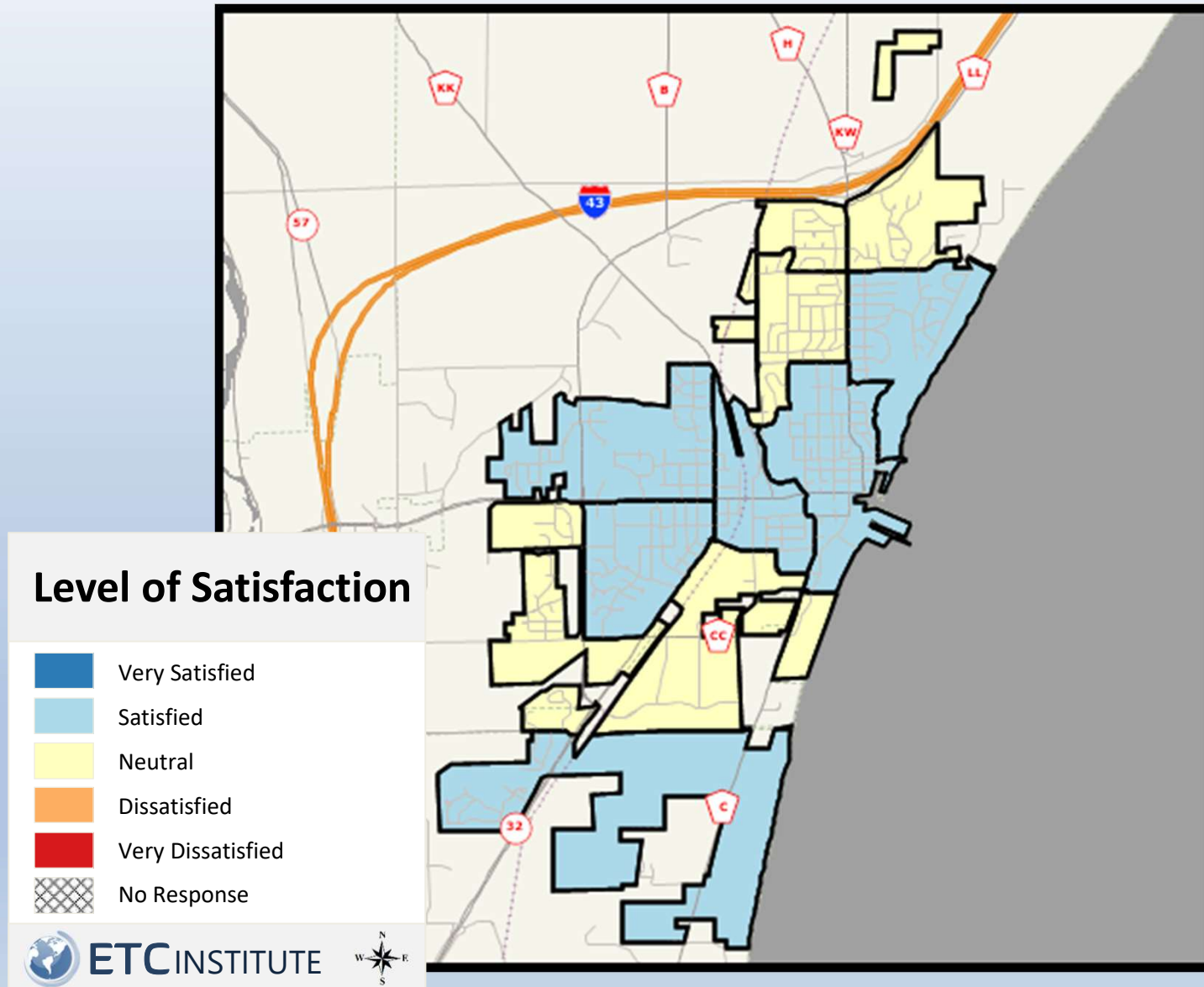
# Q4-1. Respondents' perception of the overall quality of drinking water utility services in Port Washington



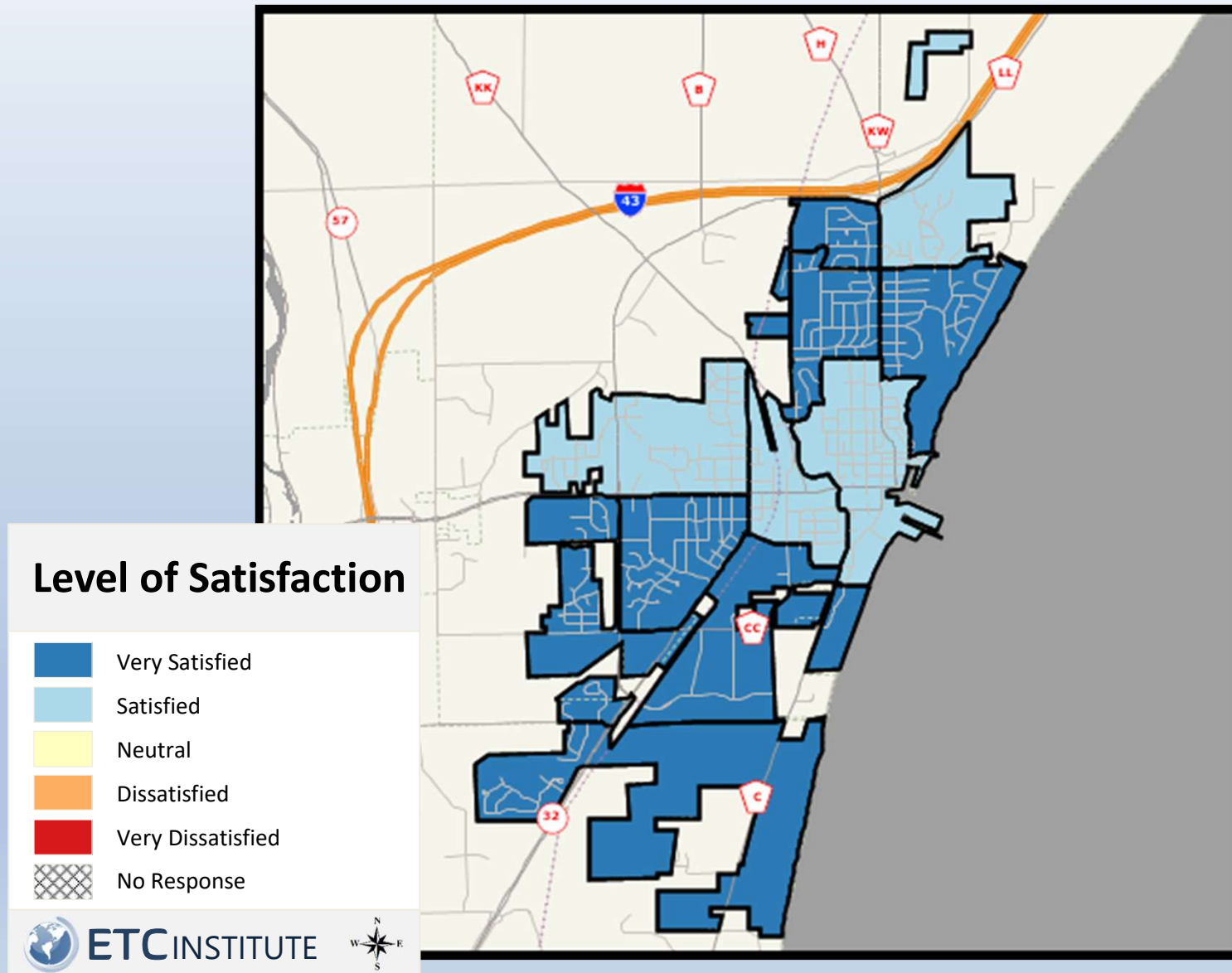
# Q4-2. Respondents' perception of drainage of rain water off City streets



# Q4-3. Respondents' perception of drainage of rain water off properties next to their residence

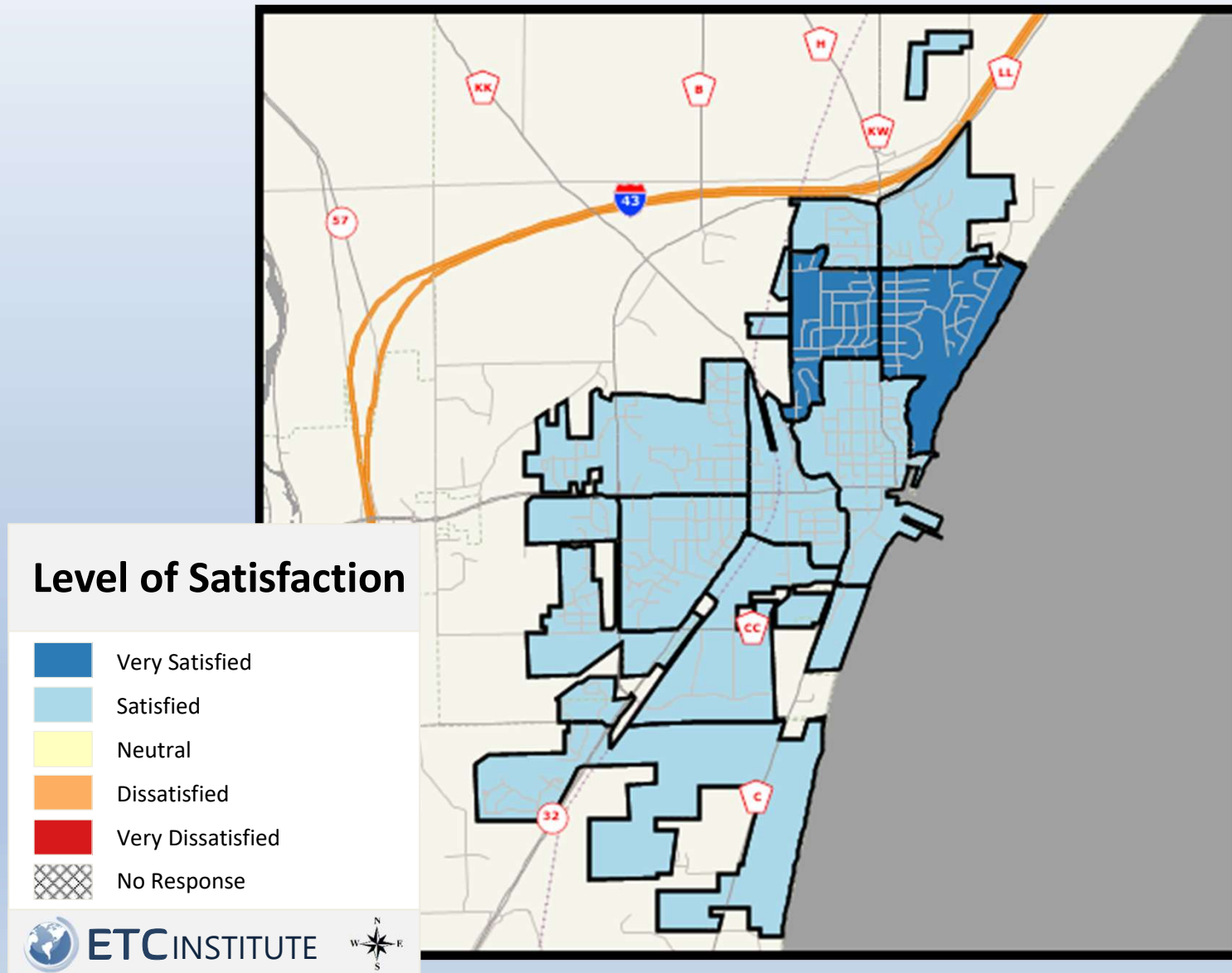


# Q5-1. Respondents' perception of the overall quality of police services in Port Washington

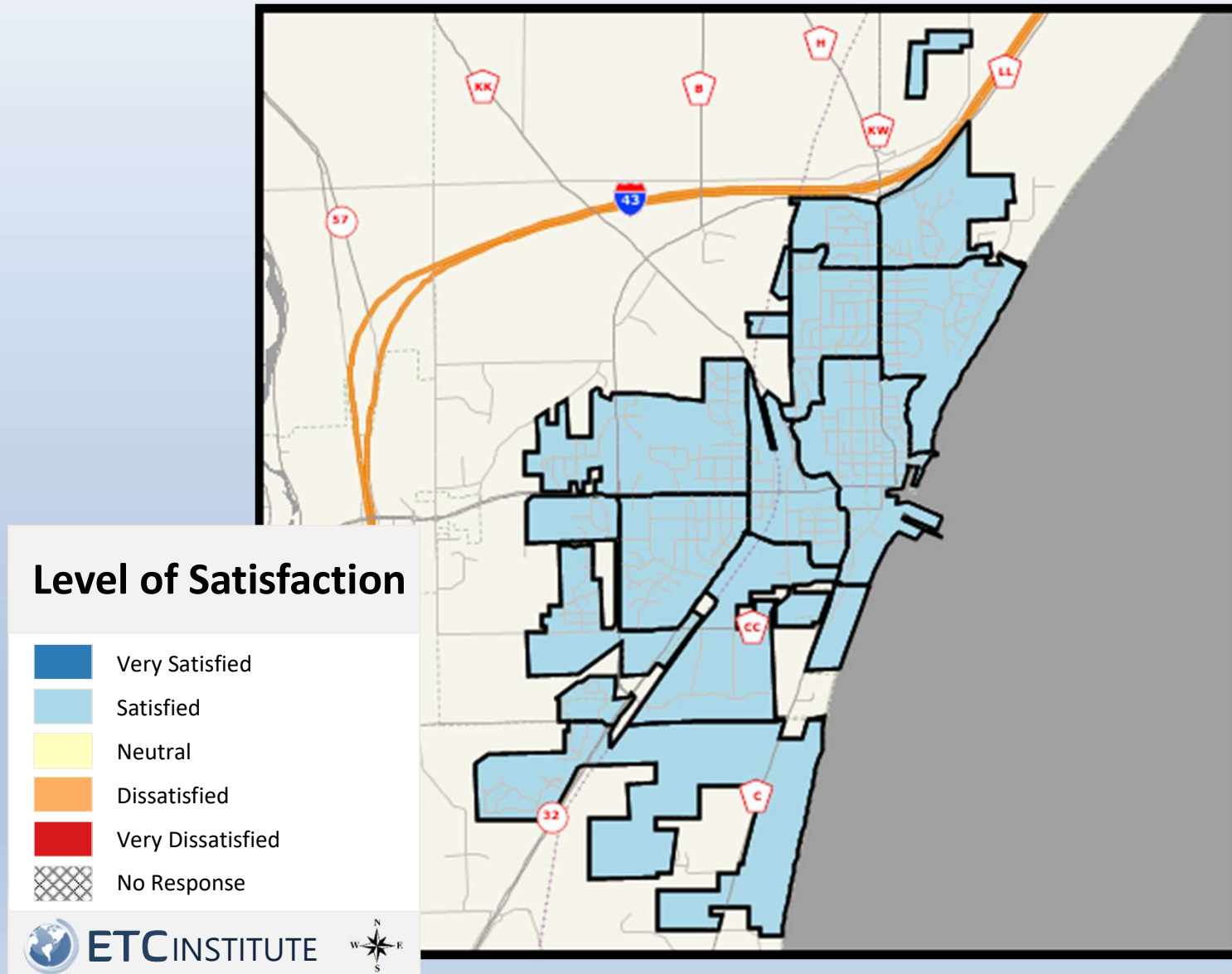




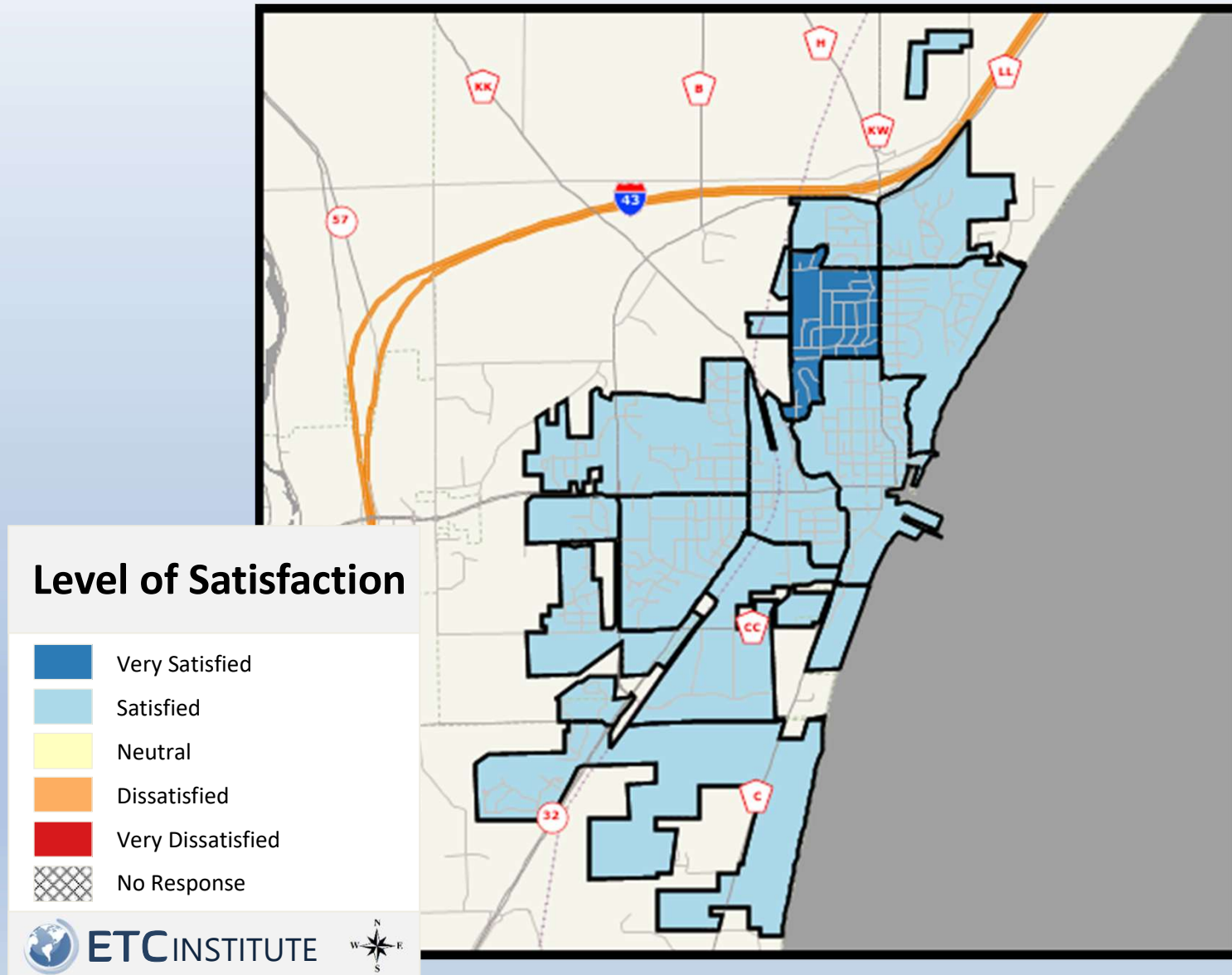
# Q5-2. Respondents' perception of the visibility of police in Port Washington neighborhoods



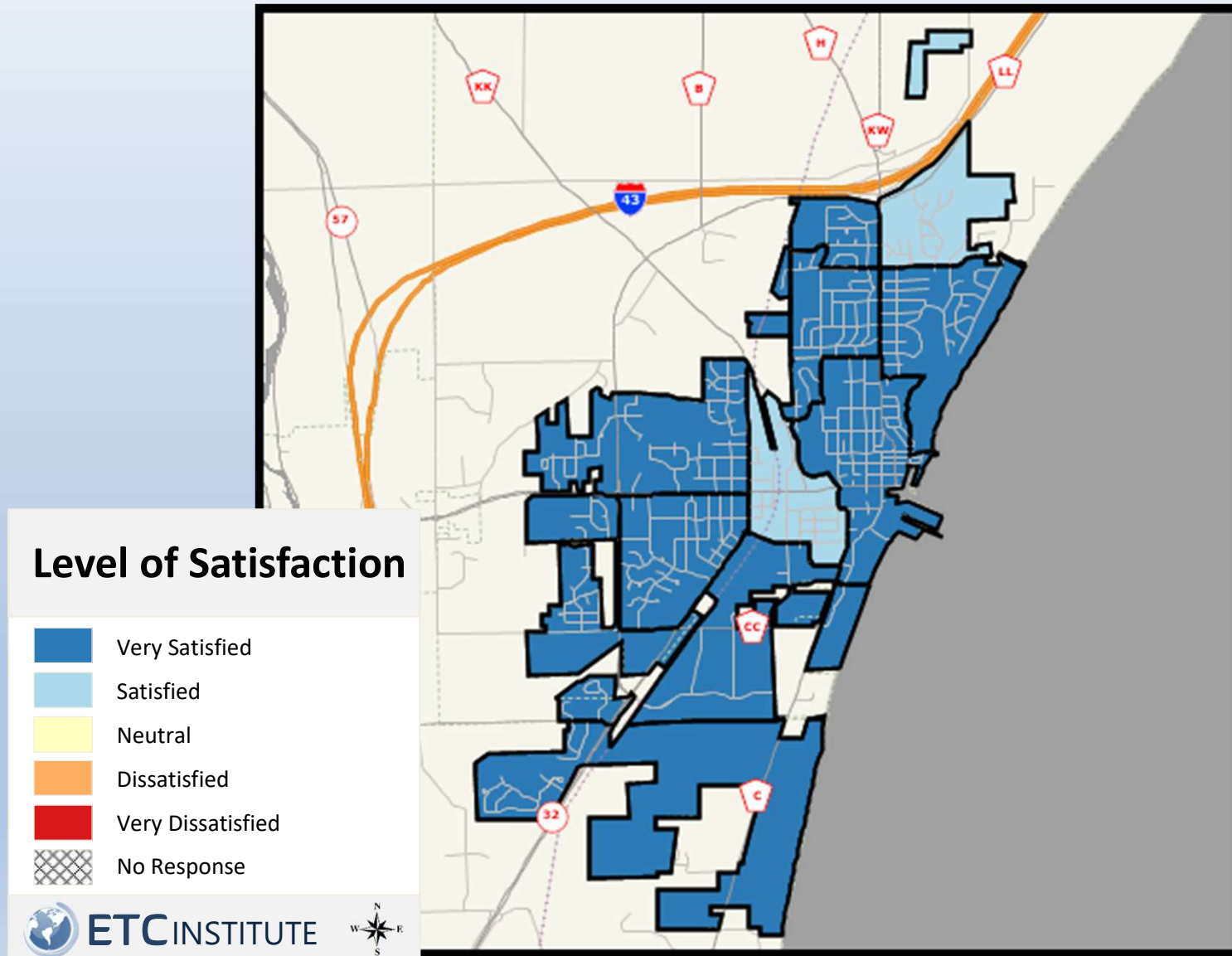
# Q5-3. Respondents' perception of the visibility of police in Port Washington commercial and retail areas



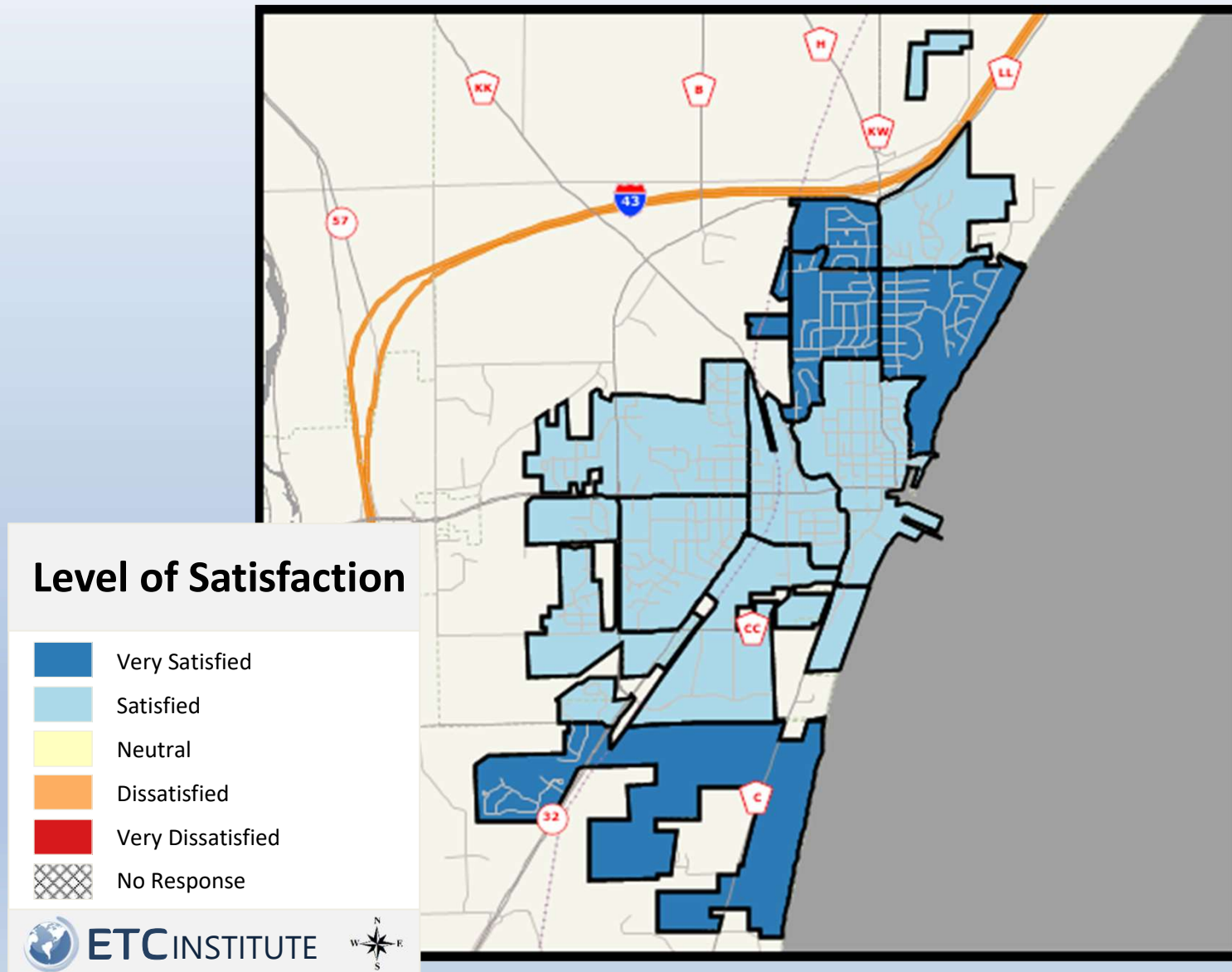
# Q5-4. Respondents' perception of the City's efforts to prevent crime



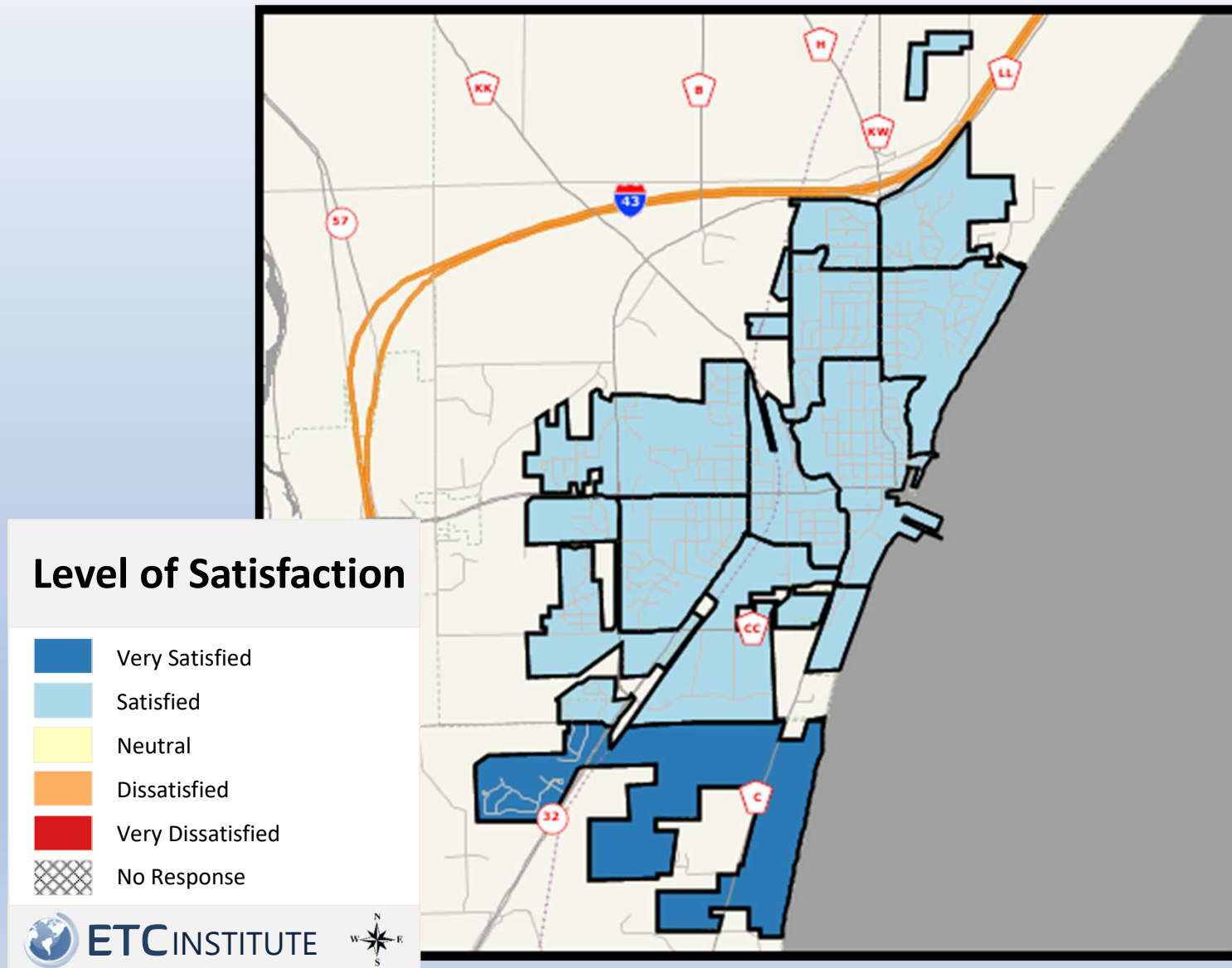
# Q5-5. Respondents' perception of how quickly Port Washington police respond to emergencies



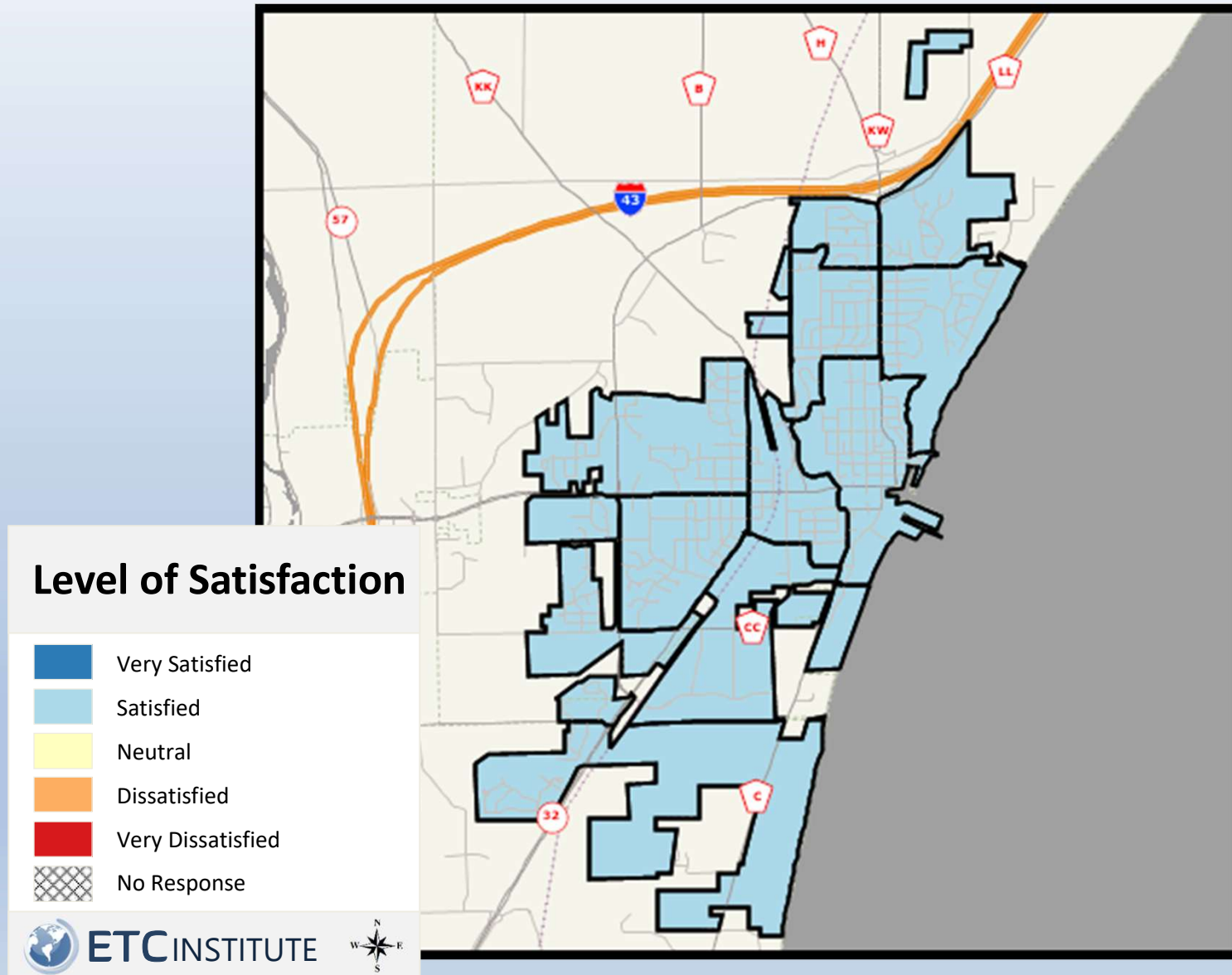
# Q5-6. Respondents' perception of the overall attitude and behavior of City Police Department personnel toward citizens



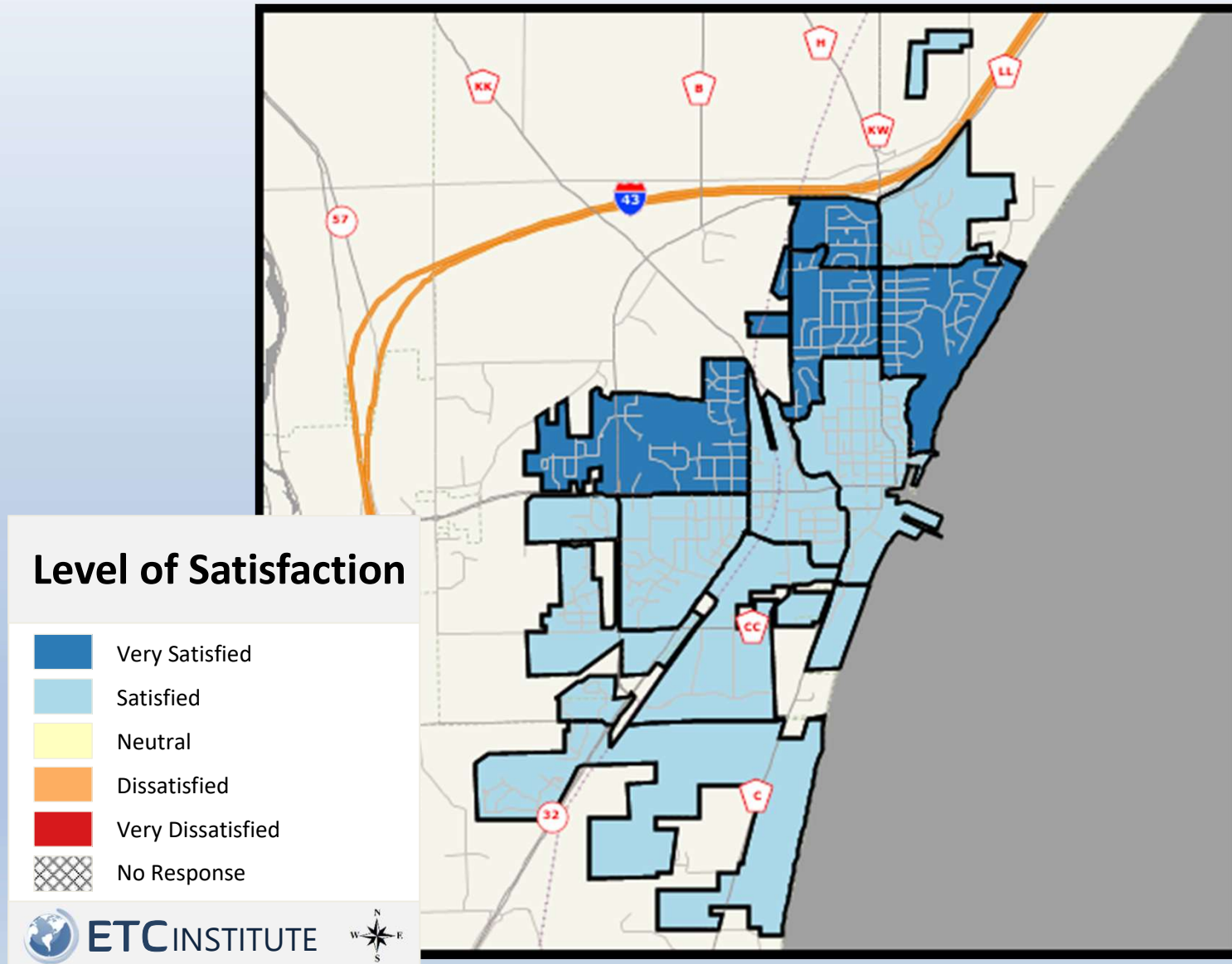
# Q5-7. Respondents' perception of the enforcement of local traffic laws



# Q5-8. Respondents' perception of Police Department safety education programs

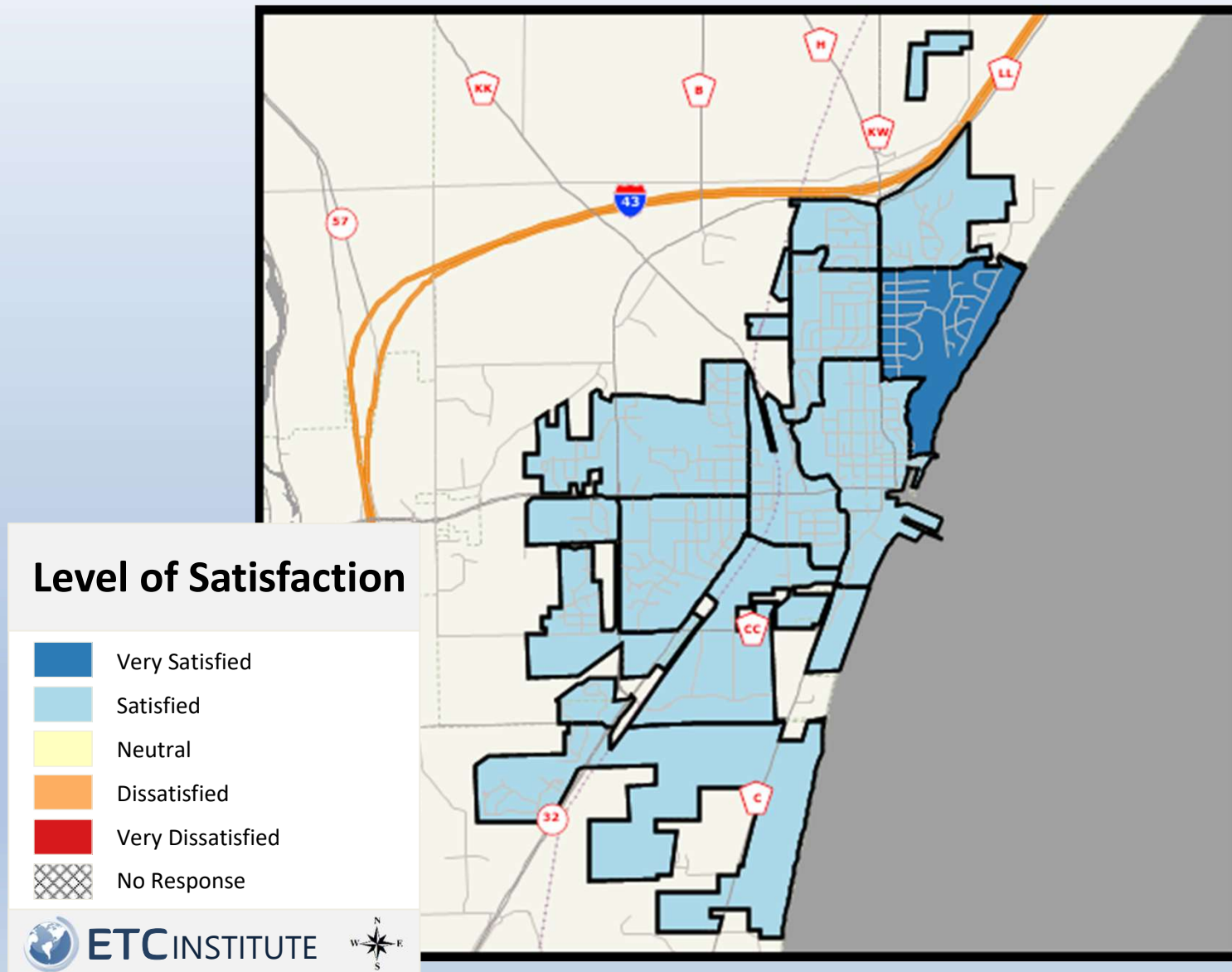


# Q5-9. Respondents' perception of the overall quality of fire services in Port Washington

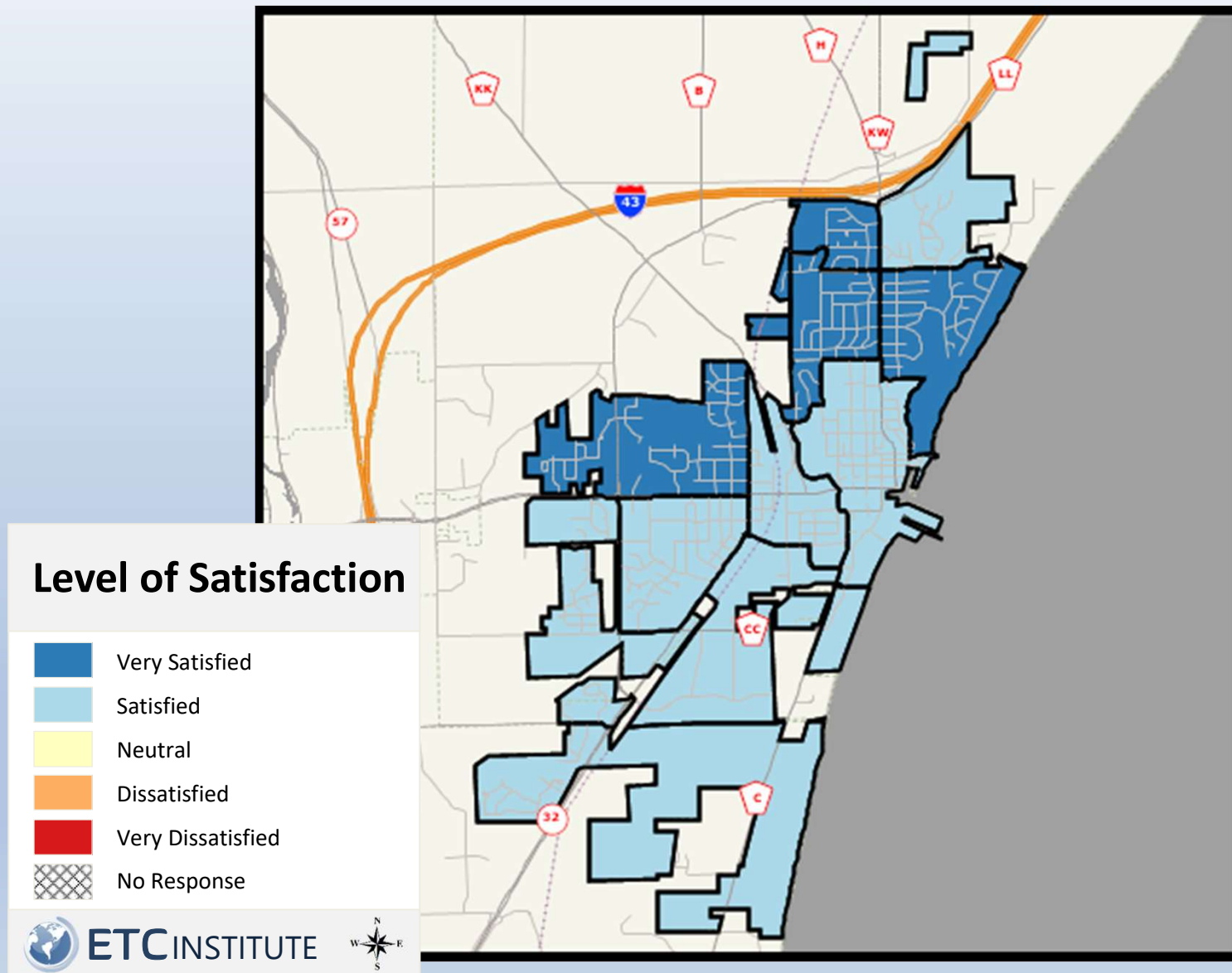




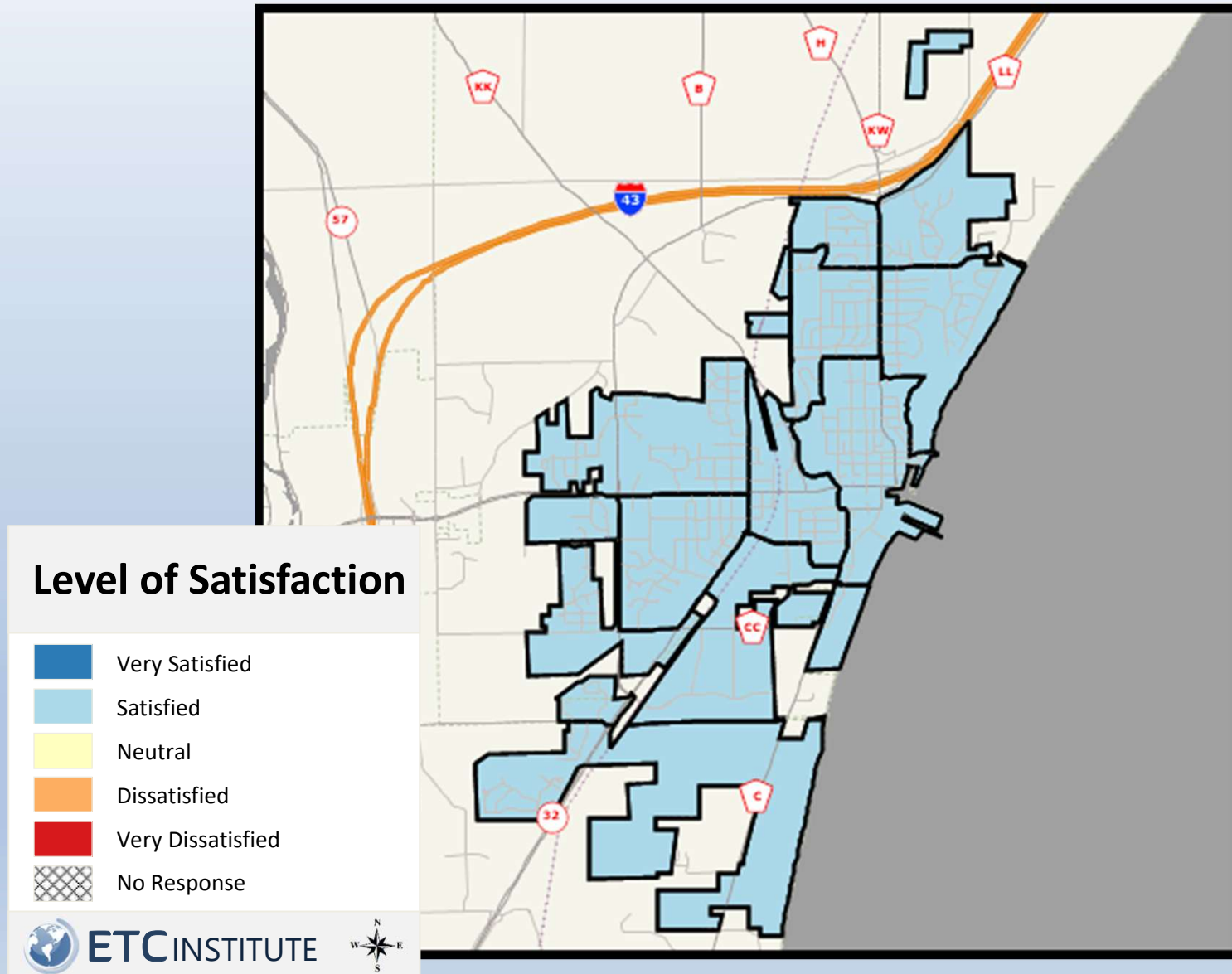
# Q5-10. Respondents' perception of the overall quality of emergency medical services in Port Washington



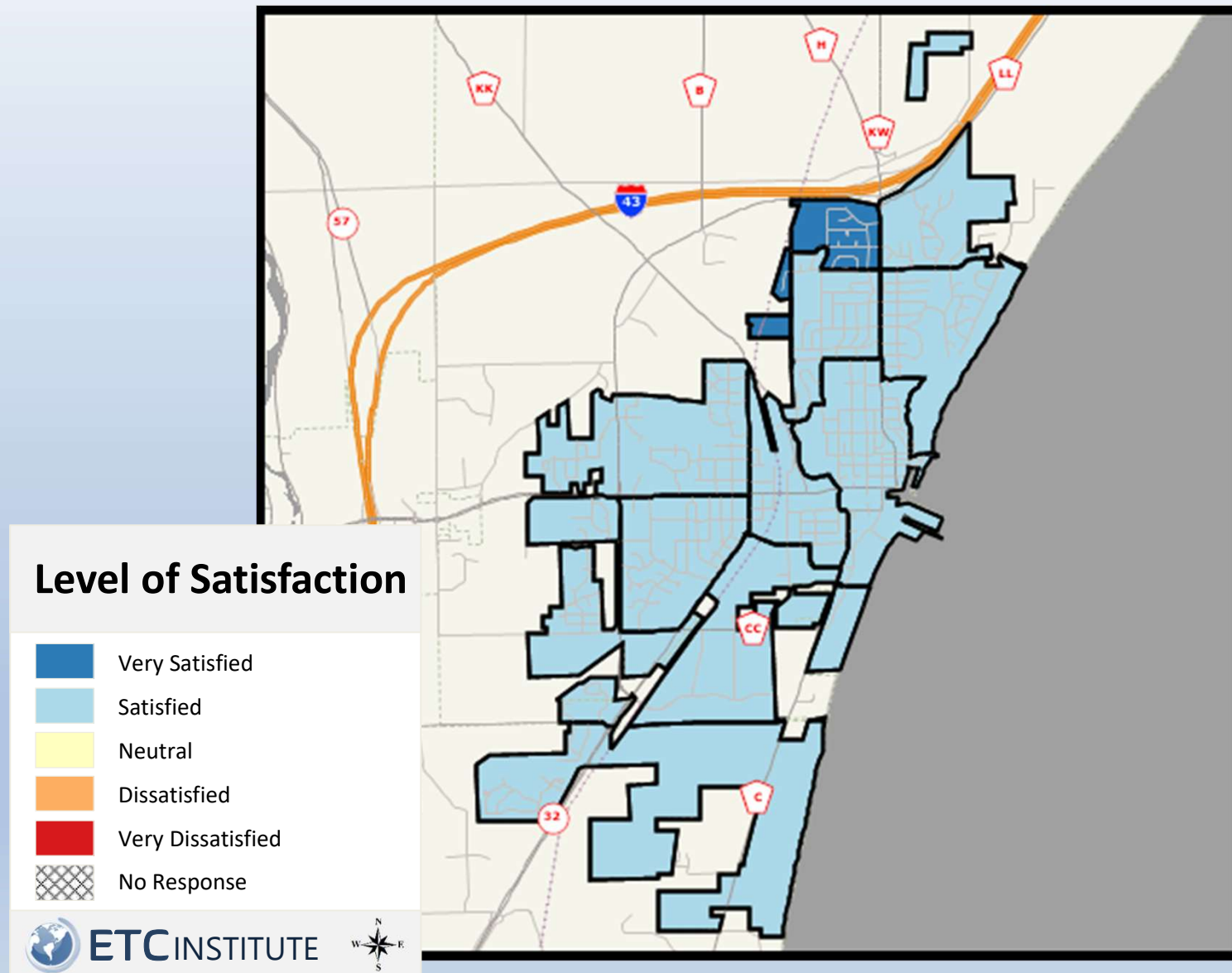
# Q5-11. Respondents' perception of how quickly fire services personnel respond to emergencies



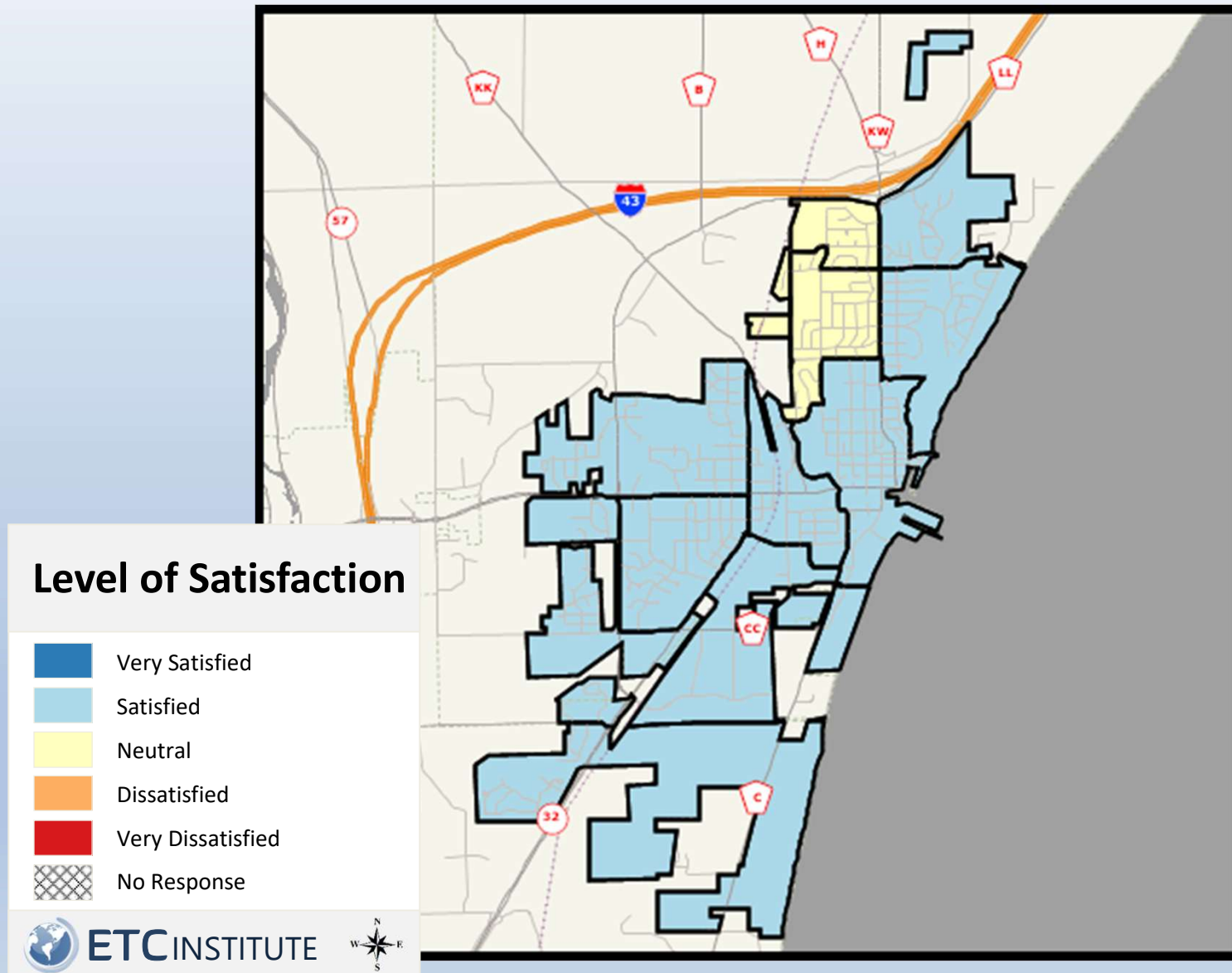
# Q5-12. Respondents' perception of fire safety education programs



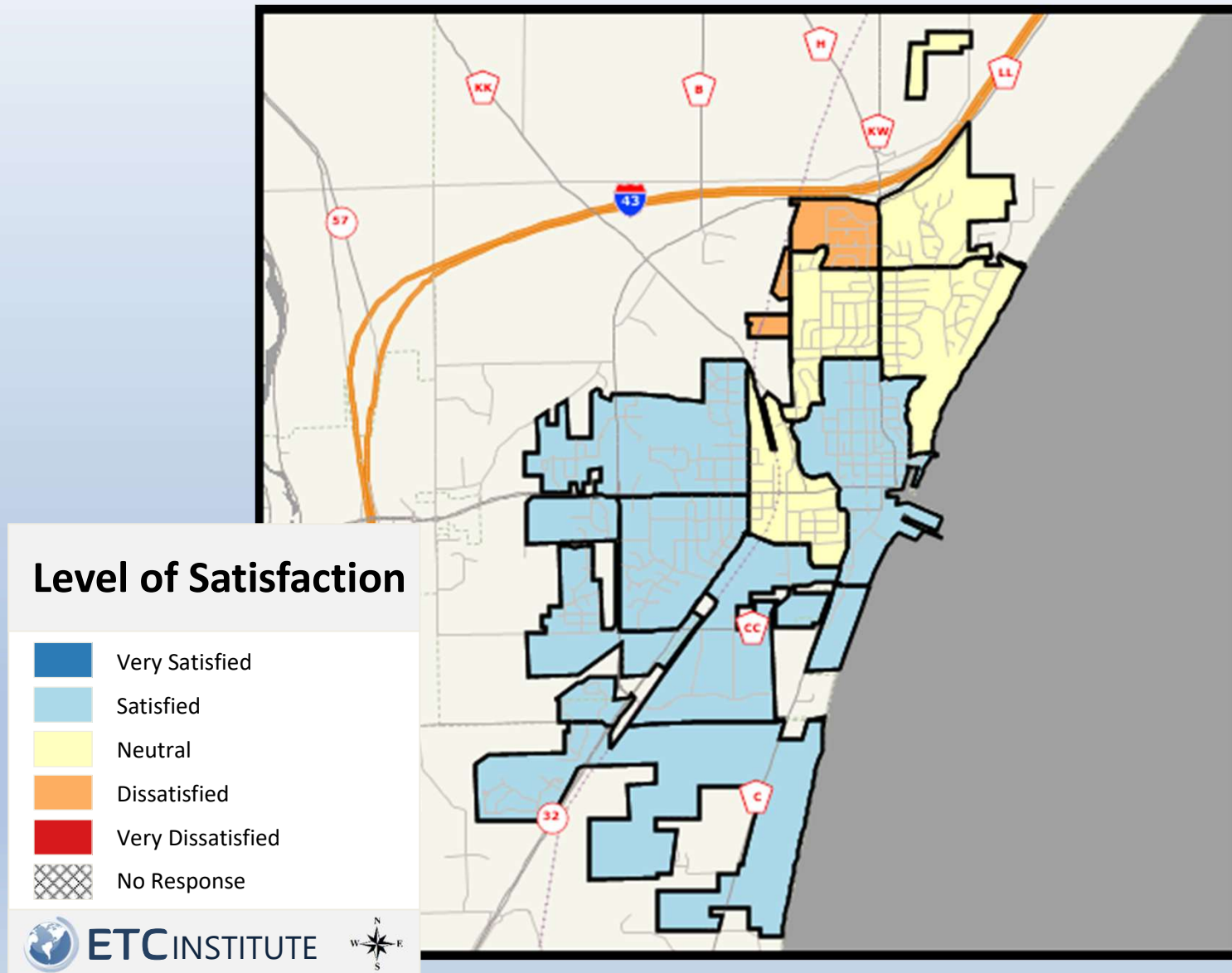
# Q5-13. Respondents' perception of how quickly emergency medical services personnel respond to emergencies



# Q7-1. Respondents' perception of the condition of major City streets



# Q7-2. Respondents' perception of the condition of streets in their neighborhoods

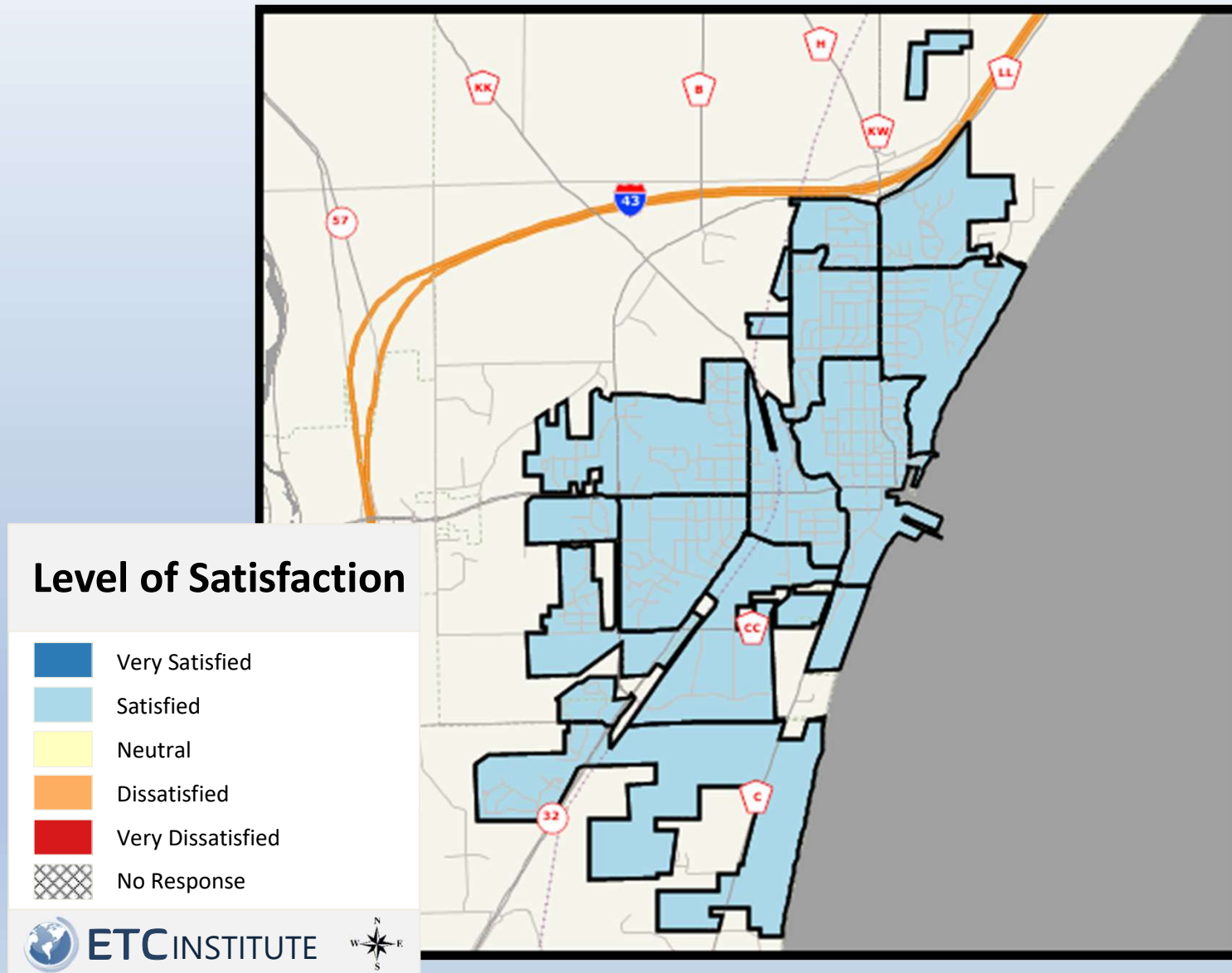


## Level of Satisfaction

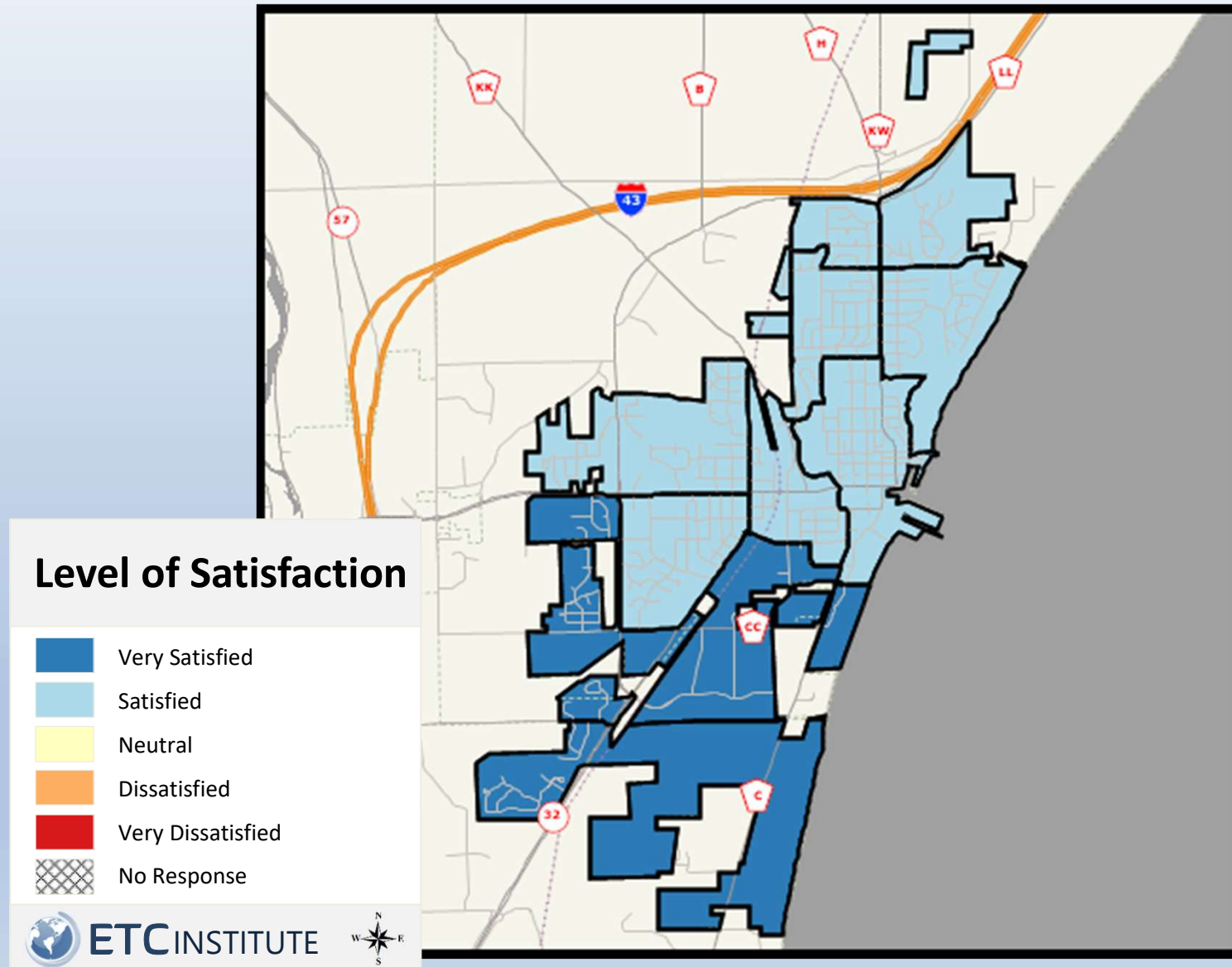
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



# Q7-3. Respondents' perception of the maintenance of street signs and traffic signals in Port Washington

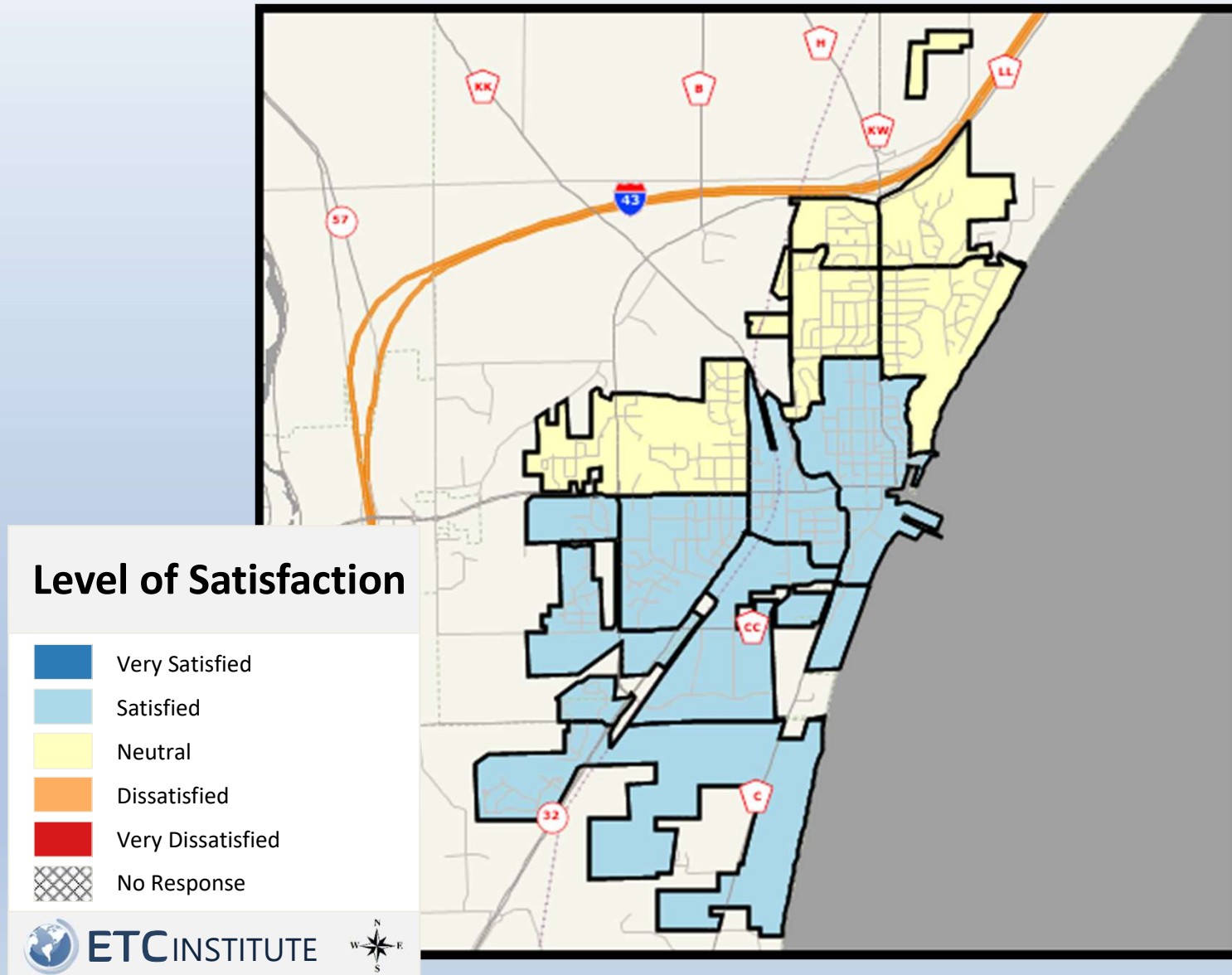


# Q7-4. Respondents' perception of the overall cleanliness of streets/other public areas in Port Washington

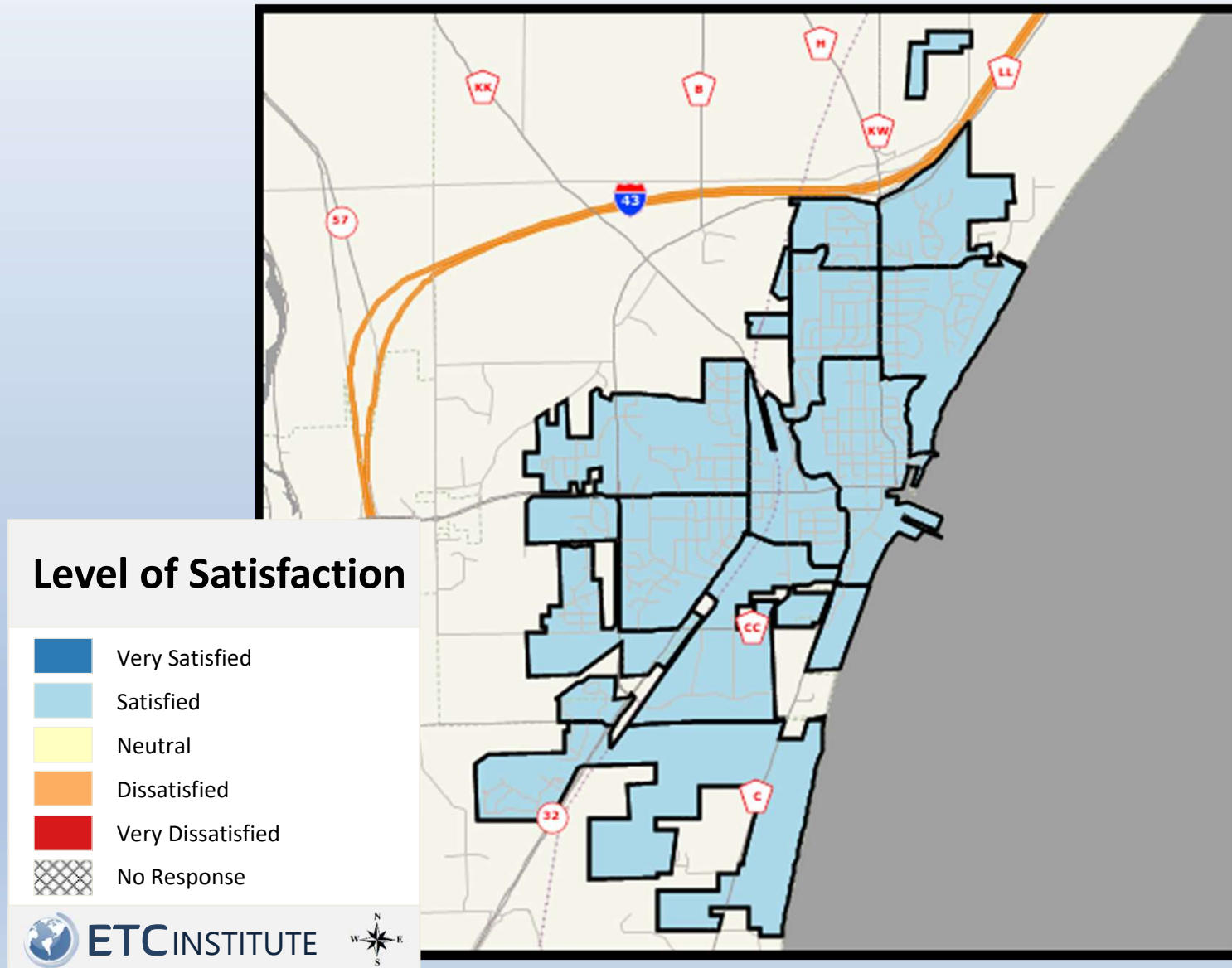




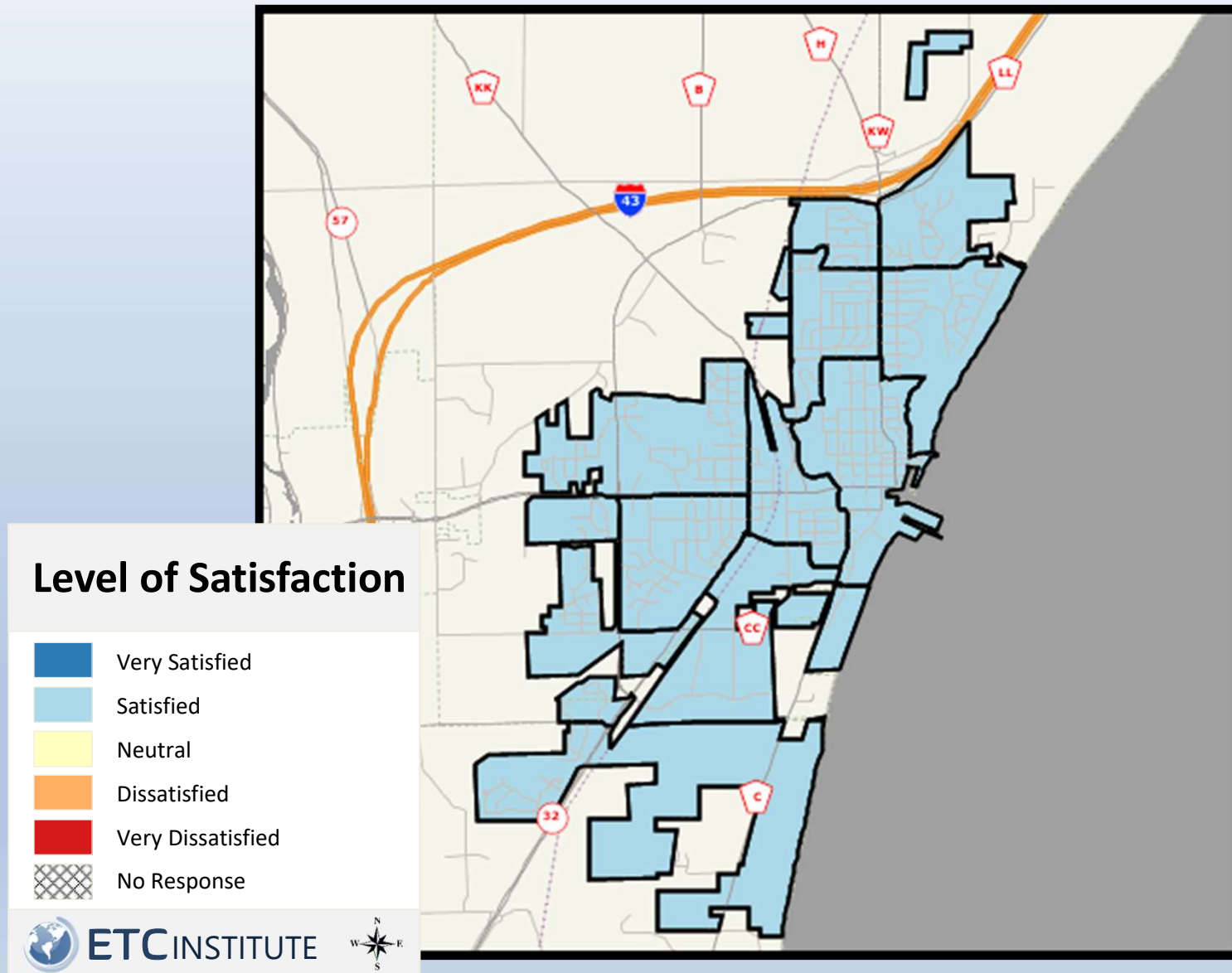
# Q7-5. Respondents' perception of the condition of City sidewalks



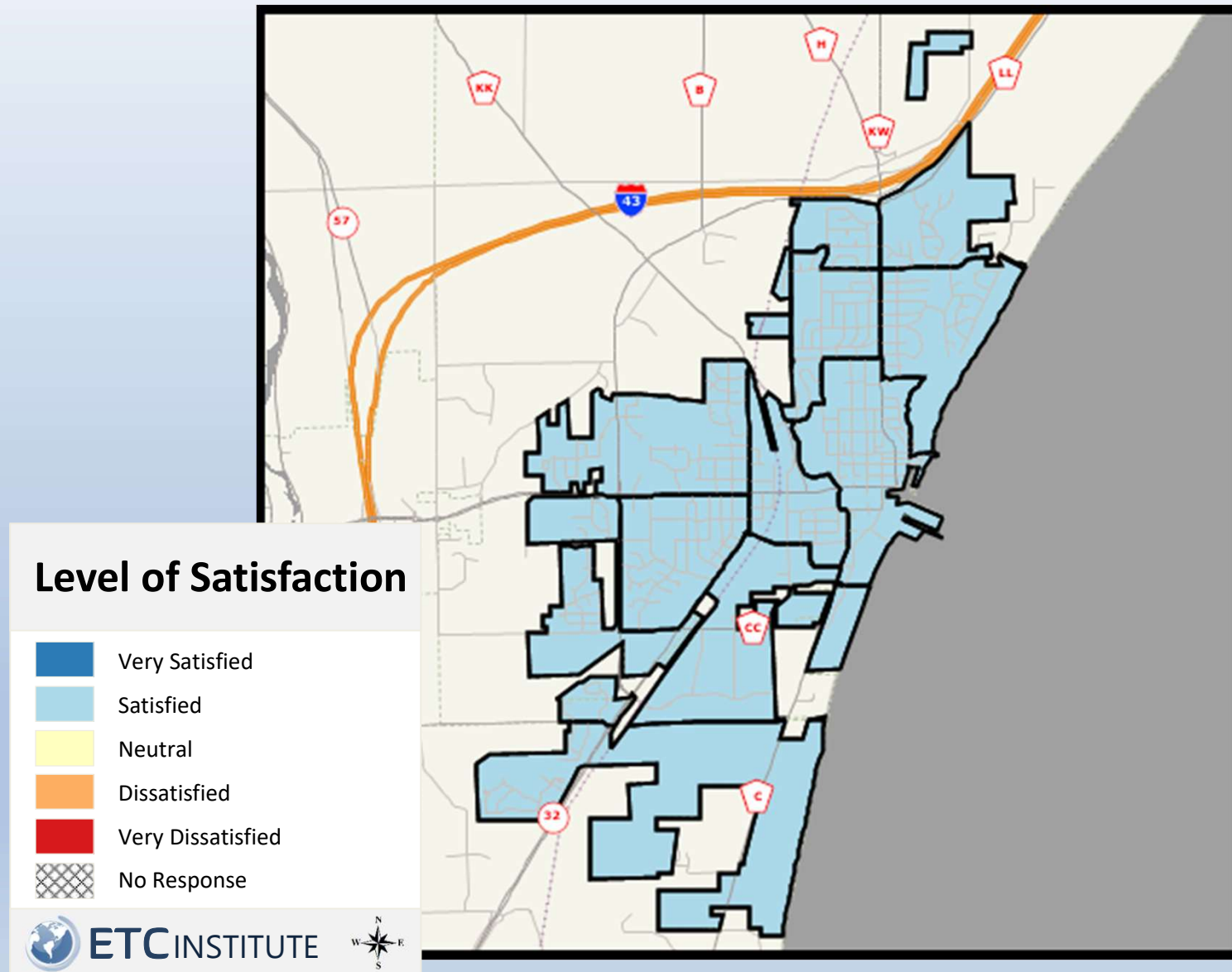
# Q7-6. Respondents' perception of the adequacy of City street lighting



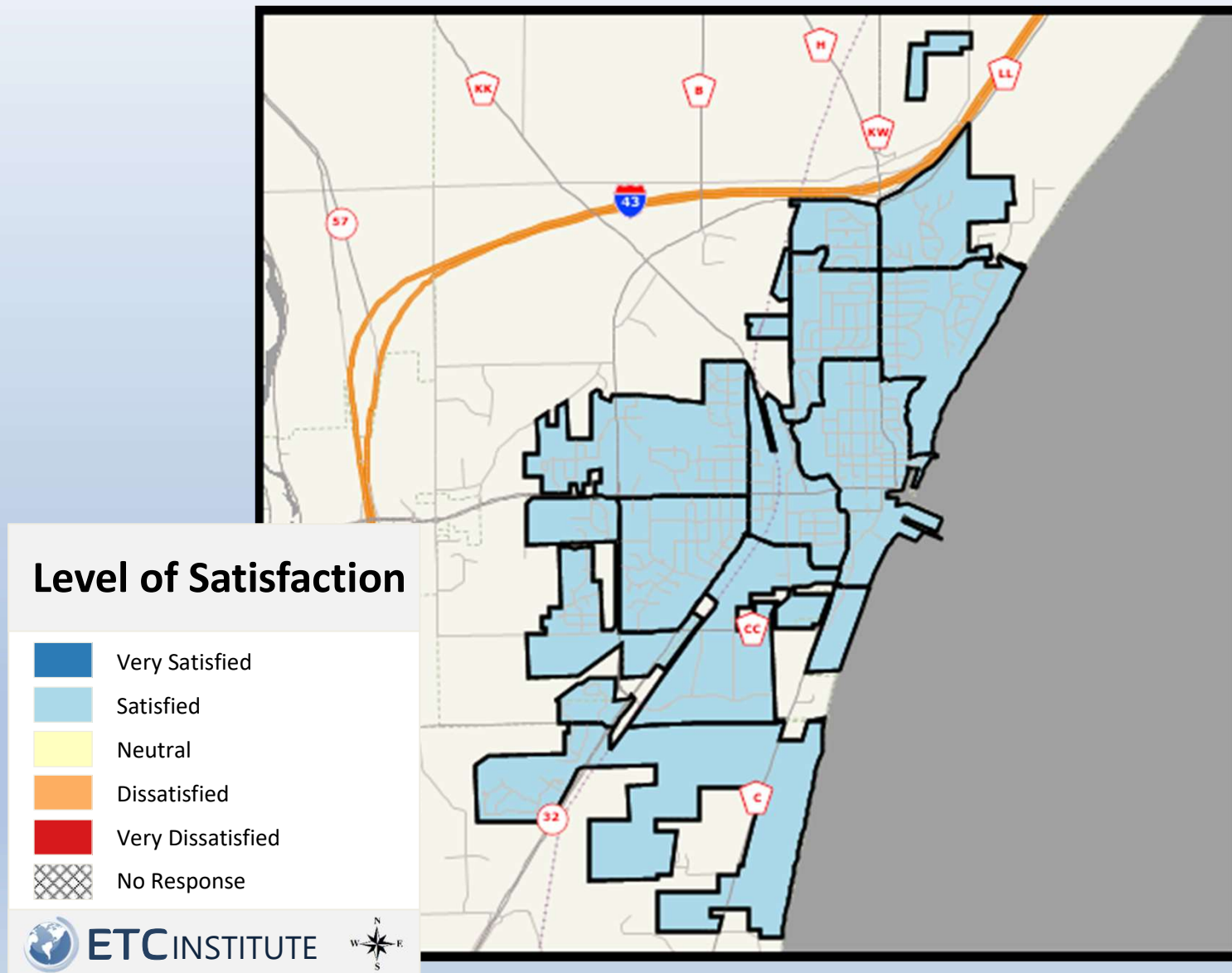
# Q7-7. Respondents' perception of the mowing/tree trimming along streets and other public areas



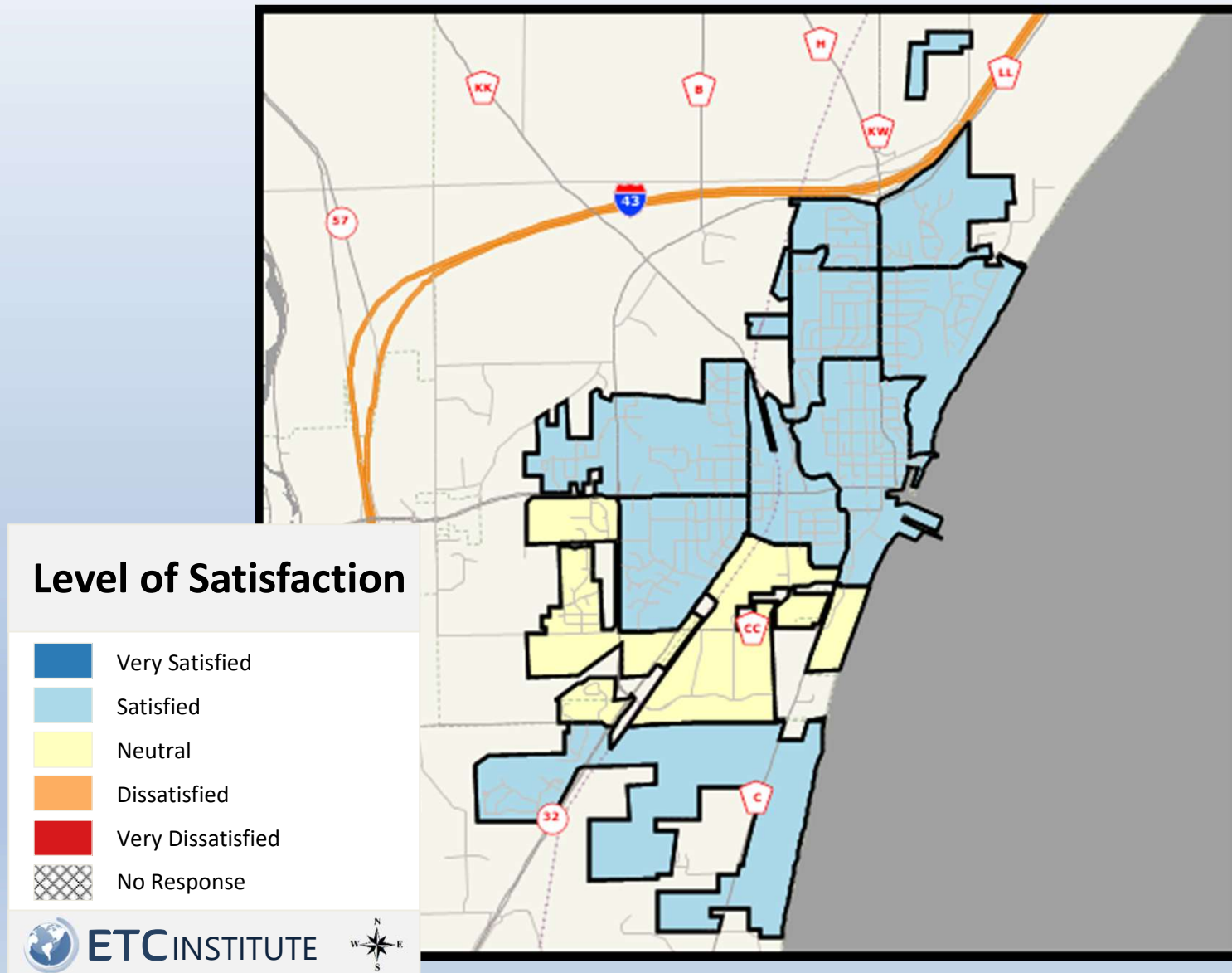
# Q7-8. Respondents' perception of the maintenance of City-owned buildings



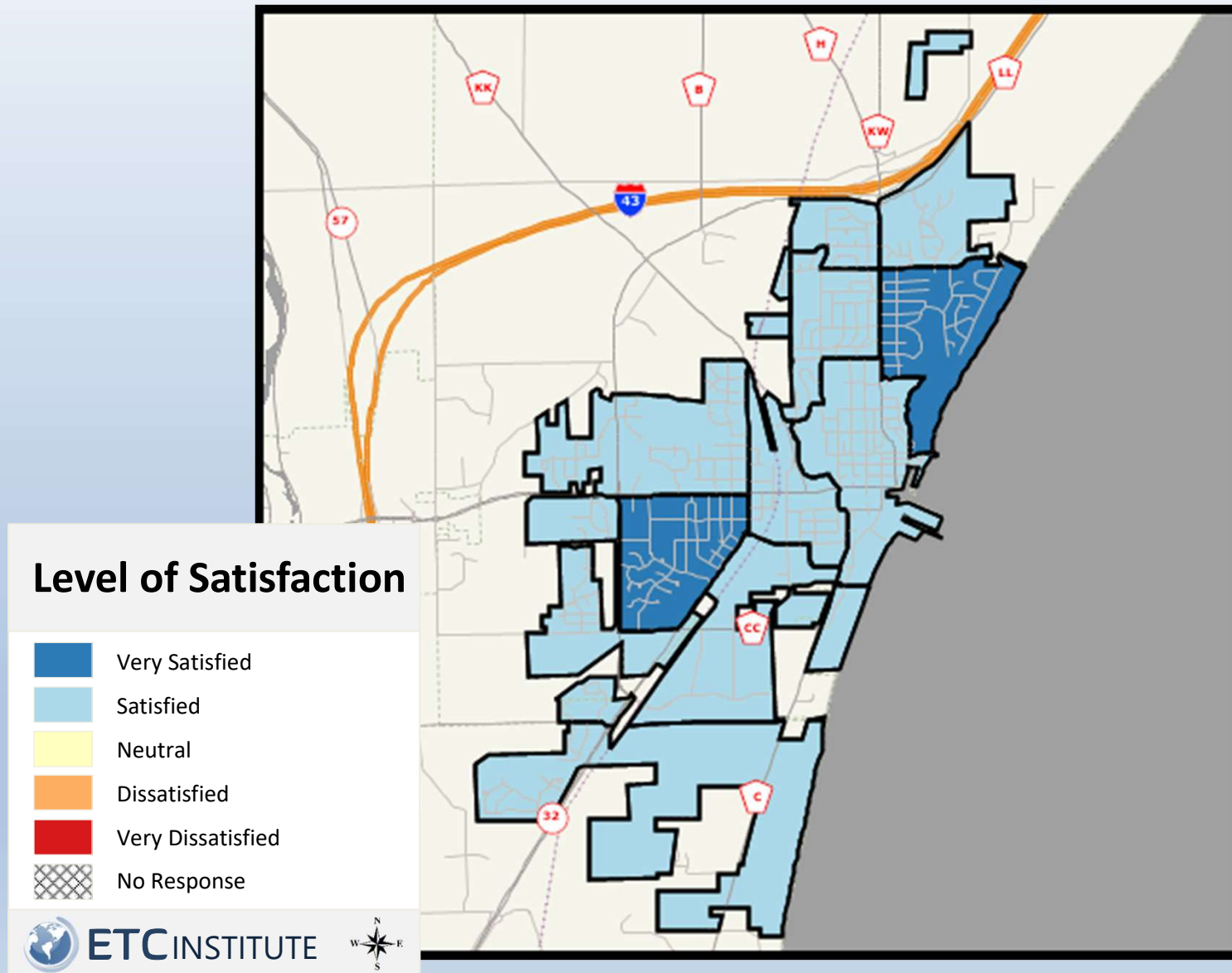
# Q7-9. Respondents' perception of snow removal on major City streets



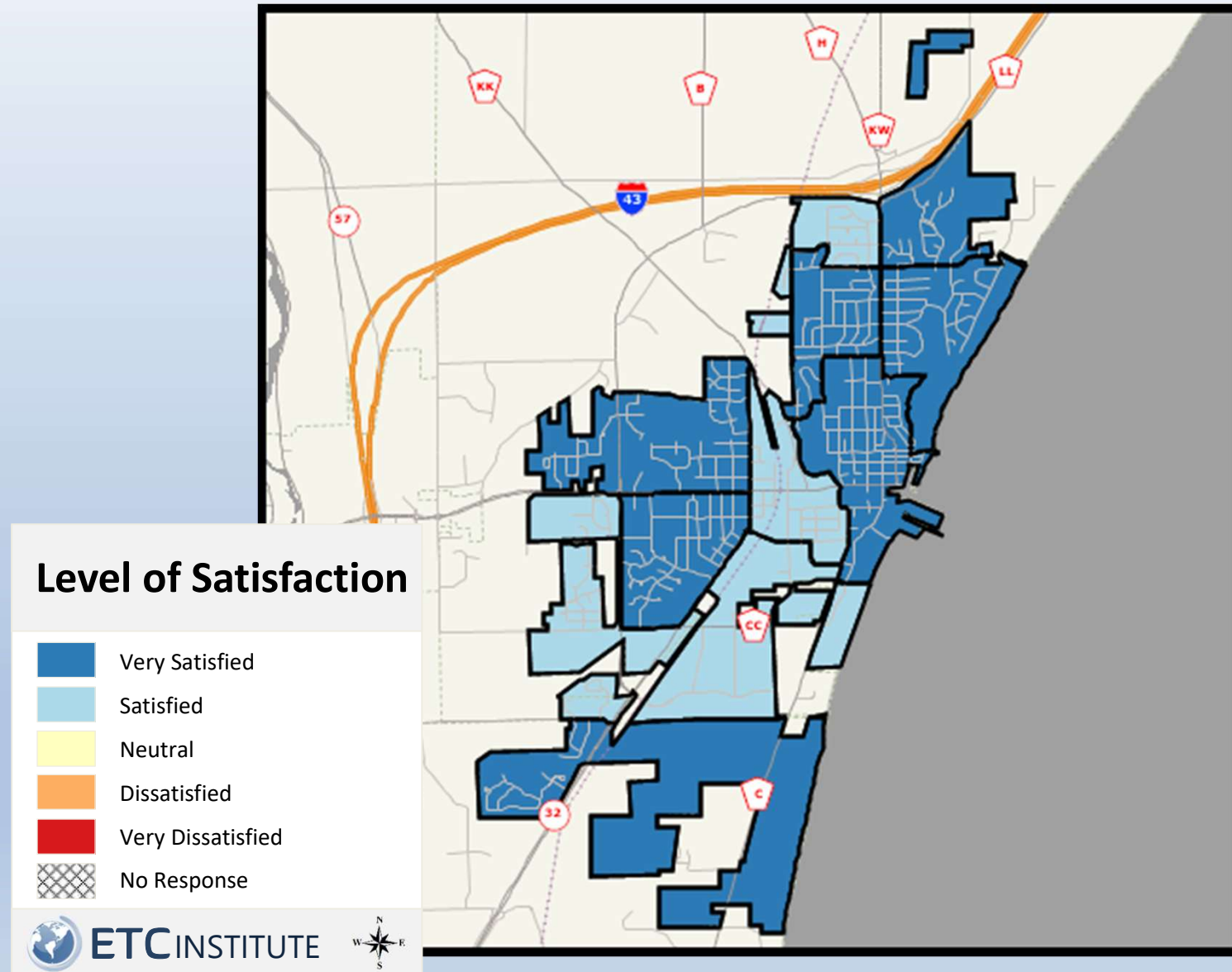
# Q7-10. Respondents' perception of snow removal on streets in their neighborhoods



# Q9-1. Respondents' perception of the maintenance of City parks

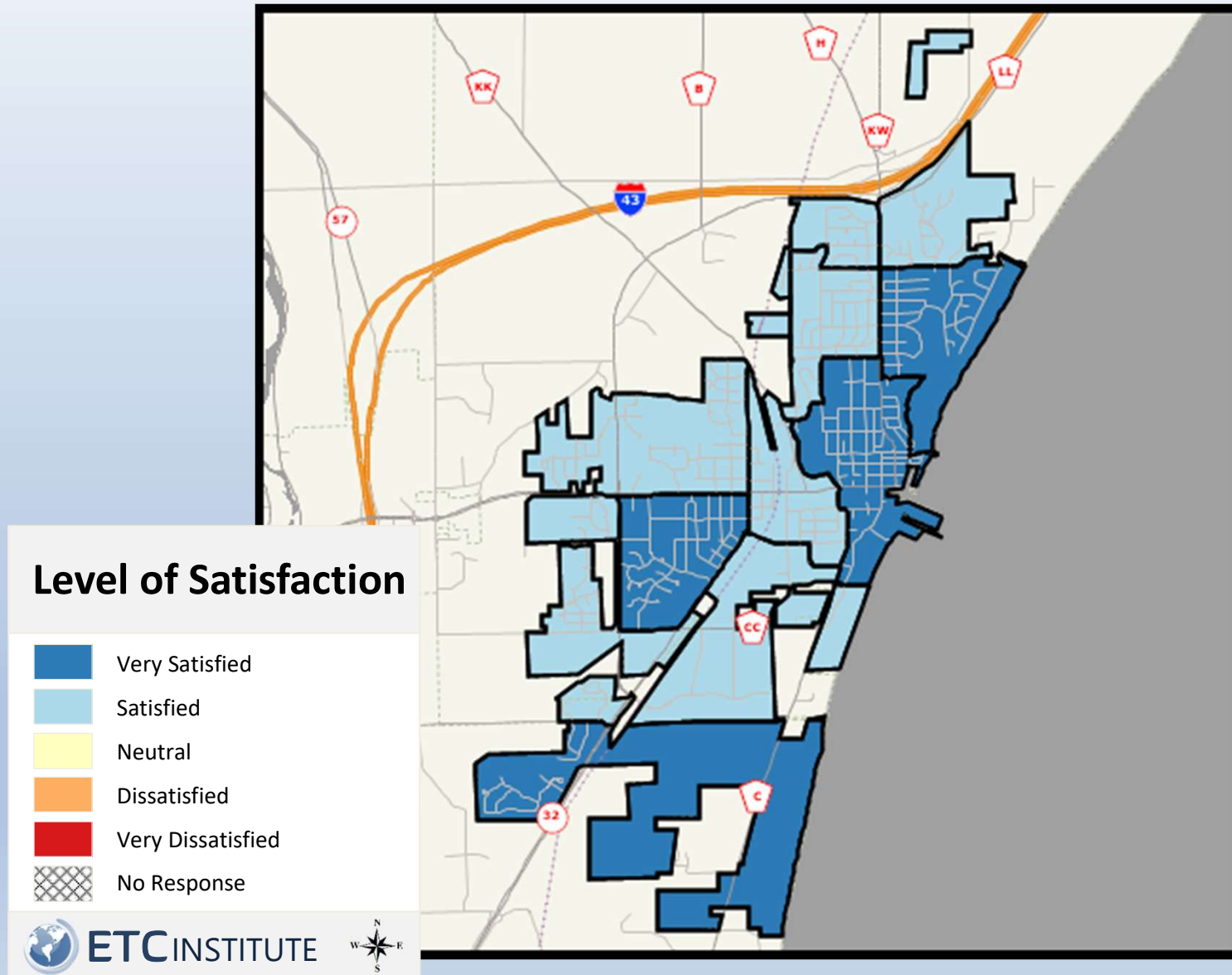


# Q9-2. Respondents' perception of the number of City parks

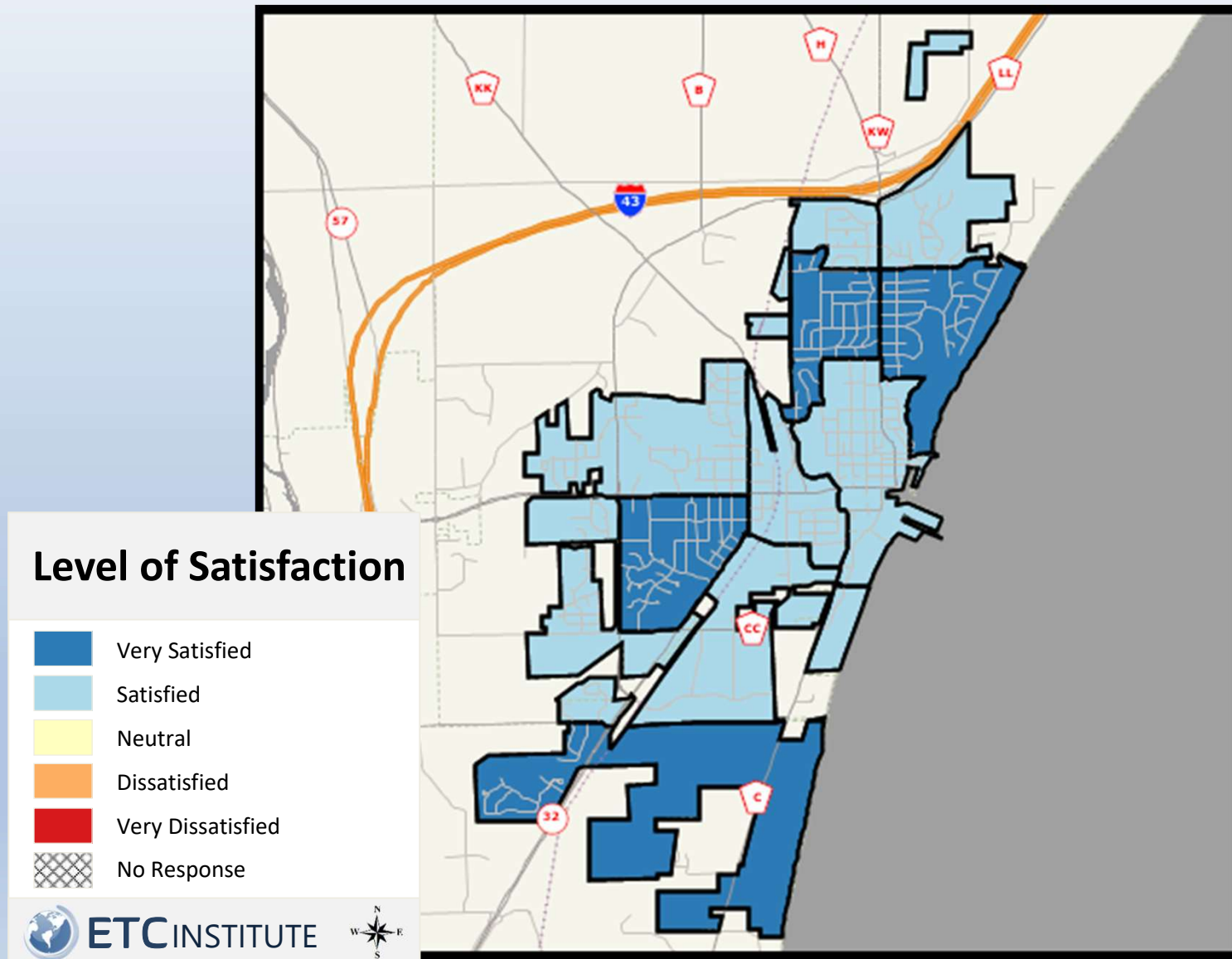




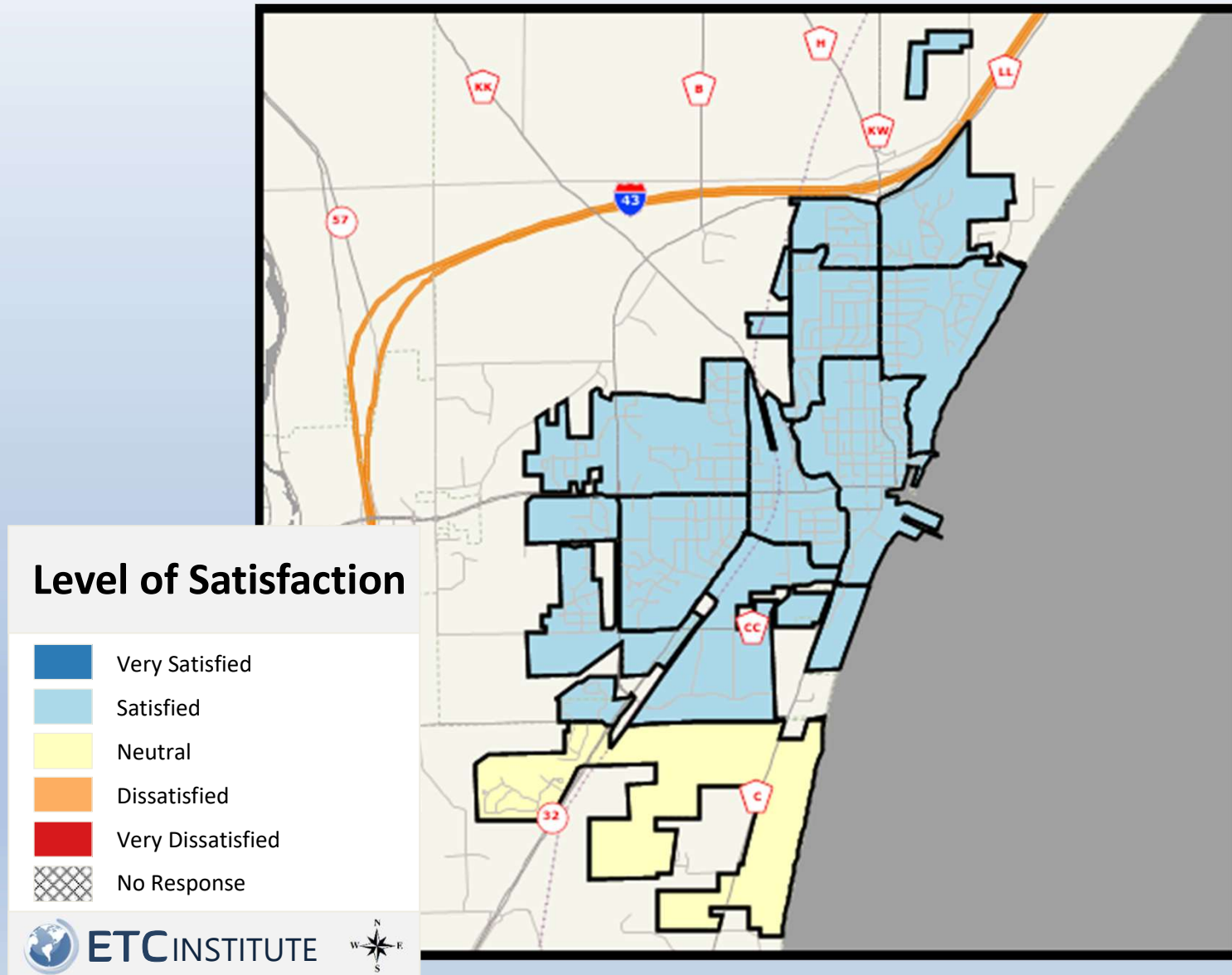
# Q9-3. Respondents' perception of the number of walking and biking trails in the City



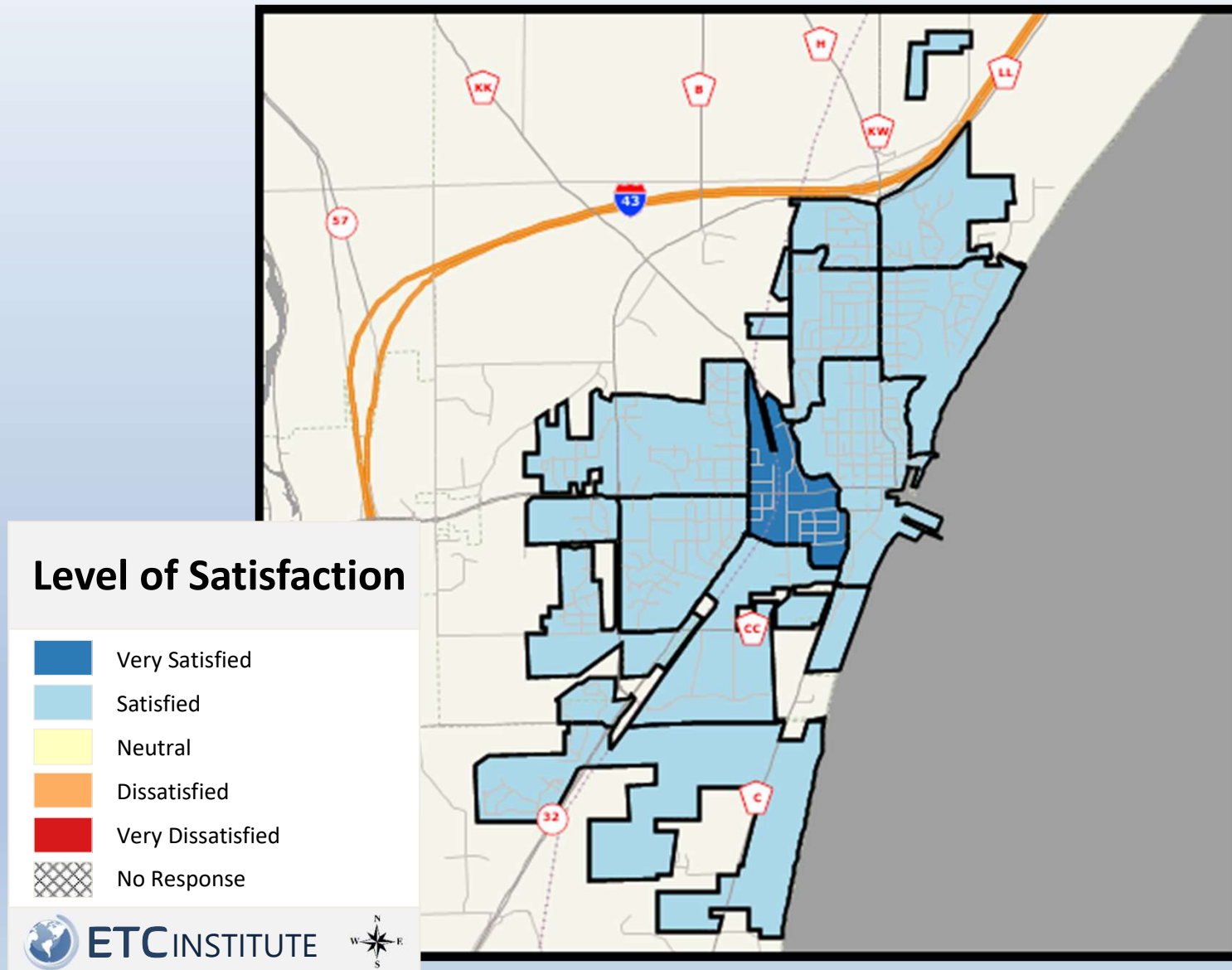
# Q9-4. Respondents' perception of the quality of walking and biking trails in the City



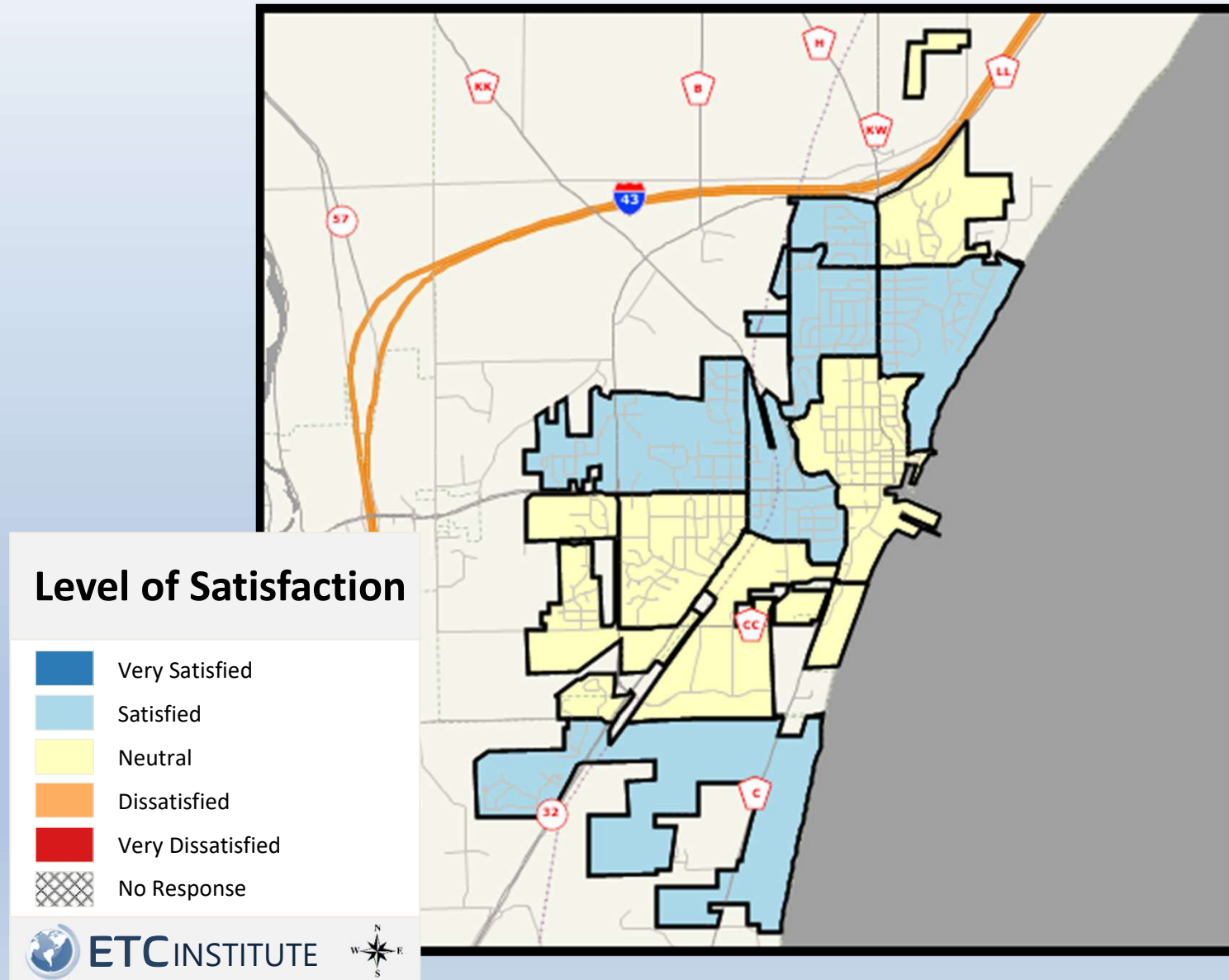
# Q9-5. Respondents' perception of the quality of outdoor athletic fields



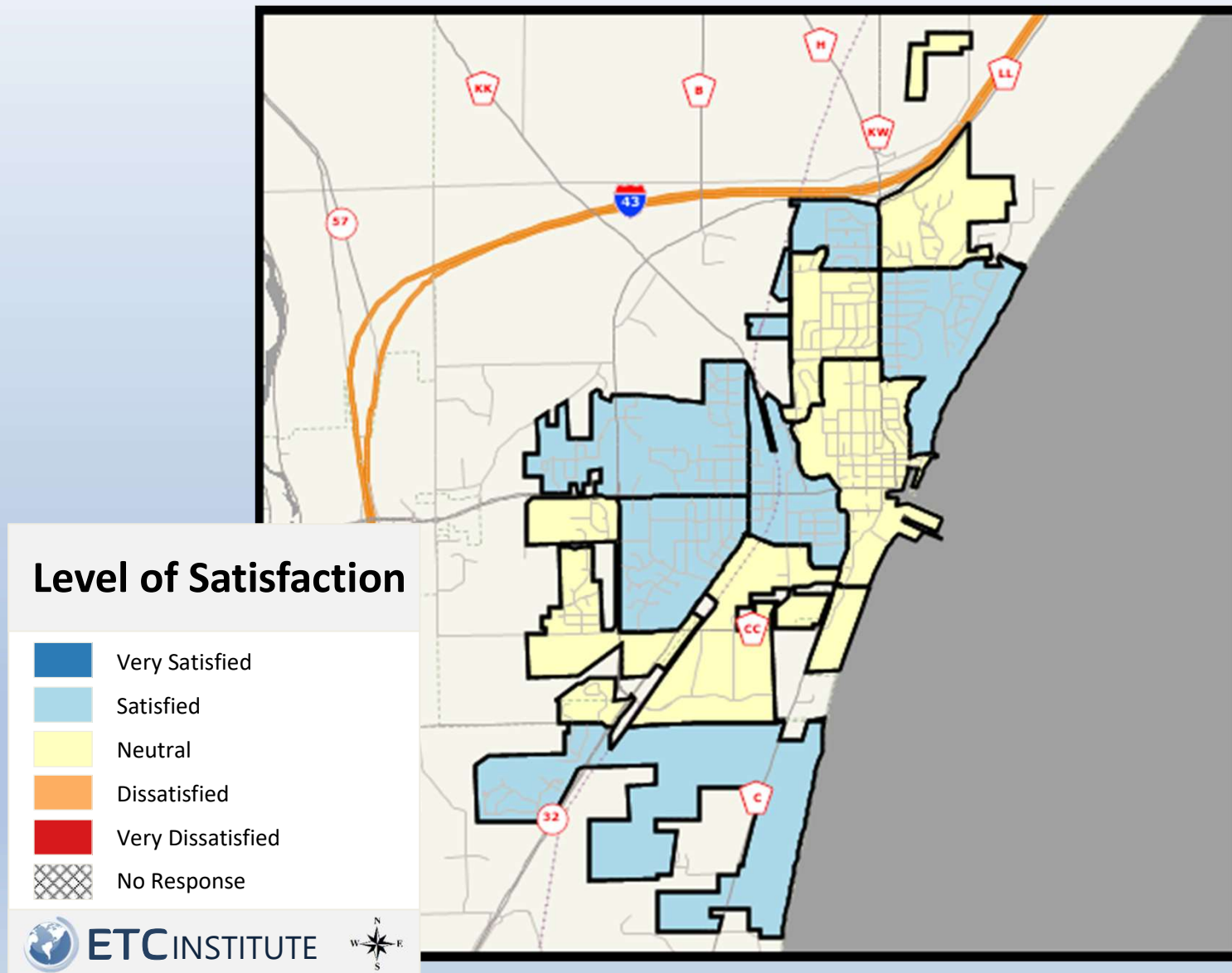
# Q9-6. Respondents' perception of the quality of picnic/pavilion areas and playgrounds in City parks



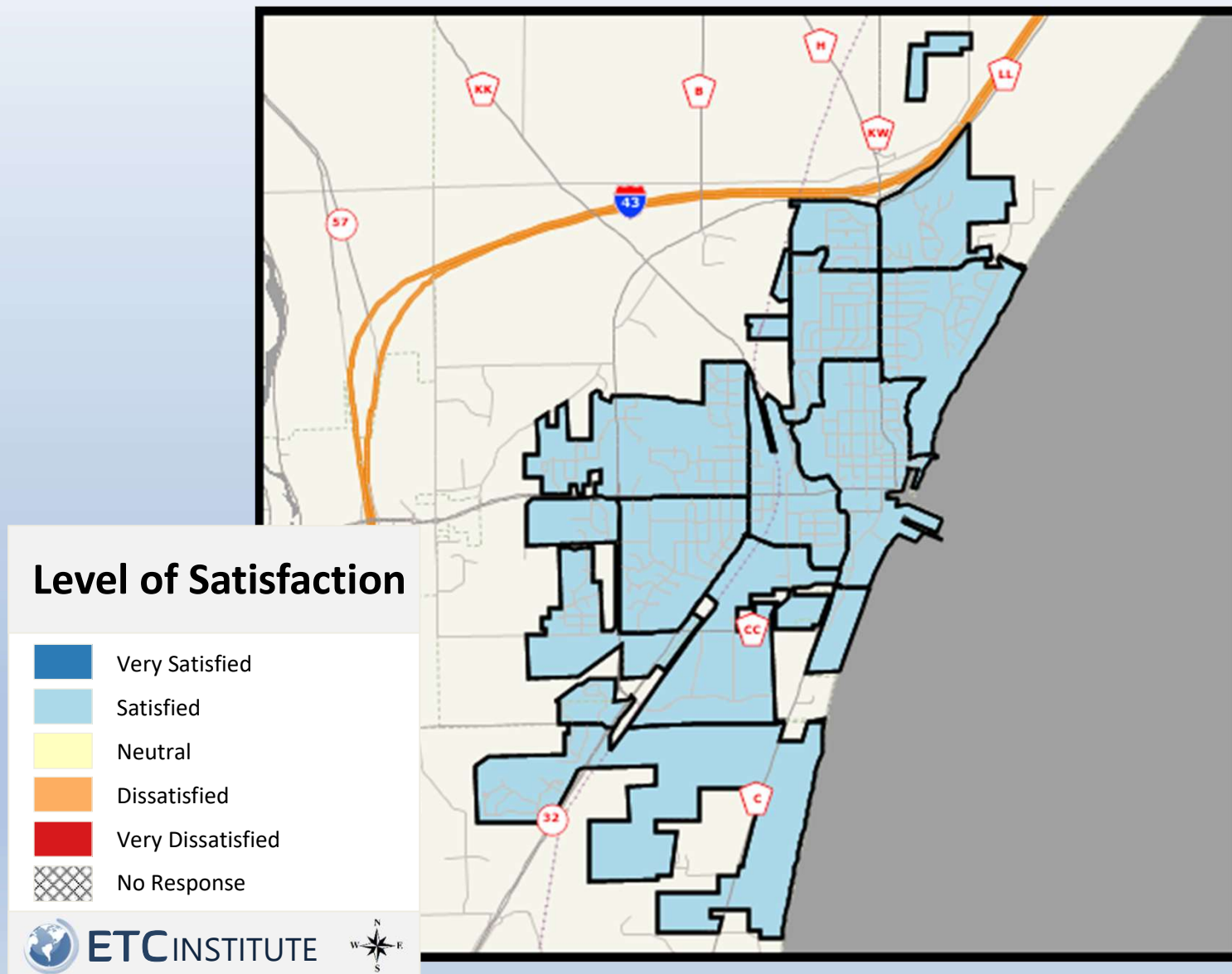
# Q9-7. Respondents' perception of the quality of Senior Center



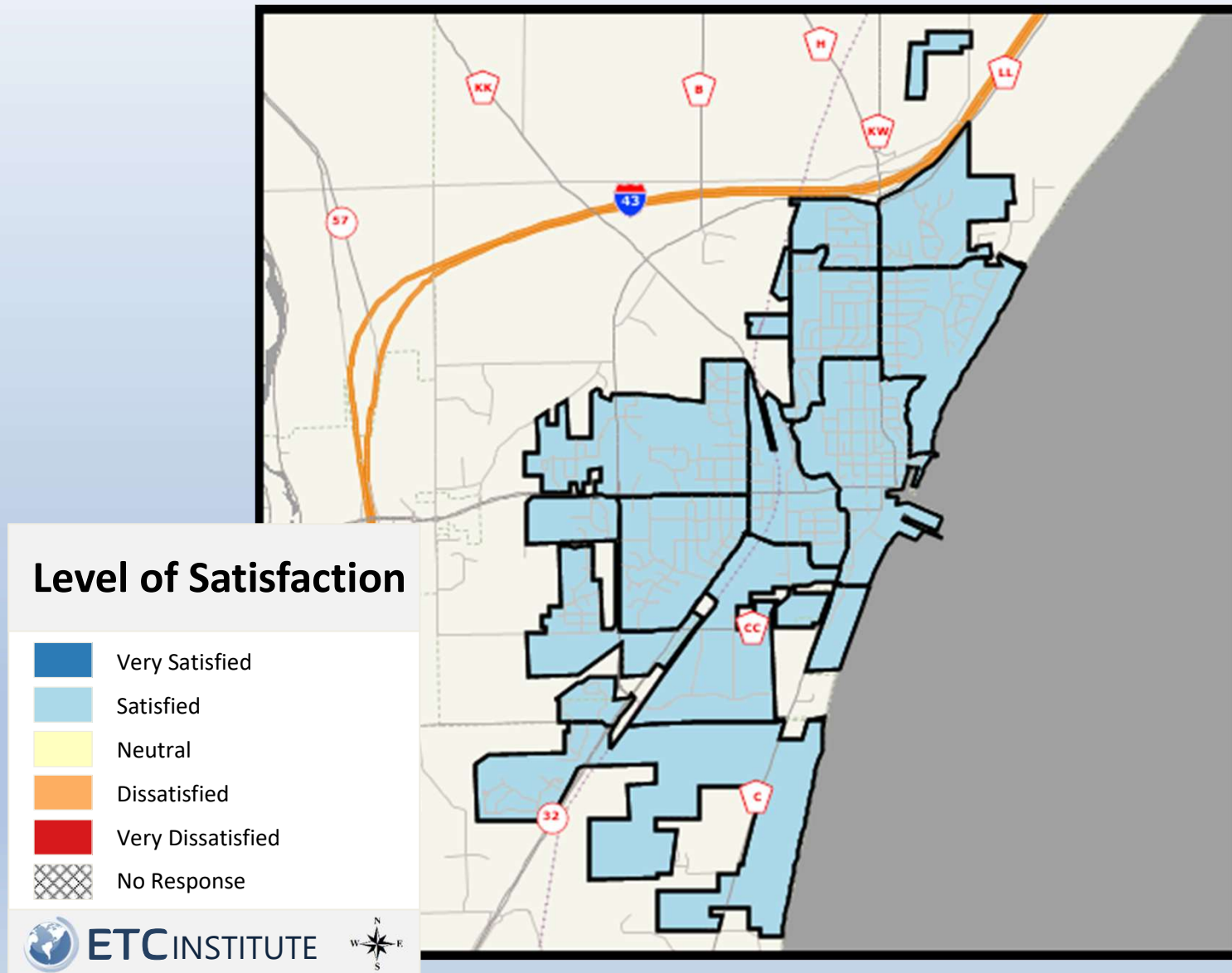
# Q9-8. Respondents' perception of the quality of Senior Center programming



# Q9-9. Respondents' perception of the quality of recreation programming

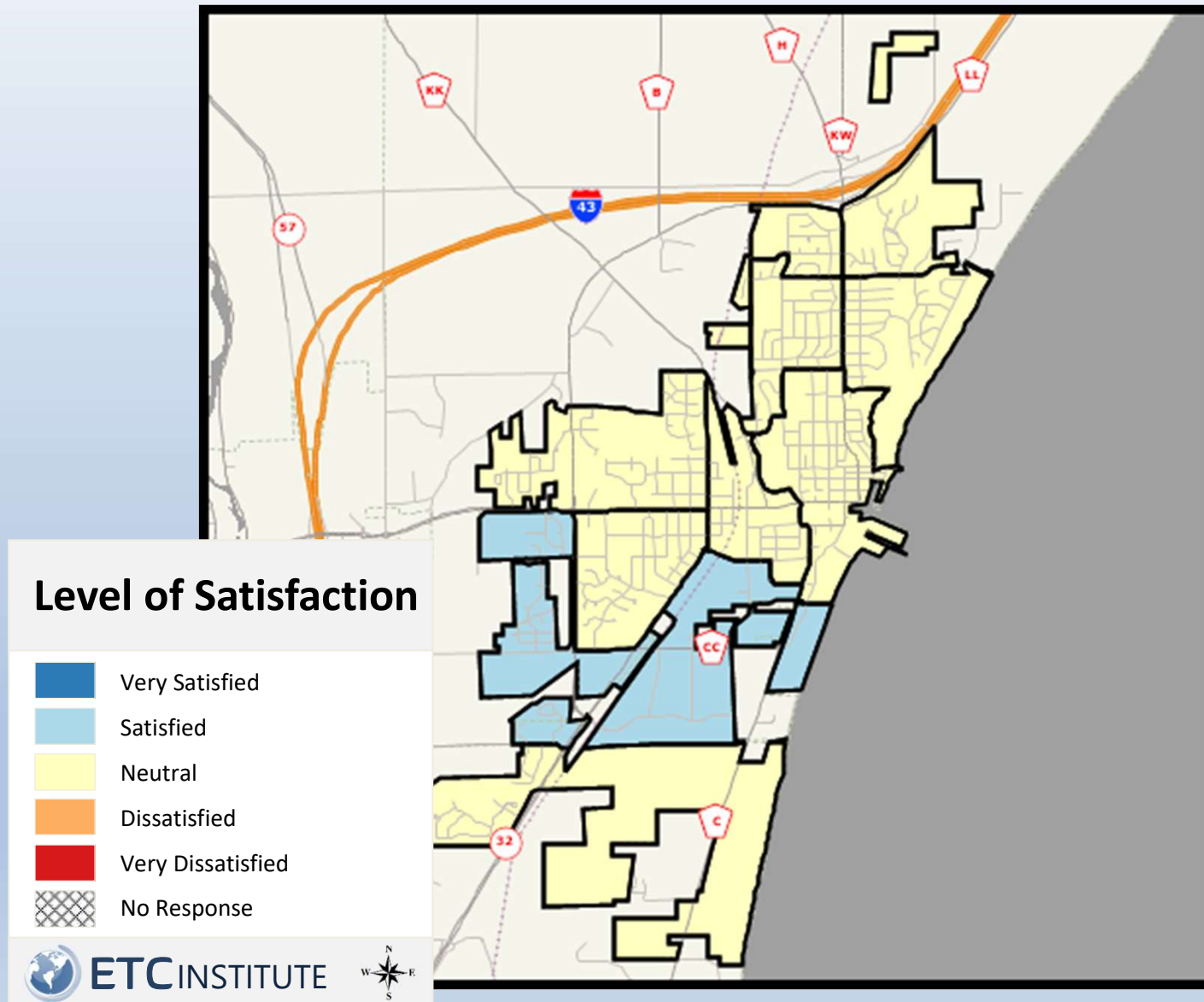


# Q9-10. Respondents' perception of the maintenance and appearance of recreation centers in Port Washington

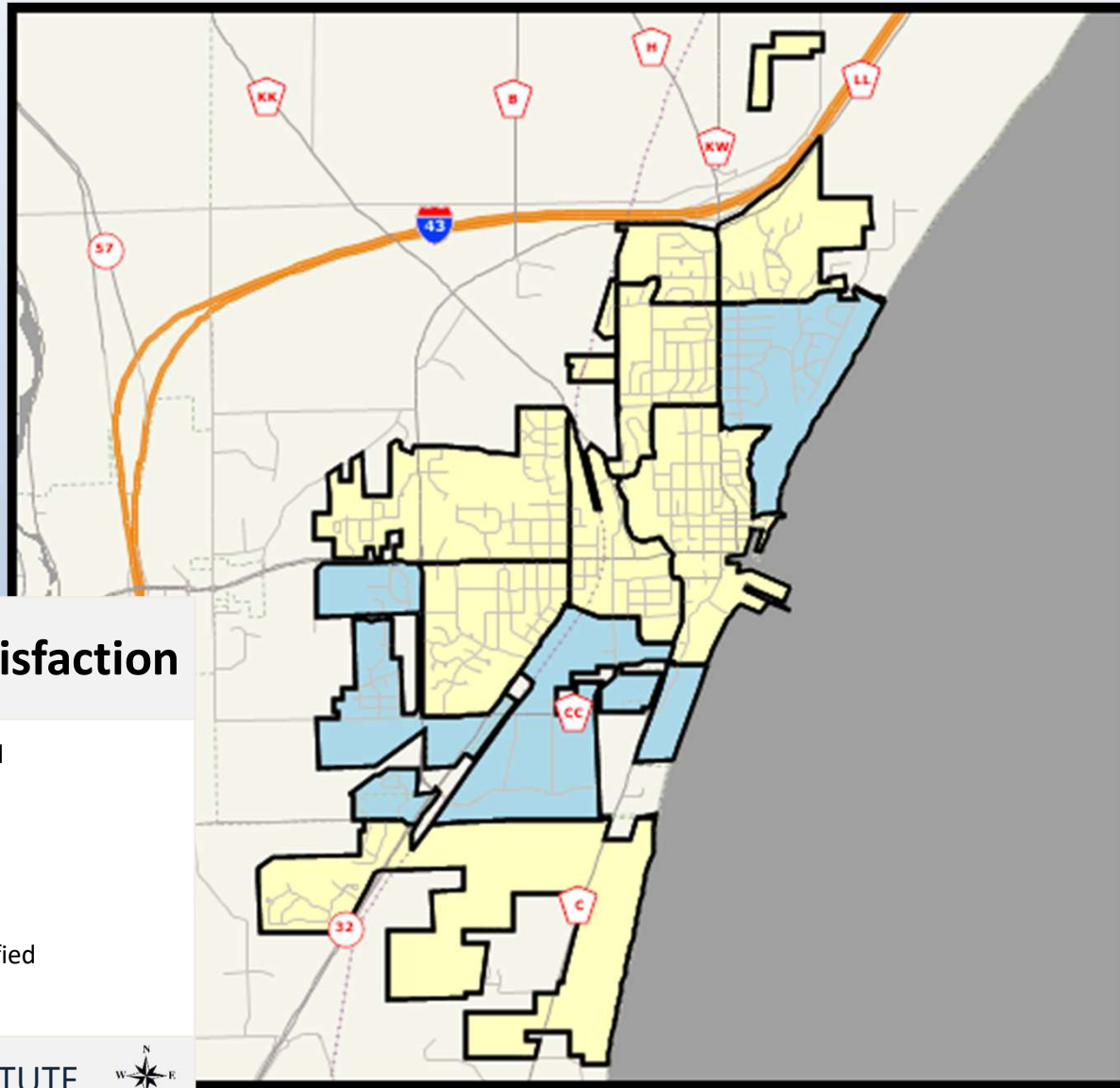




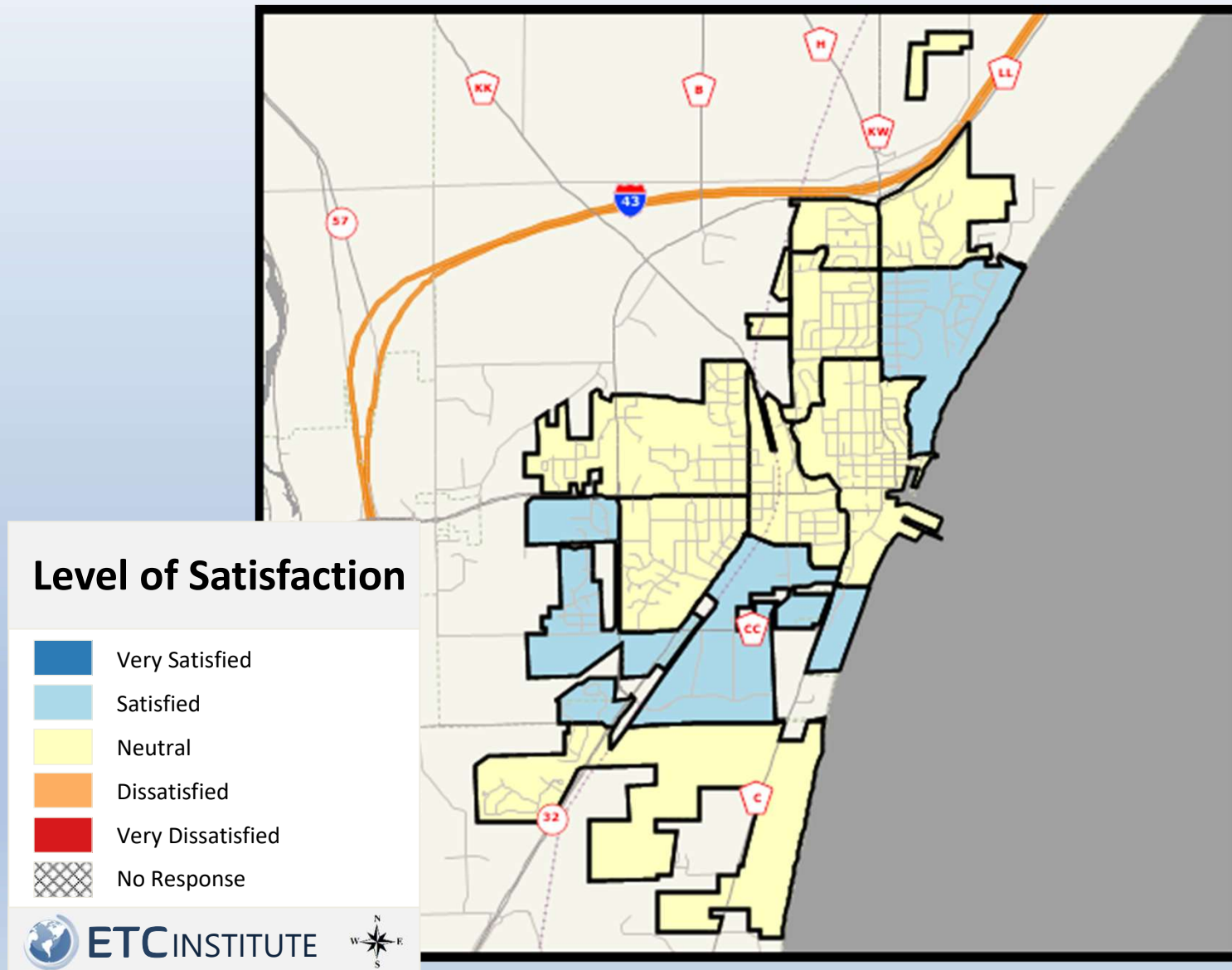
# Q11-1. Respondents' perception of enforcing the cleanup of litter and debris on private property



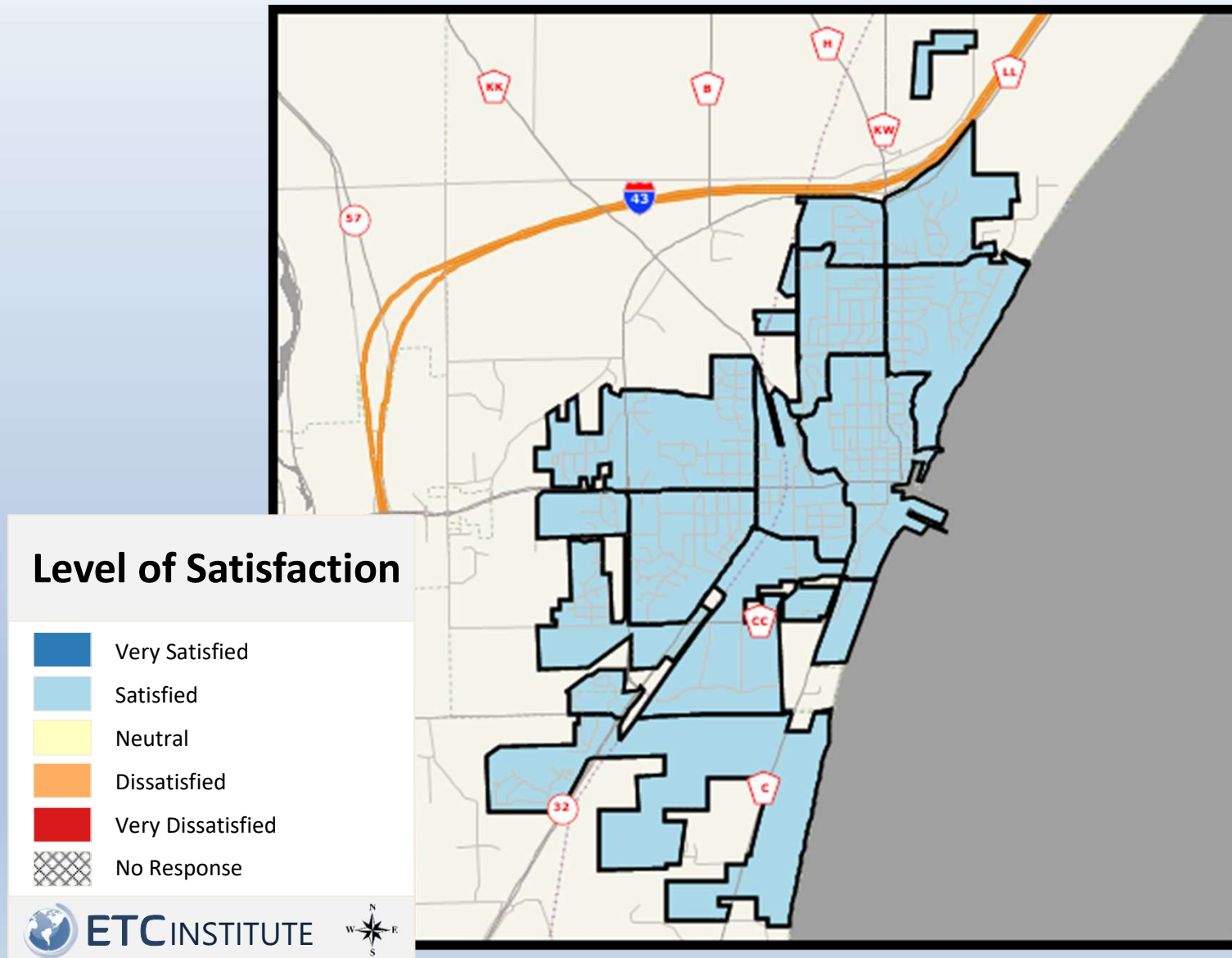
# Q11-2. Respondents' perception of enforcing the mowing and trimming of lawns on private property



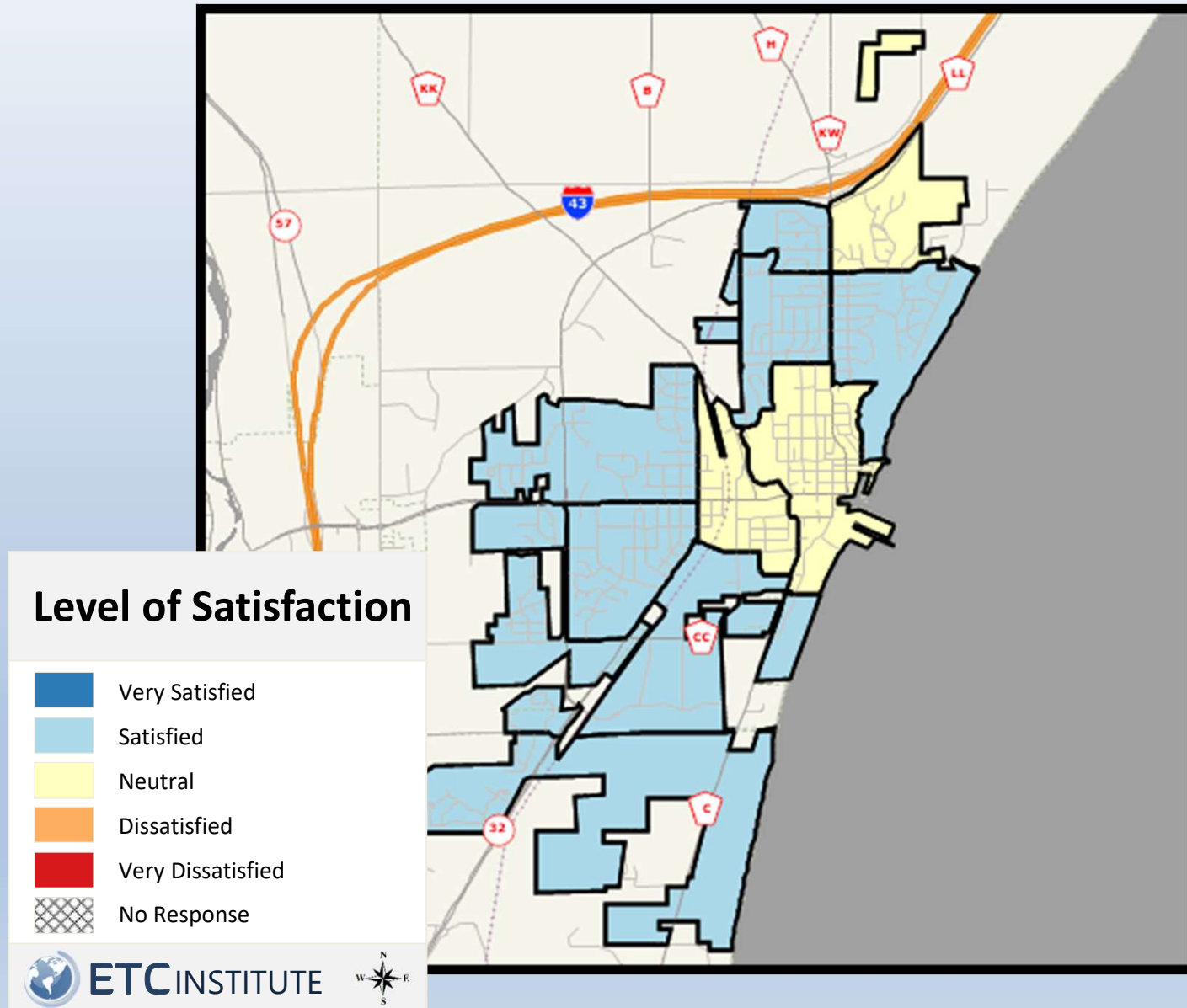
# Q11-3. Respondents' perception of enforcing the exterior maintenance of residential property



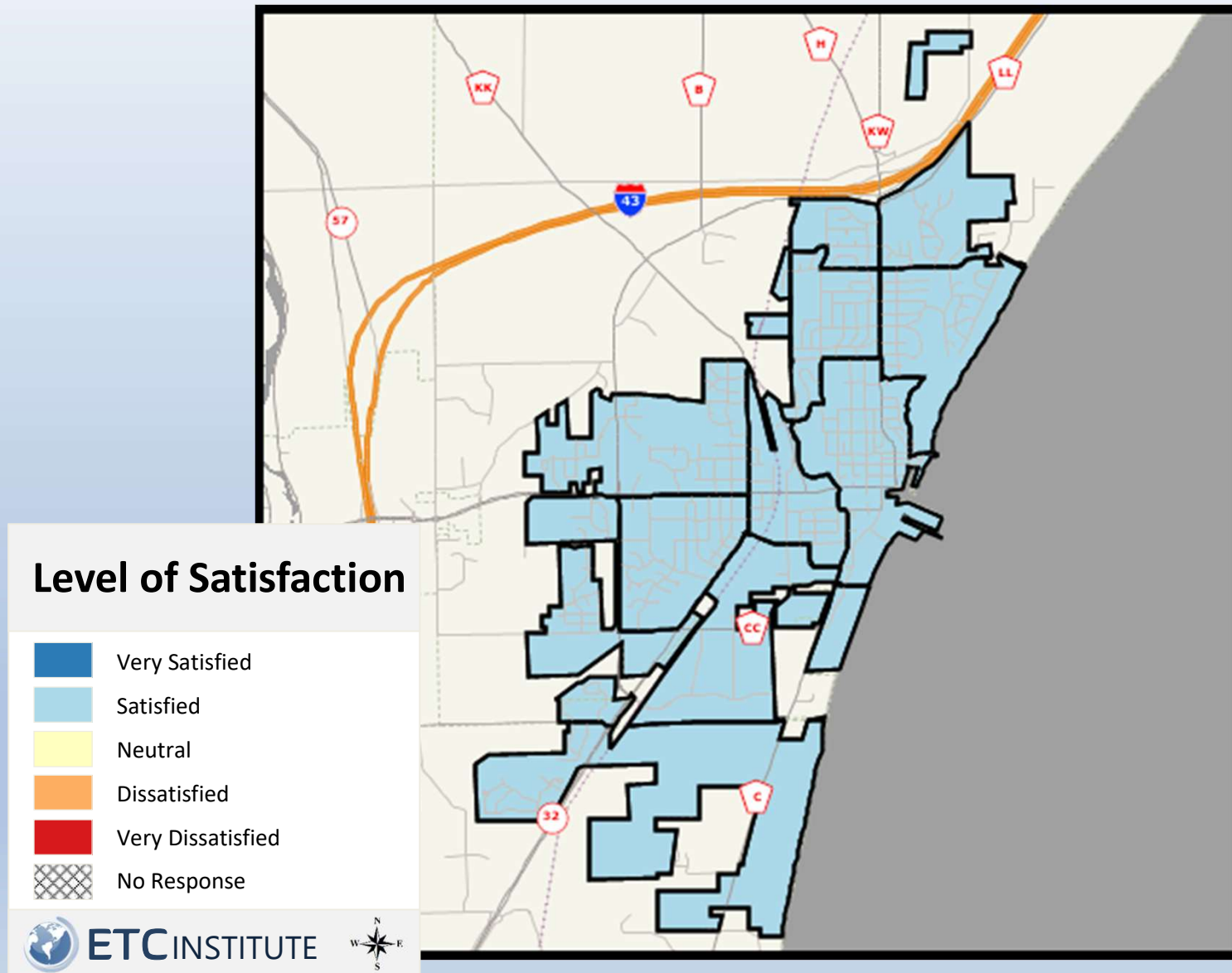
# Q11-4. Respondents' perception of enforcing the exterior maintenance of business property



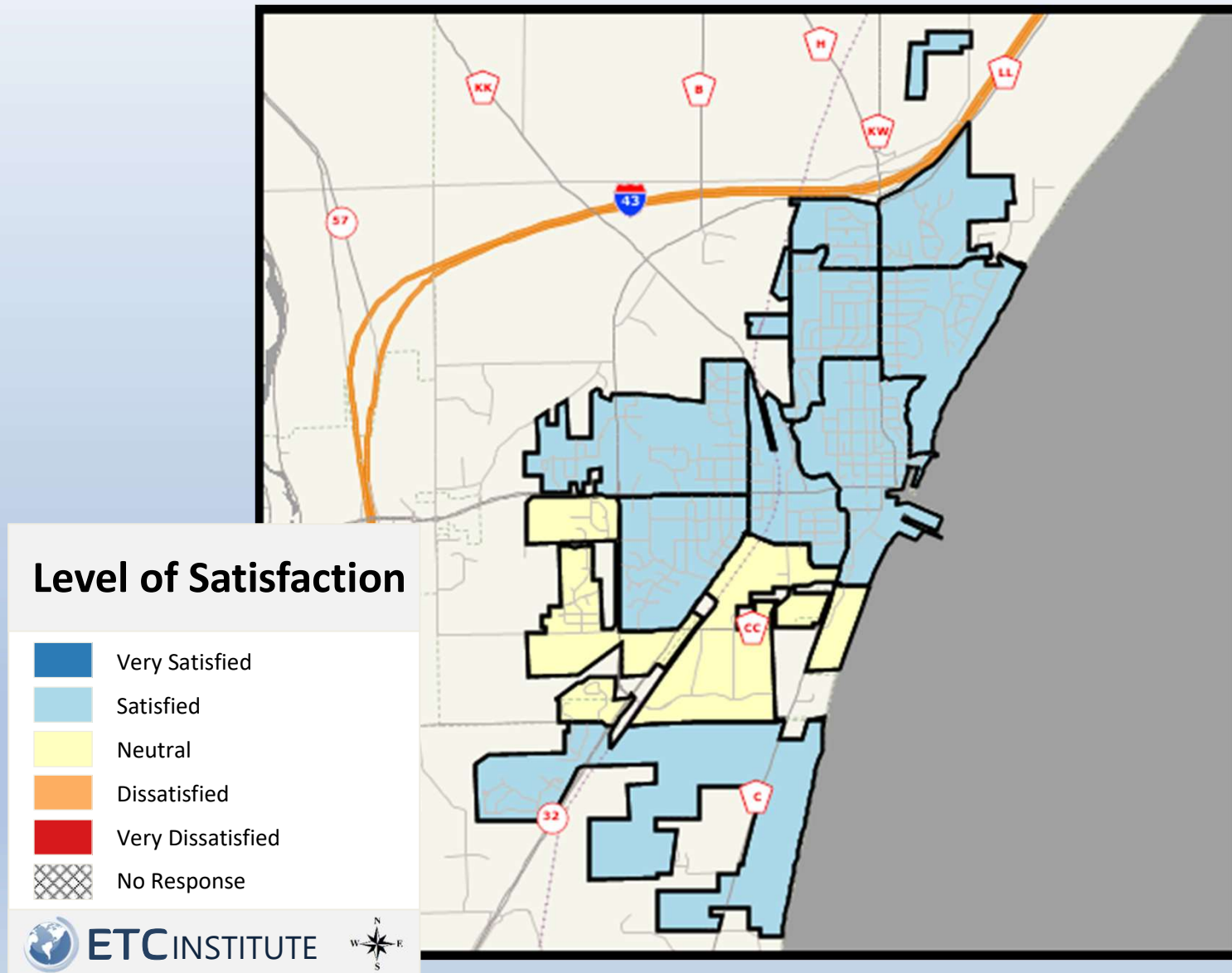
# Q11-5. Respondents' perception of the quality of animal control in Port Washington



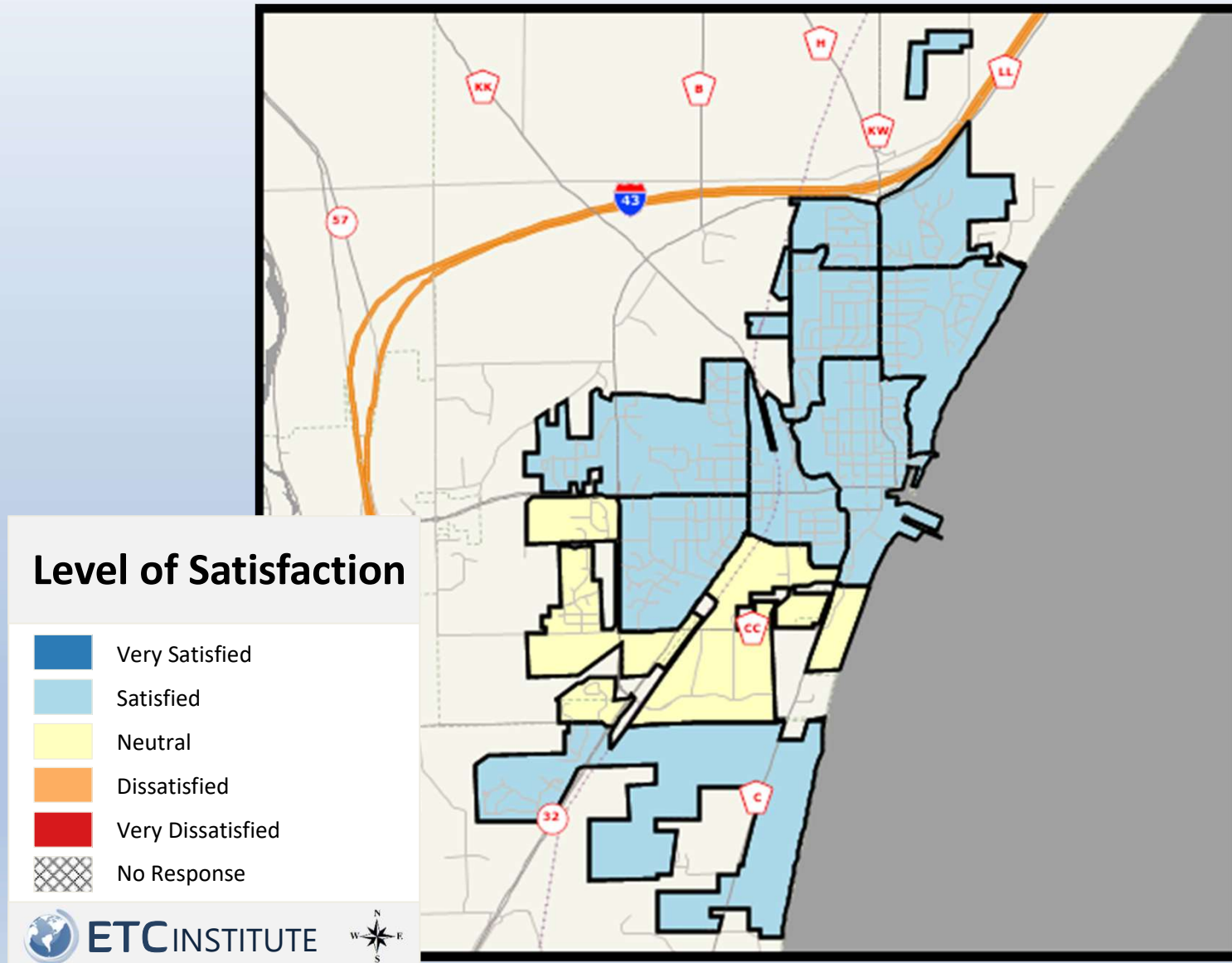
# Q12-1. Respondents' perception of curbside trash collection services in Port Washington



# Q12-2. Respondents' perception of curbside recycling services in Port Washington

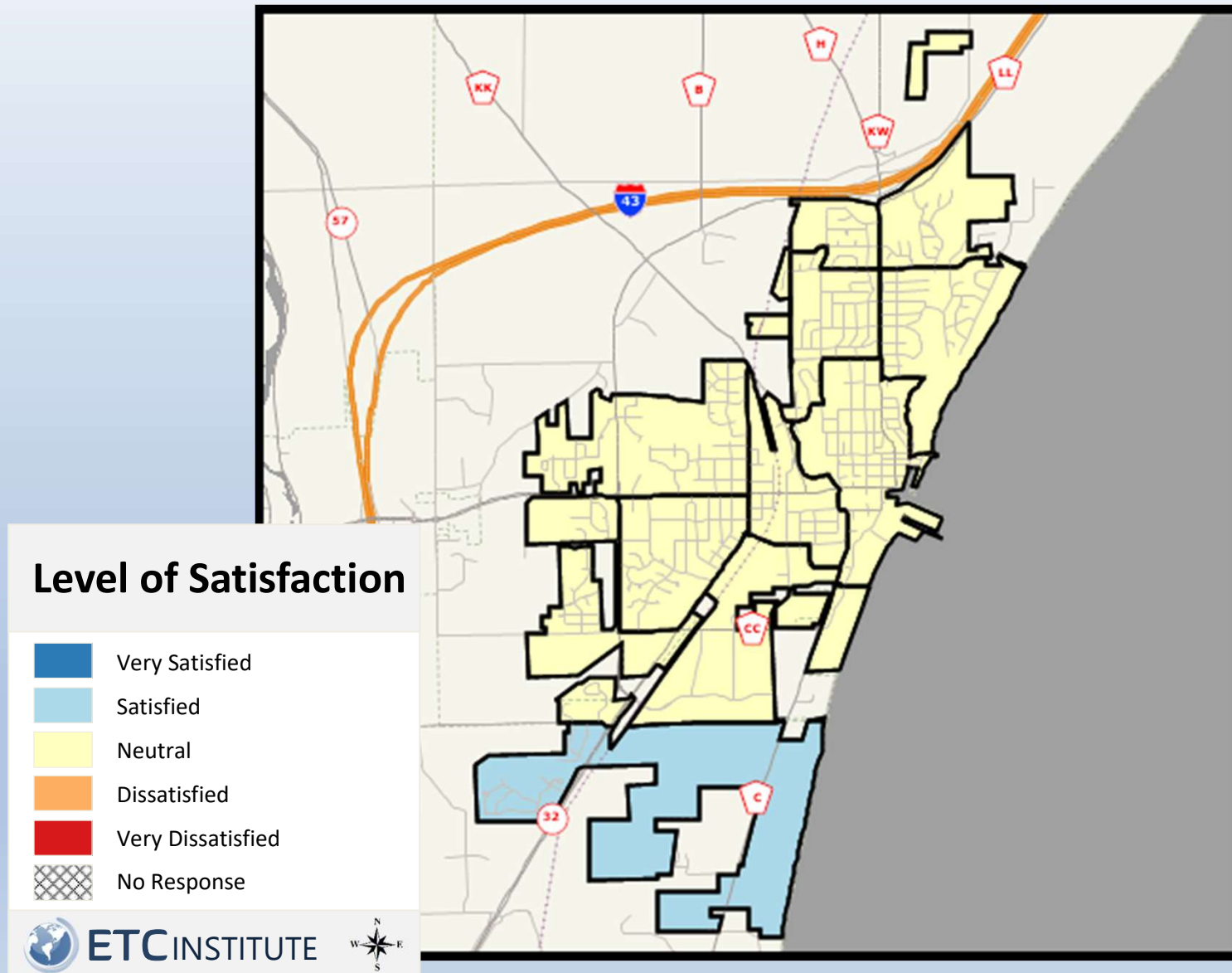


# Q12-3. Respondents' perception of yard waste removal services in Port Washington

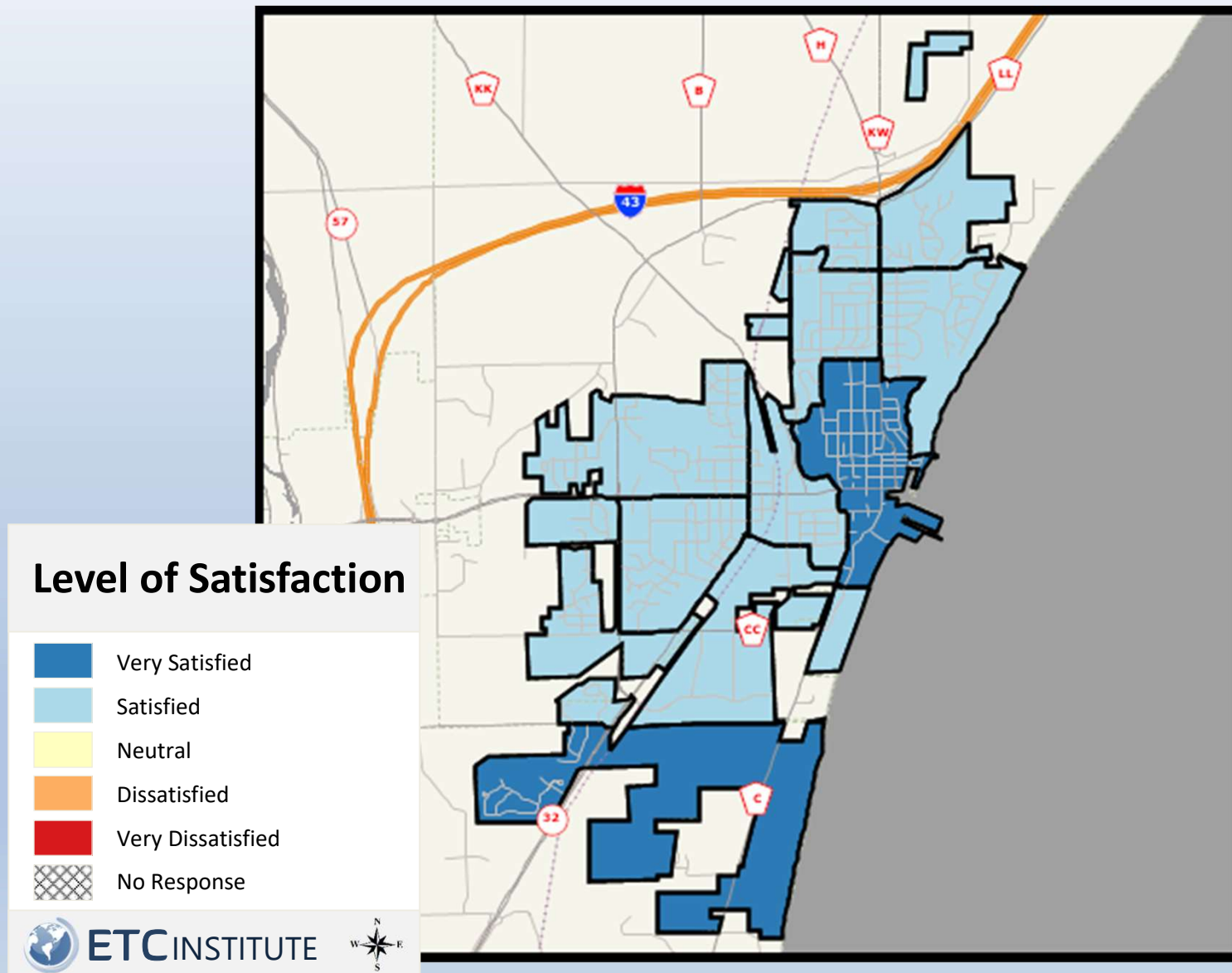




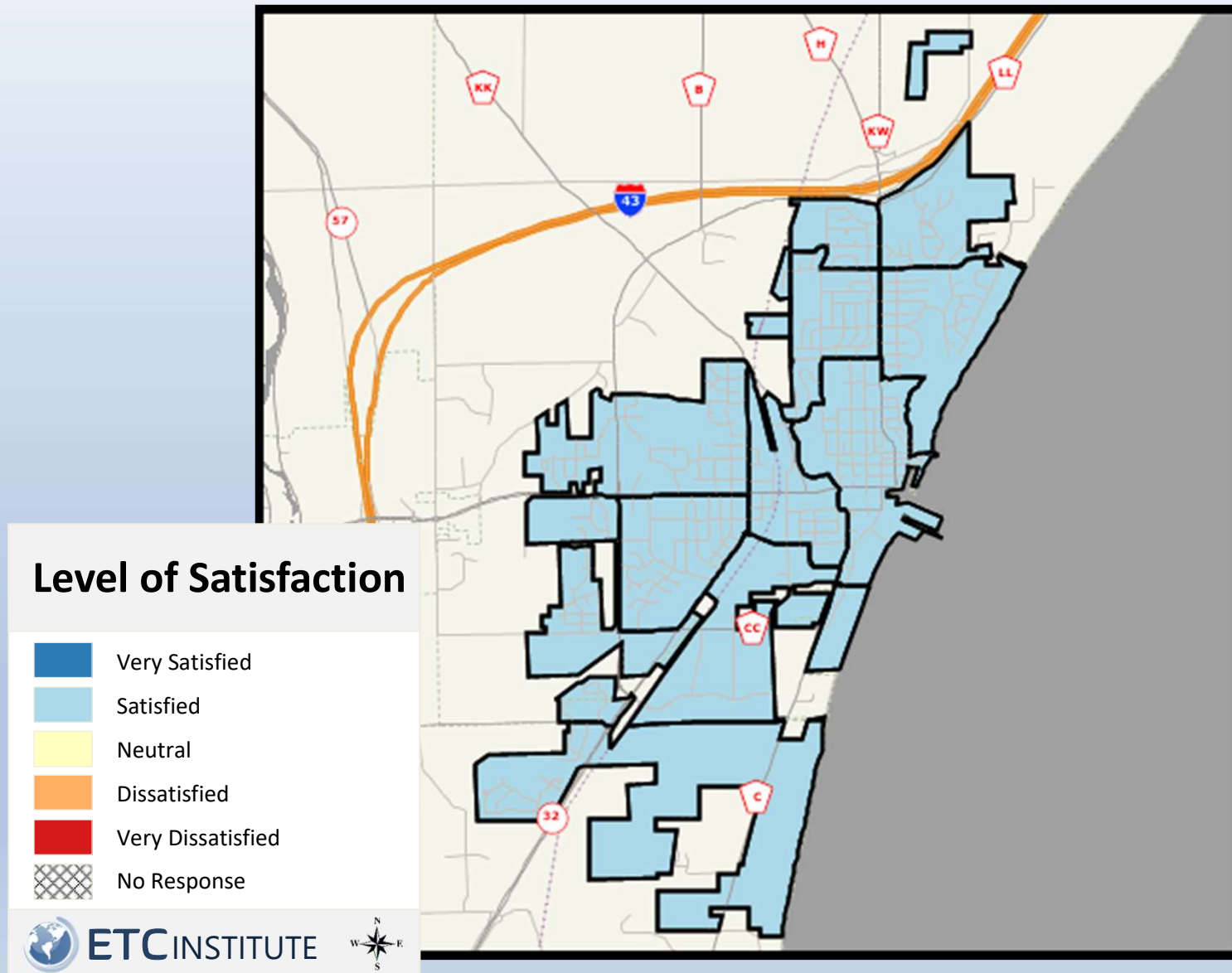
# Q12-4. Respondents' perception of bulky item pick up/removal services (old furniture, appliances, etc.) in Port Washington



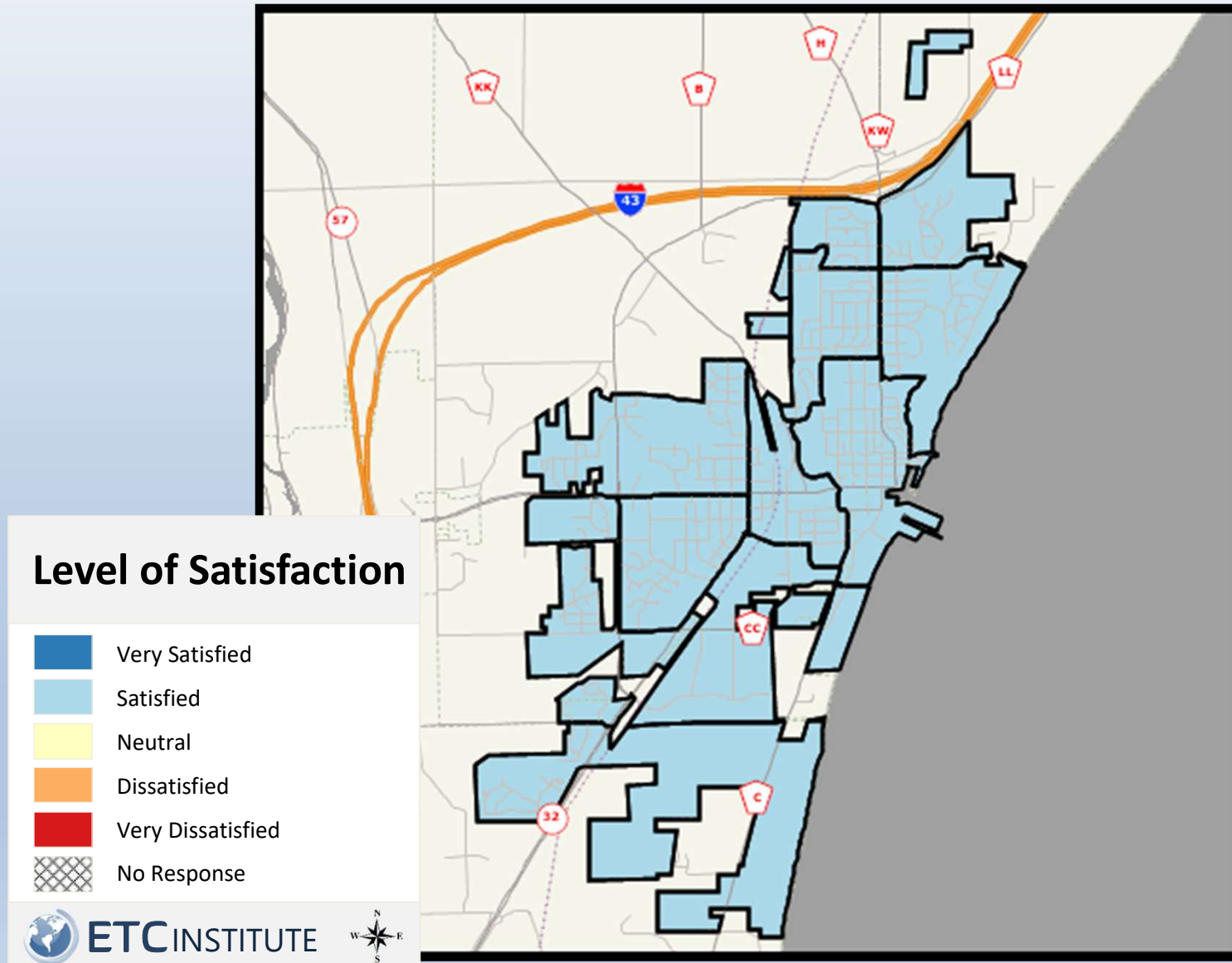
# Q13-1. Respondents' perception of the overall quality and quantity of library programs for children in Port Washington



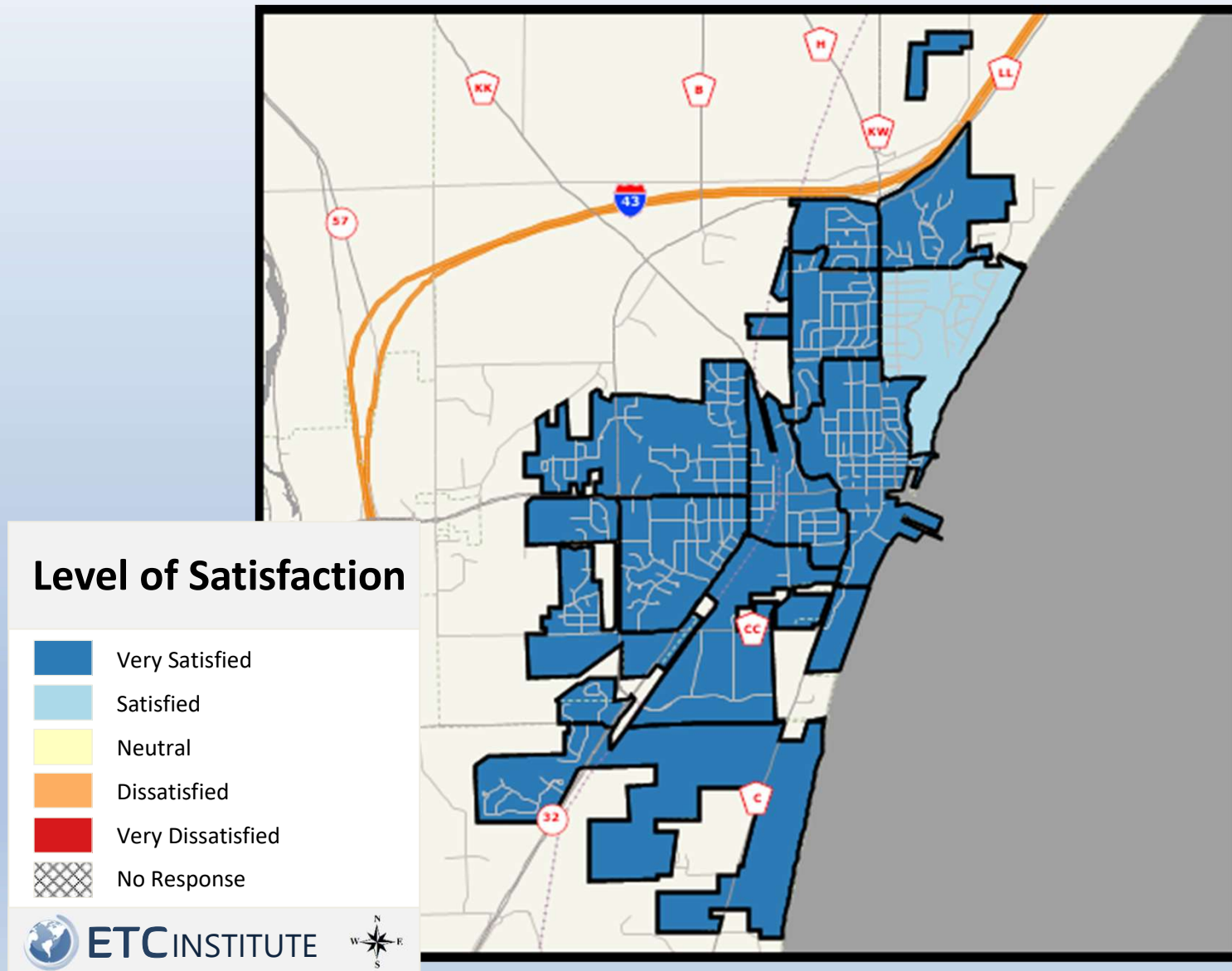
# Q13-2. Respondents' perception of the overall quality and quantity of library programs for teens in Port Washington



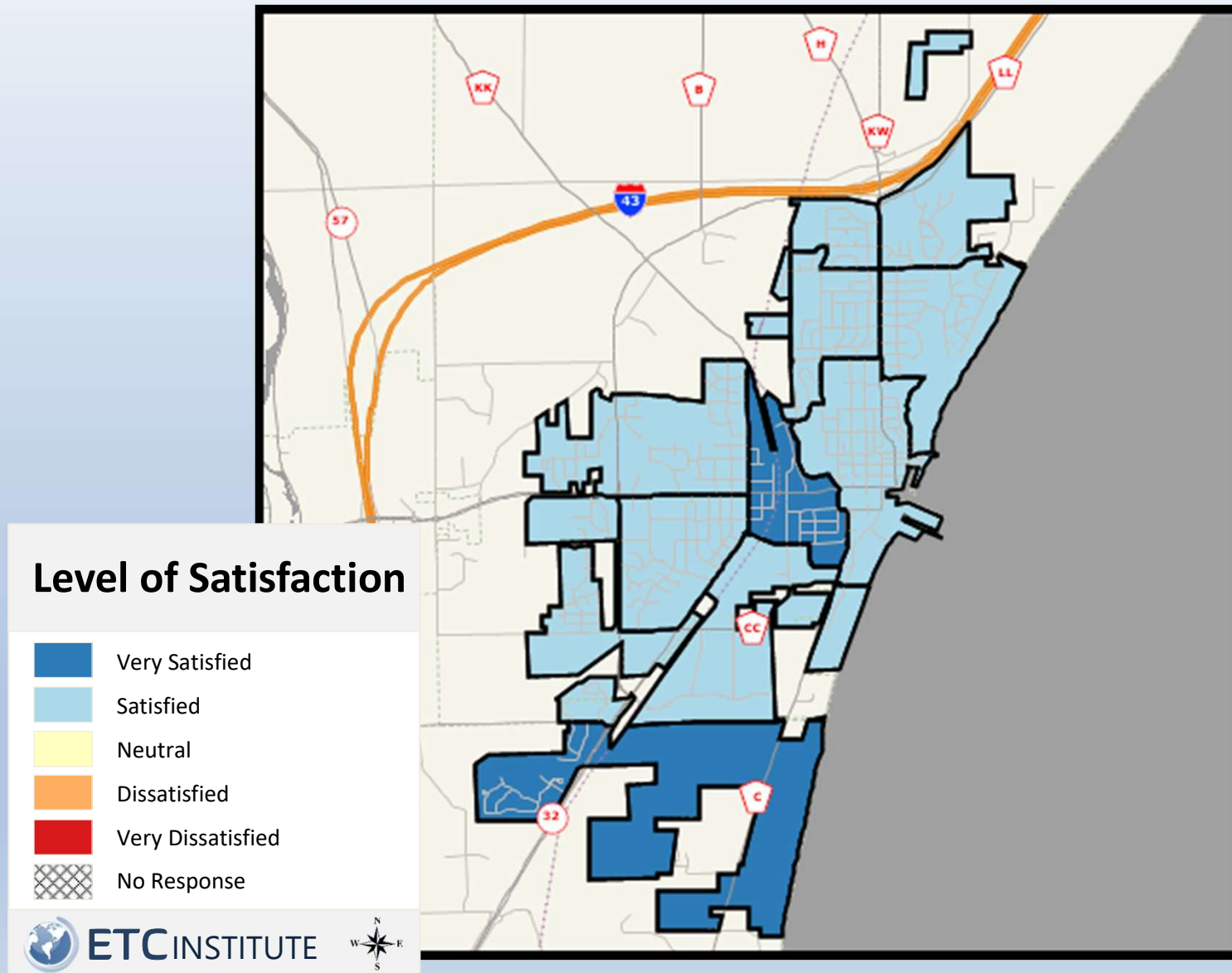
# Q13-3. Respondents' perception of the overall quality and quantity of library programs for adults in Port Washington



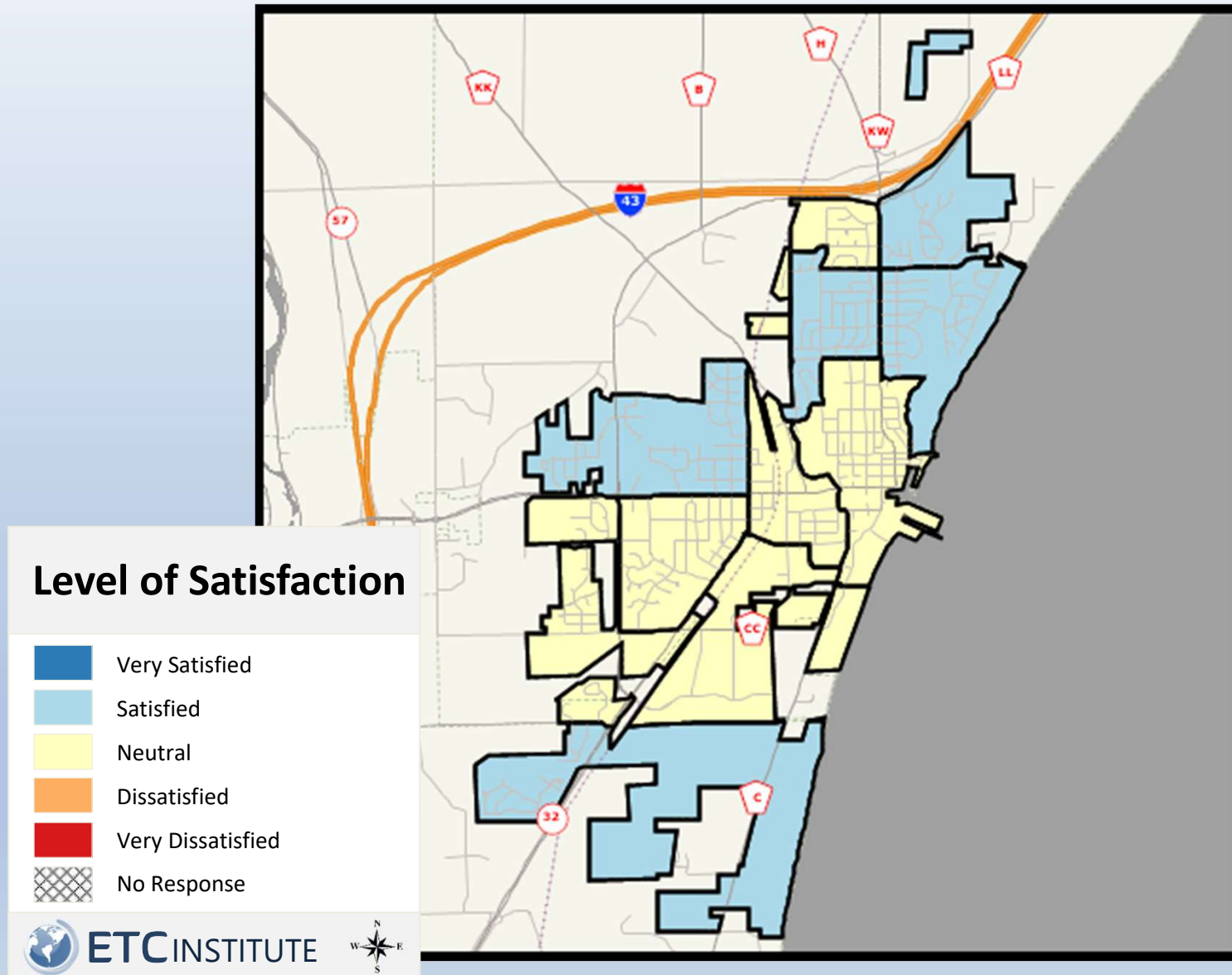
# Q13-4. Respondents' perception of the overall helpfulness of library staff in Port Washington



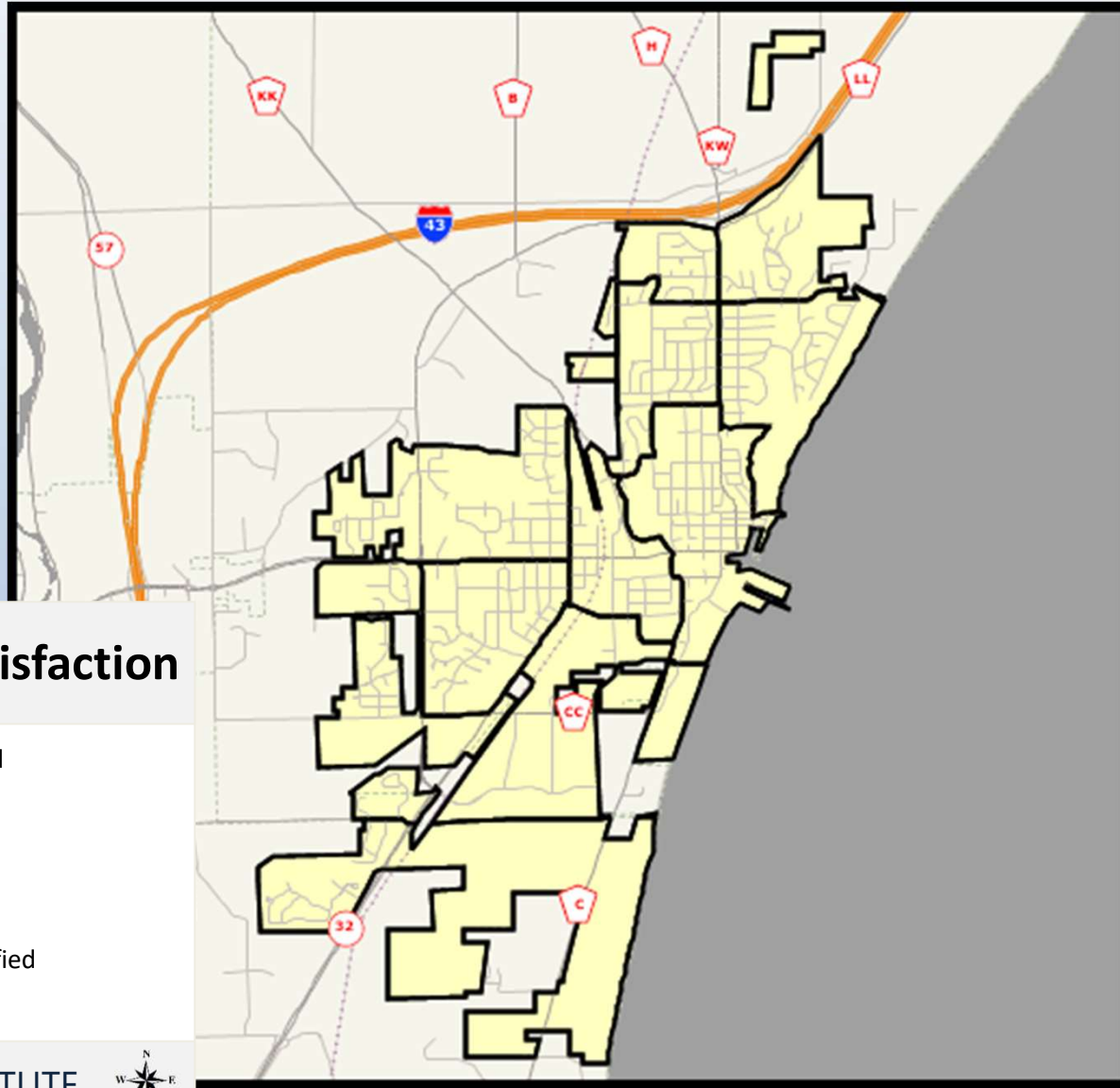
# Q13-5. Respondents' perception of the overall quality of available library materials in Port Washington



# Q15-1. Respondents' perception of the availability of information about City programs and services



# Q15-2. Respondents' perception of the City's efforts to keep you informed about local issues



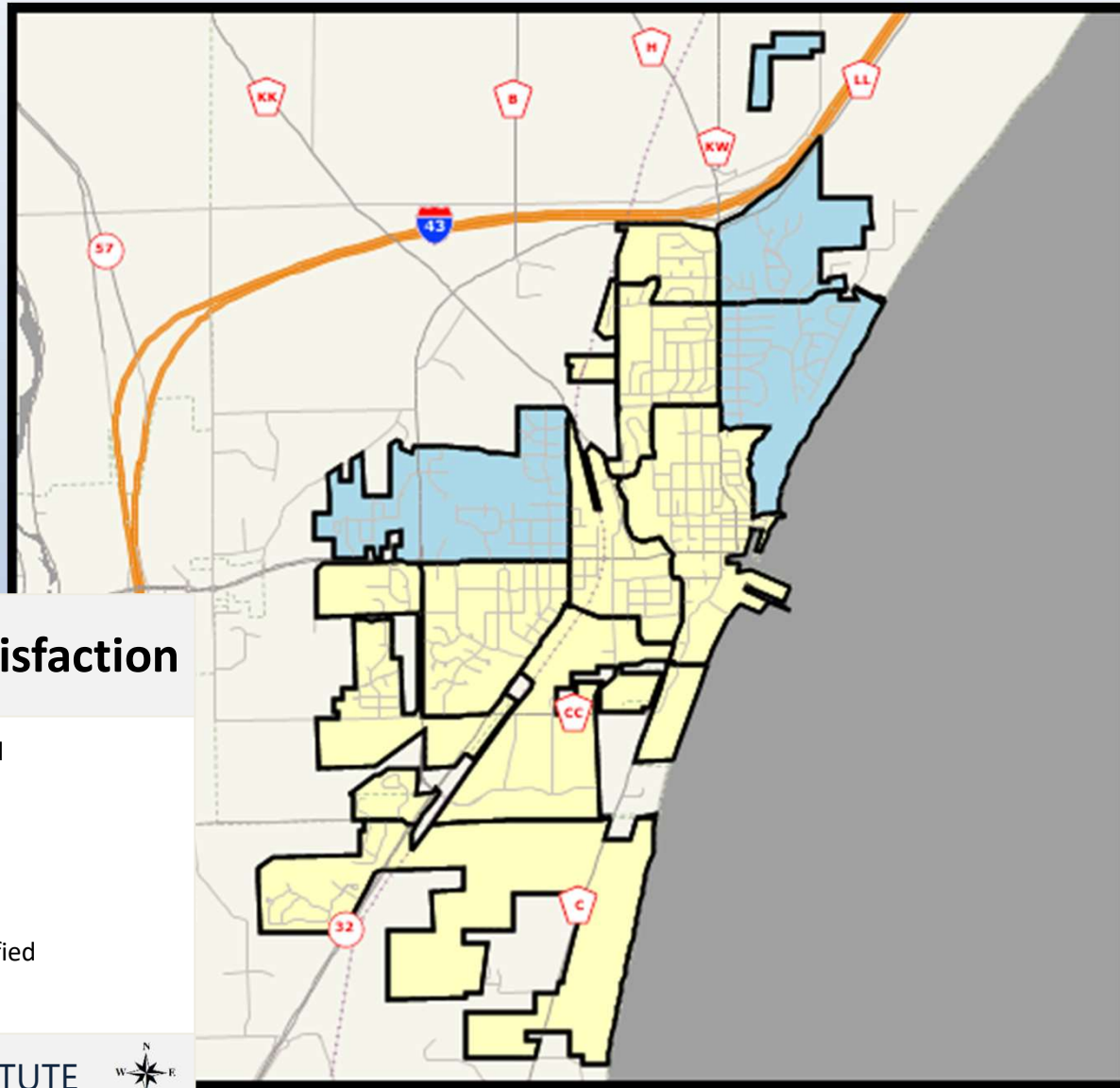
## Level of Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response





# Q15-3. Respondents' perception of the quality of the City's social media, e.g. Facebook, Twitter, etc.

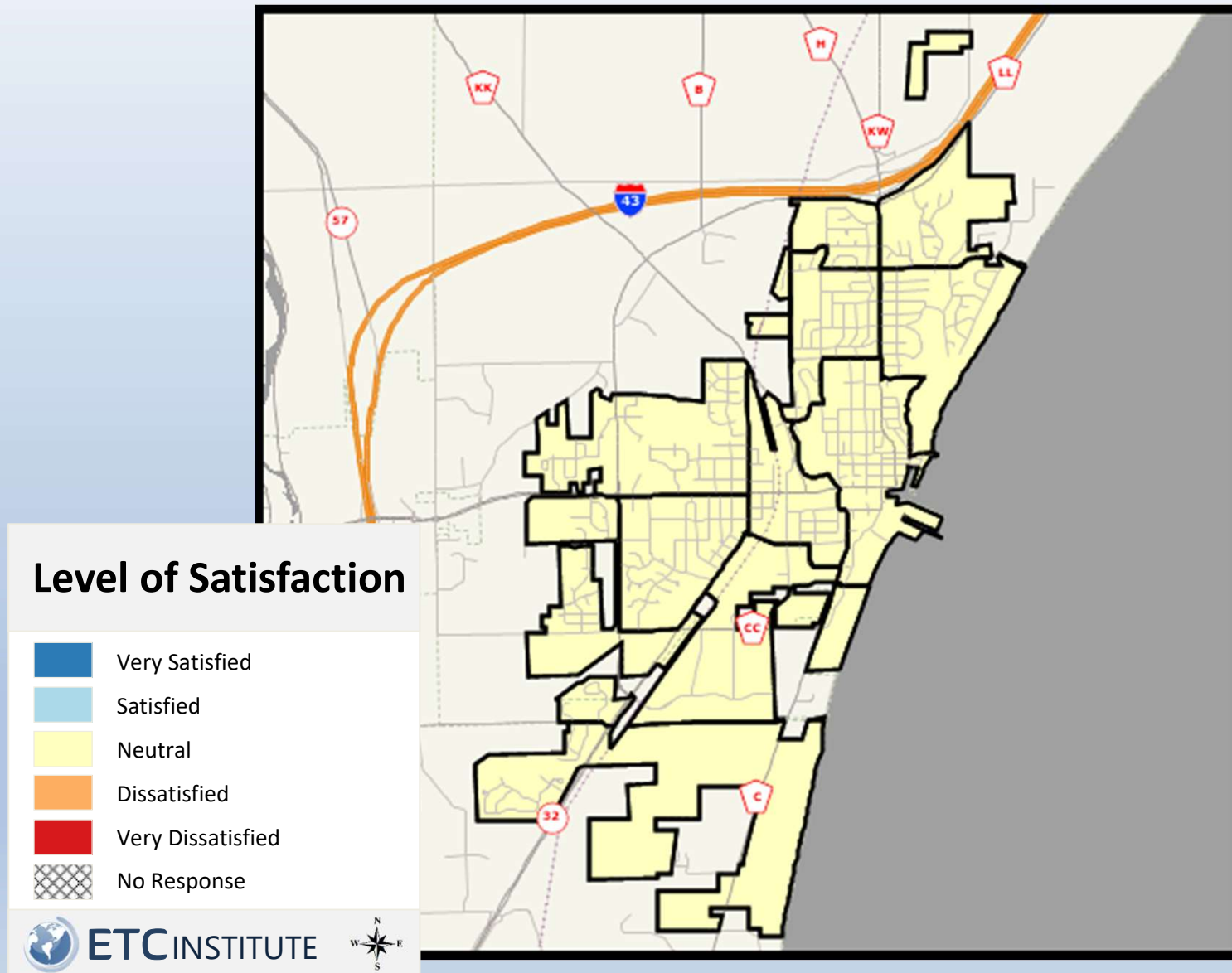


## Level of Satisfaction

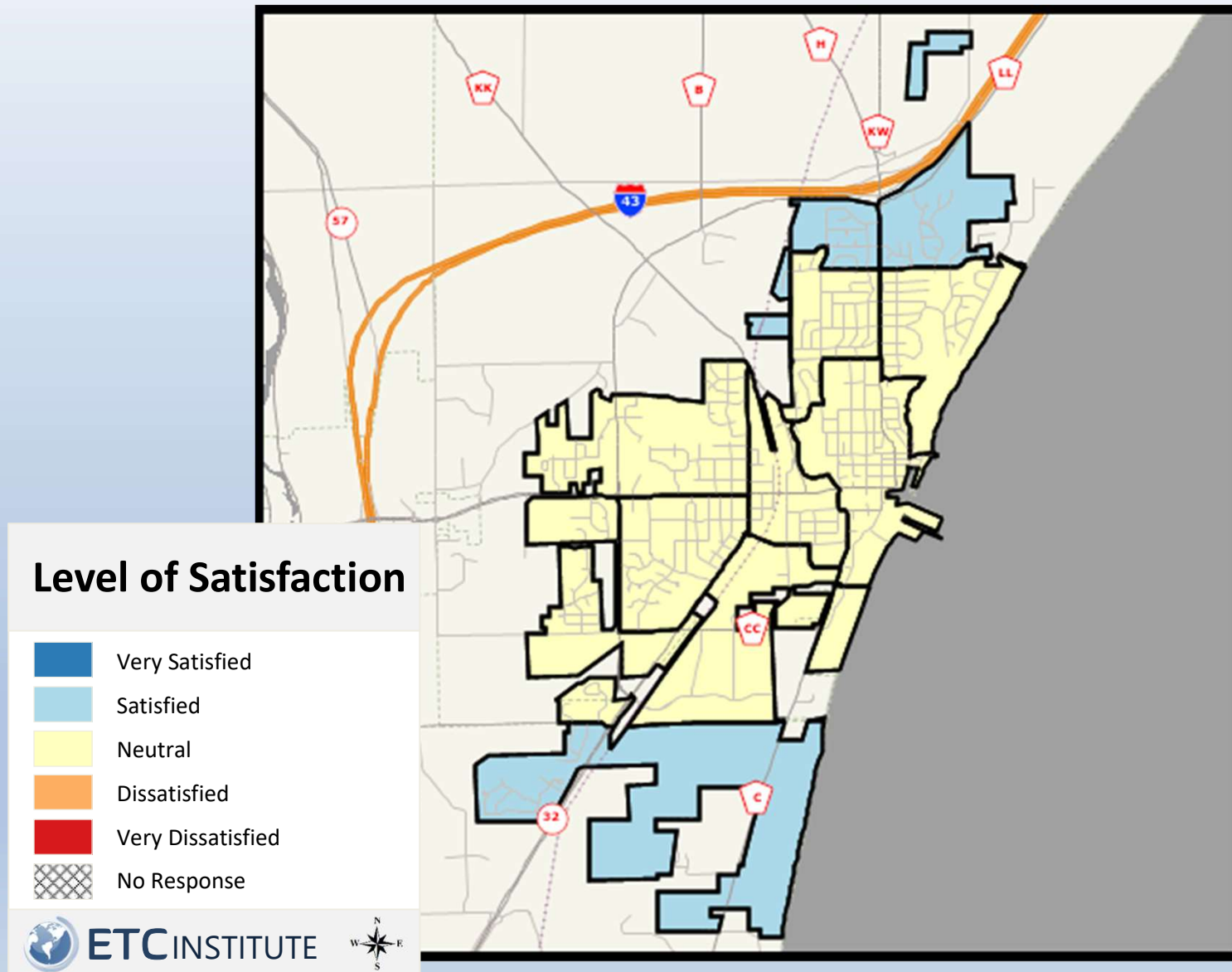
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



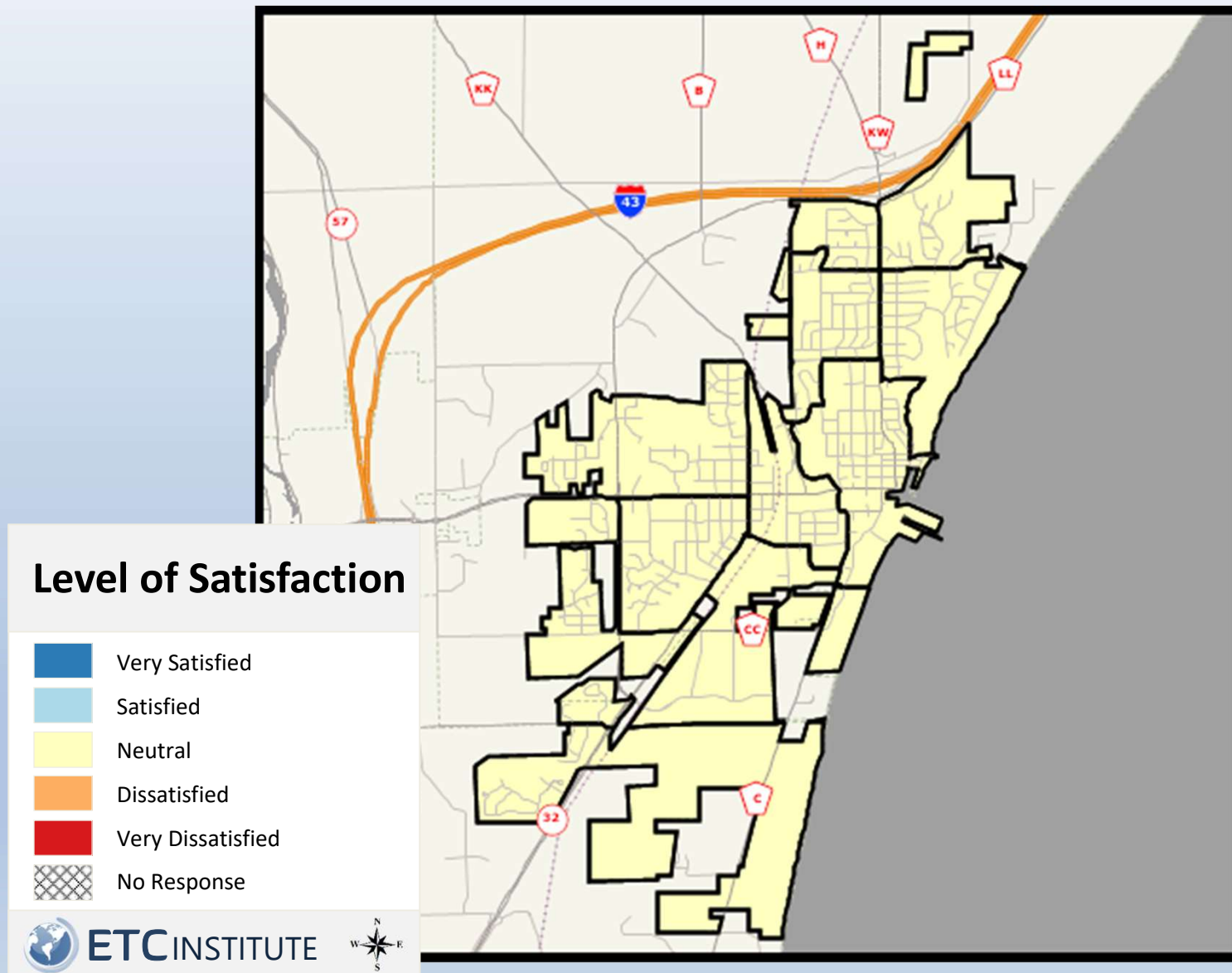
# Q15-4. Respondents' perception of their level of involvement in local decision making



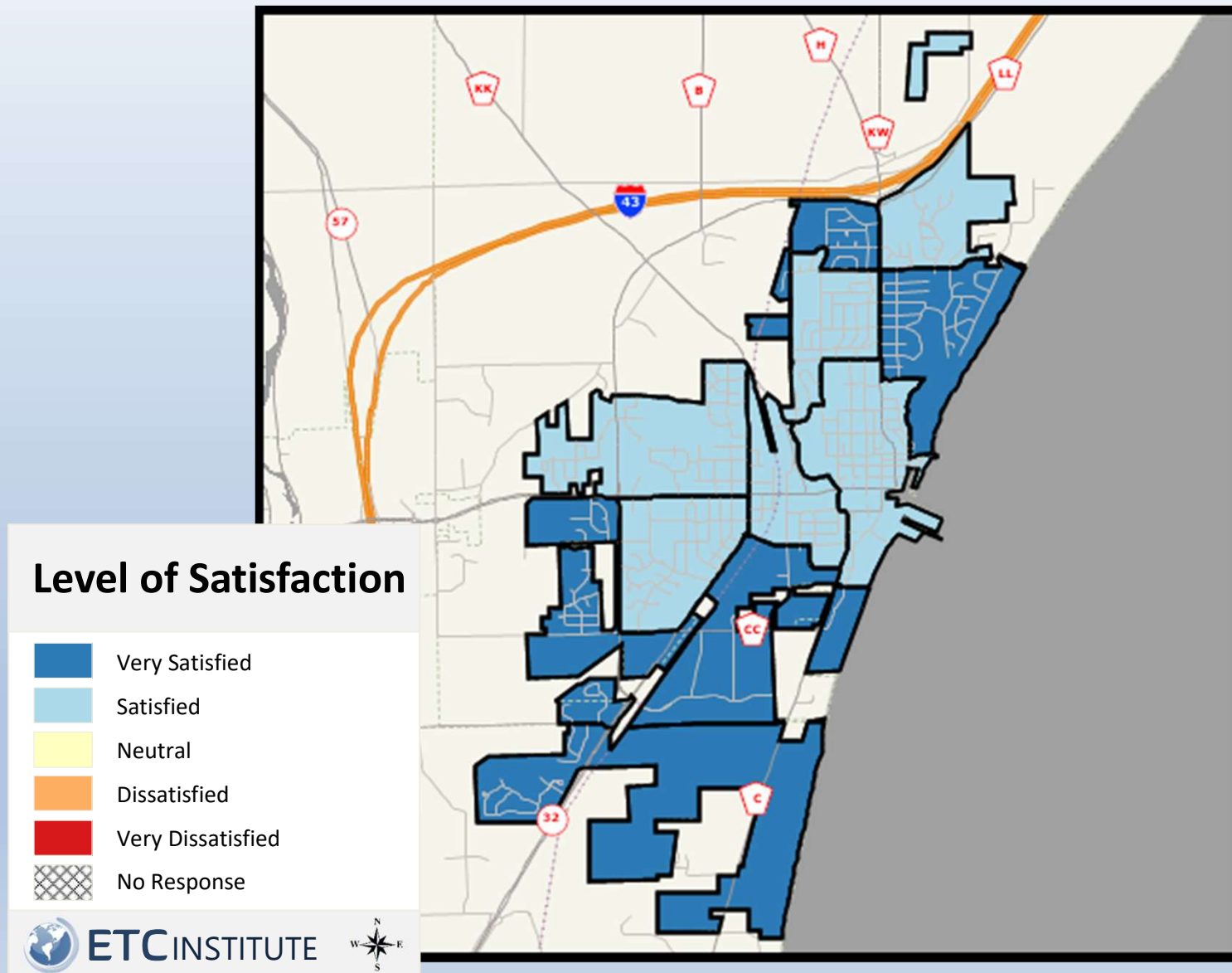
# Q15-5. Respondents' perception of the overall usefulness of the City's website



# Q15-6. Respondents' perception of the timeliness of information provided by the City



# Q17-1. Respondents' perception of how easy their bills are to understand

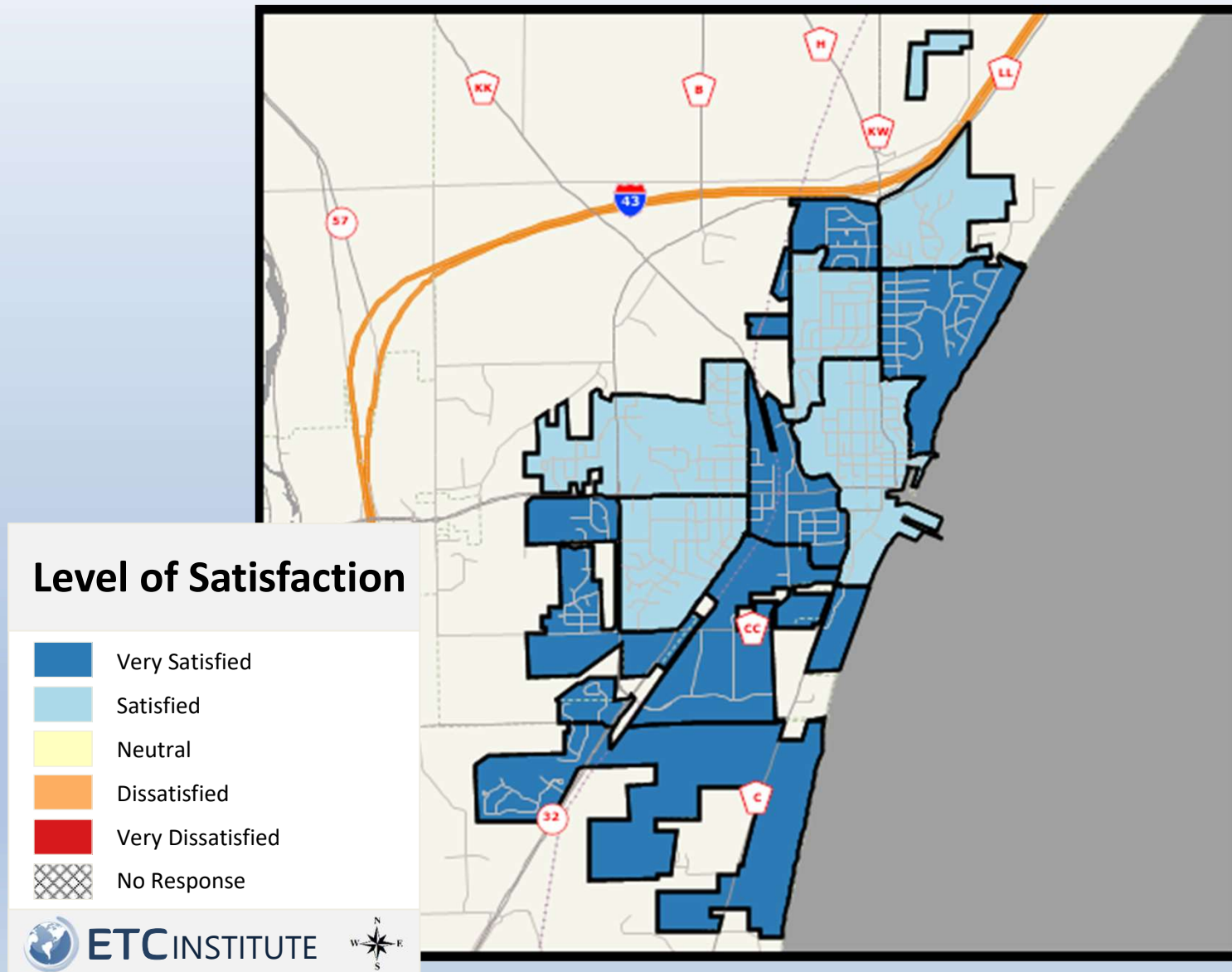


## Level of Satisfaction

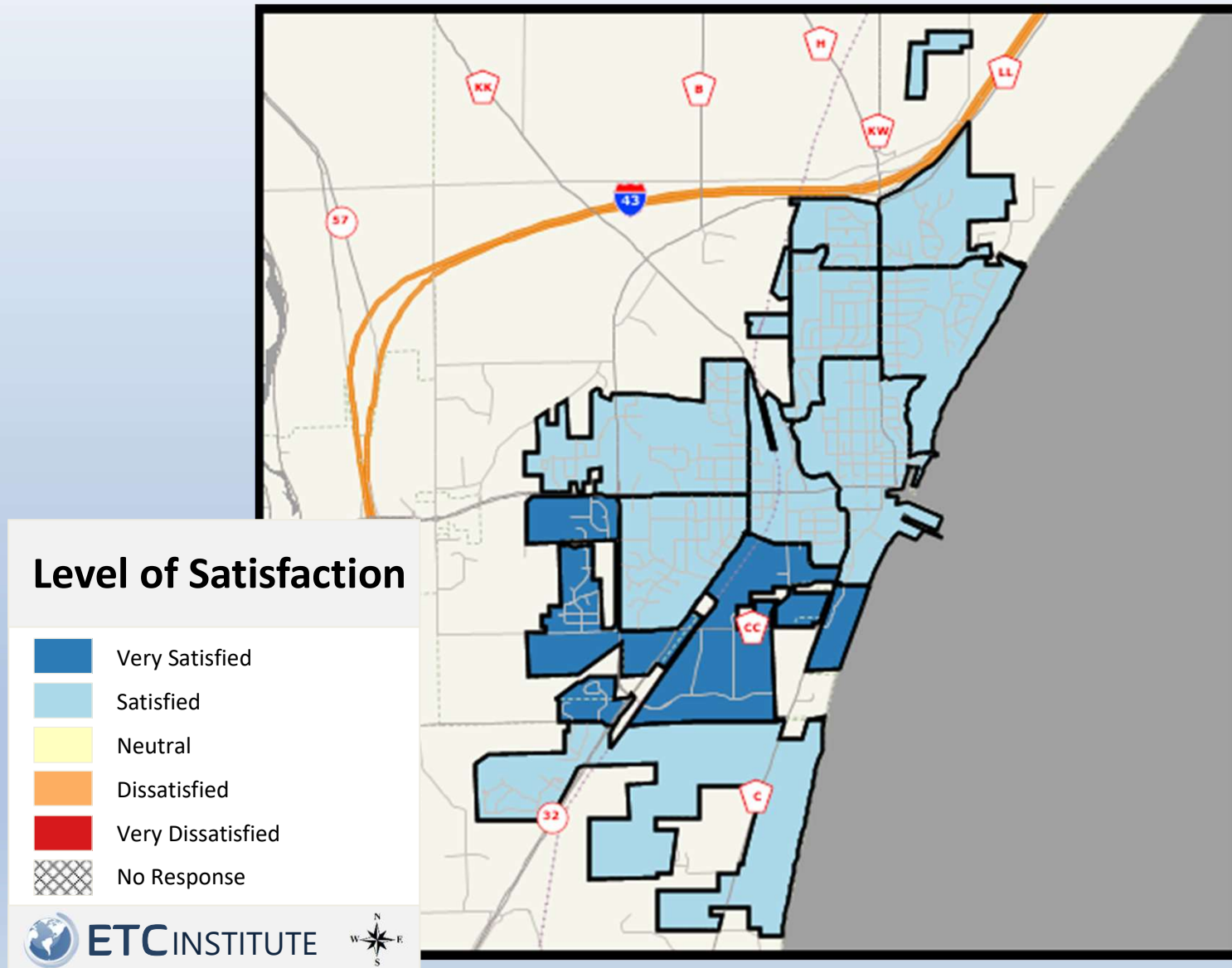
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



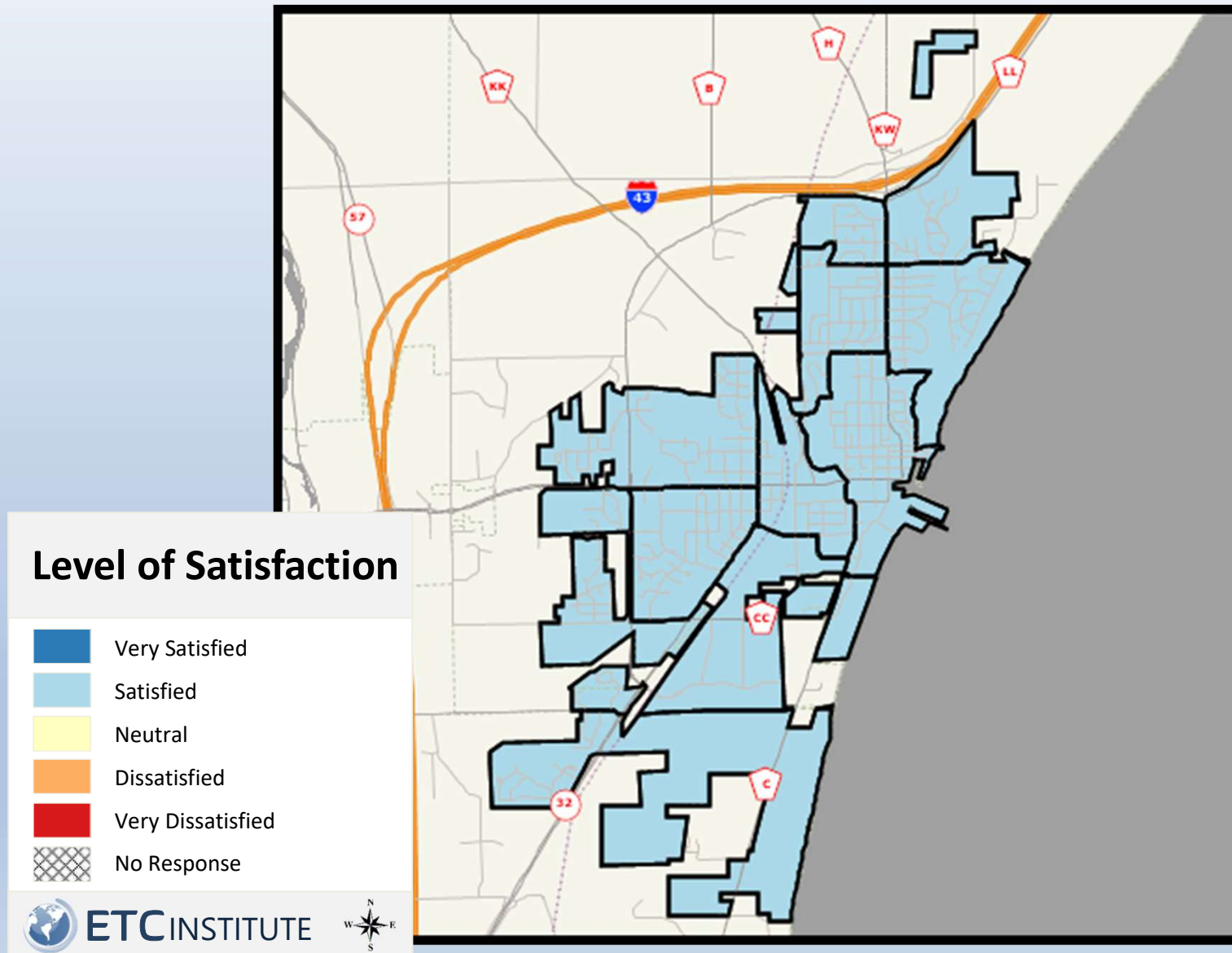
# Q17-2. Respondents' perception of the accuracy of their bills



# Q17-3. Respondents' perception of how easy it is to resolve billing problems

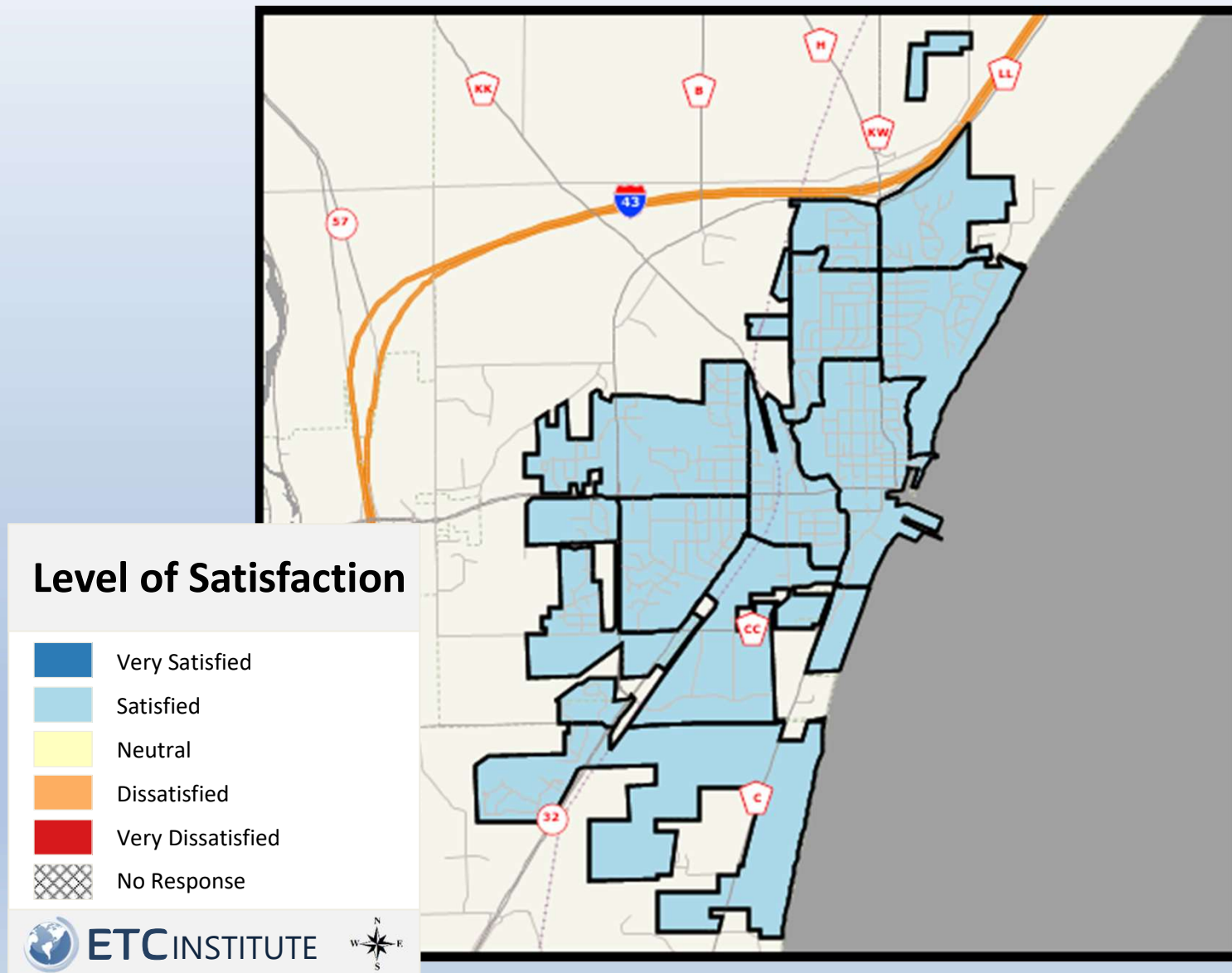


# Q17-4. Respondents' perception of the hours that customer service is available

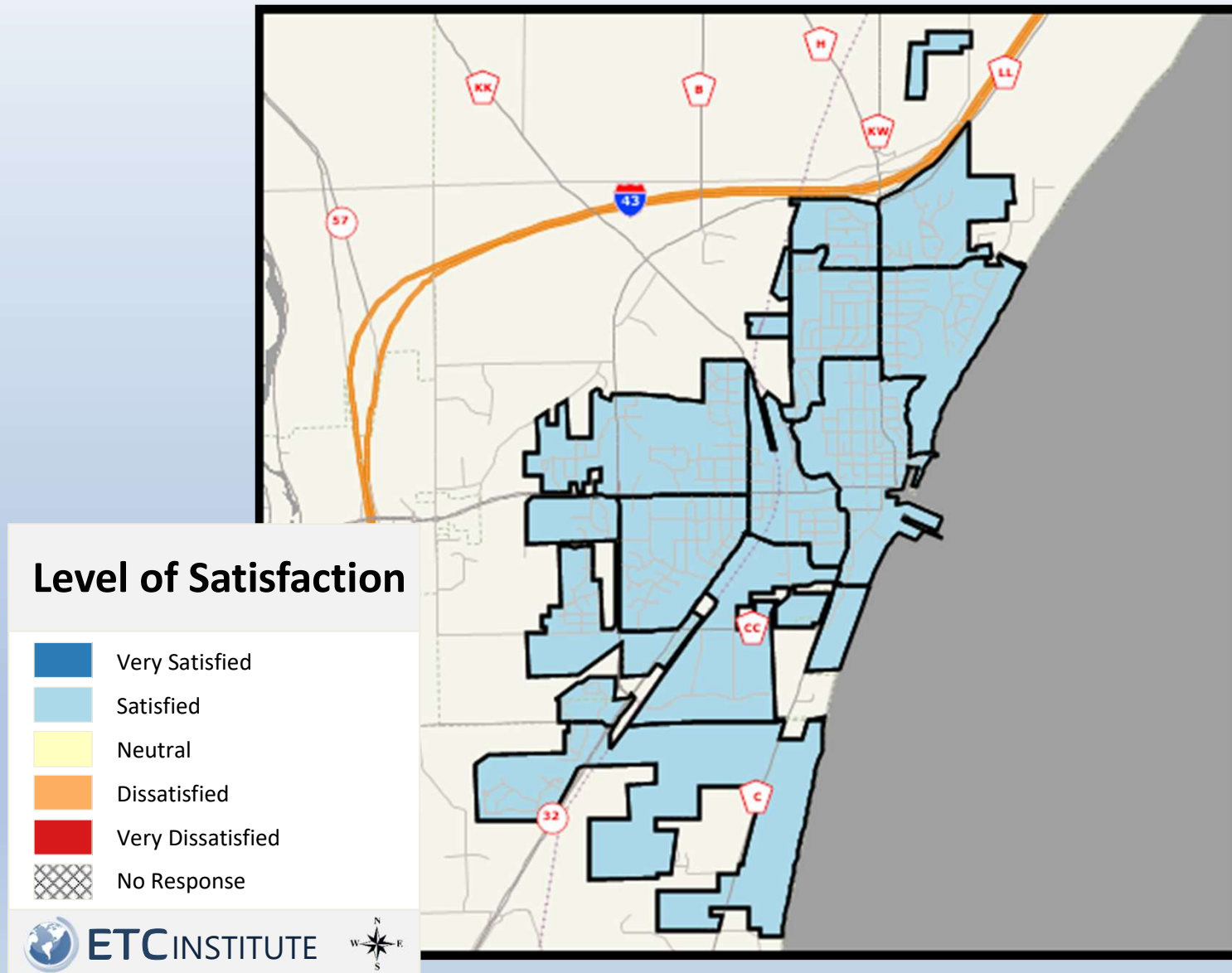




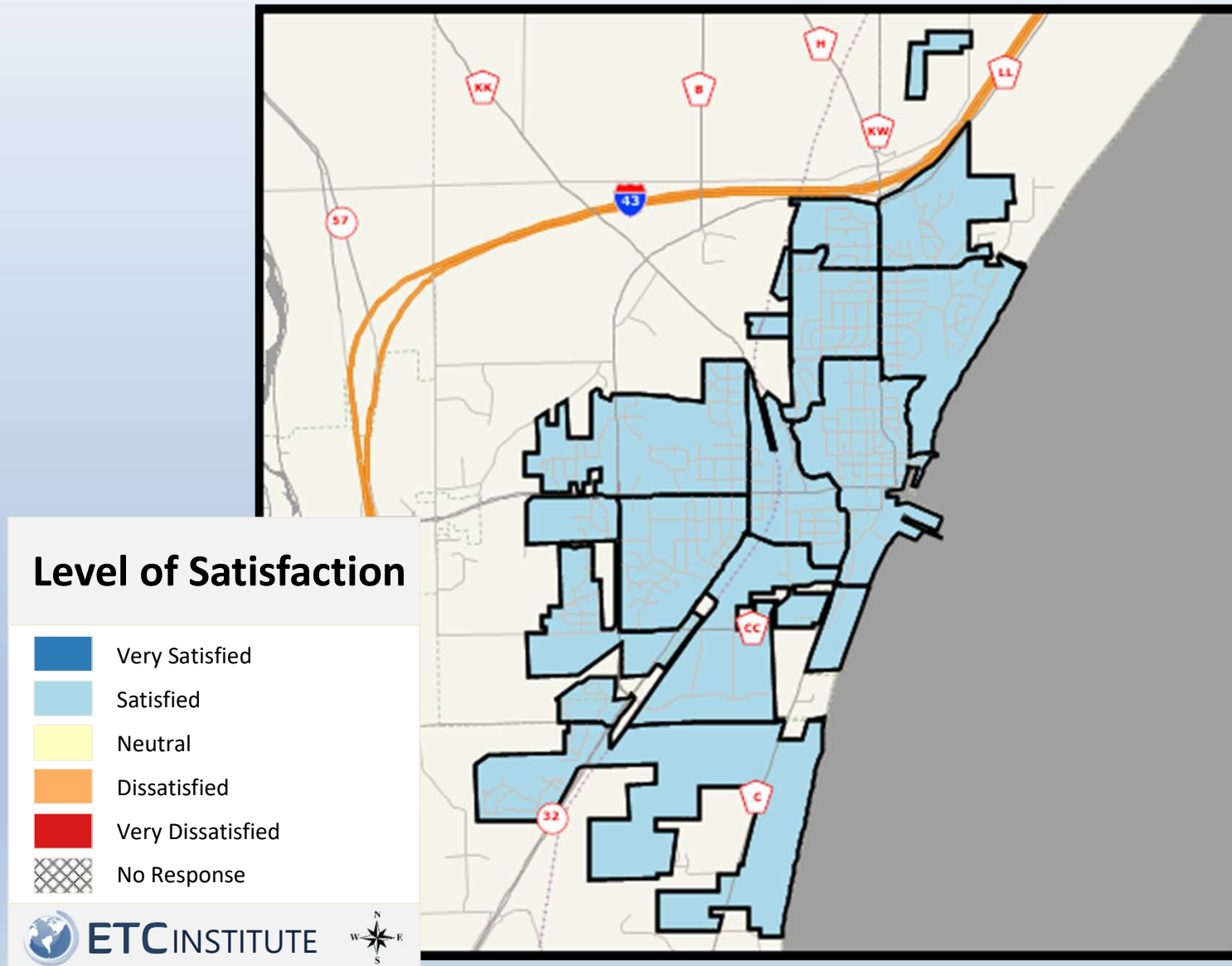
# Q17-5. Respondents' perception of the ease of online payment



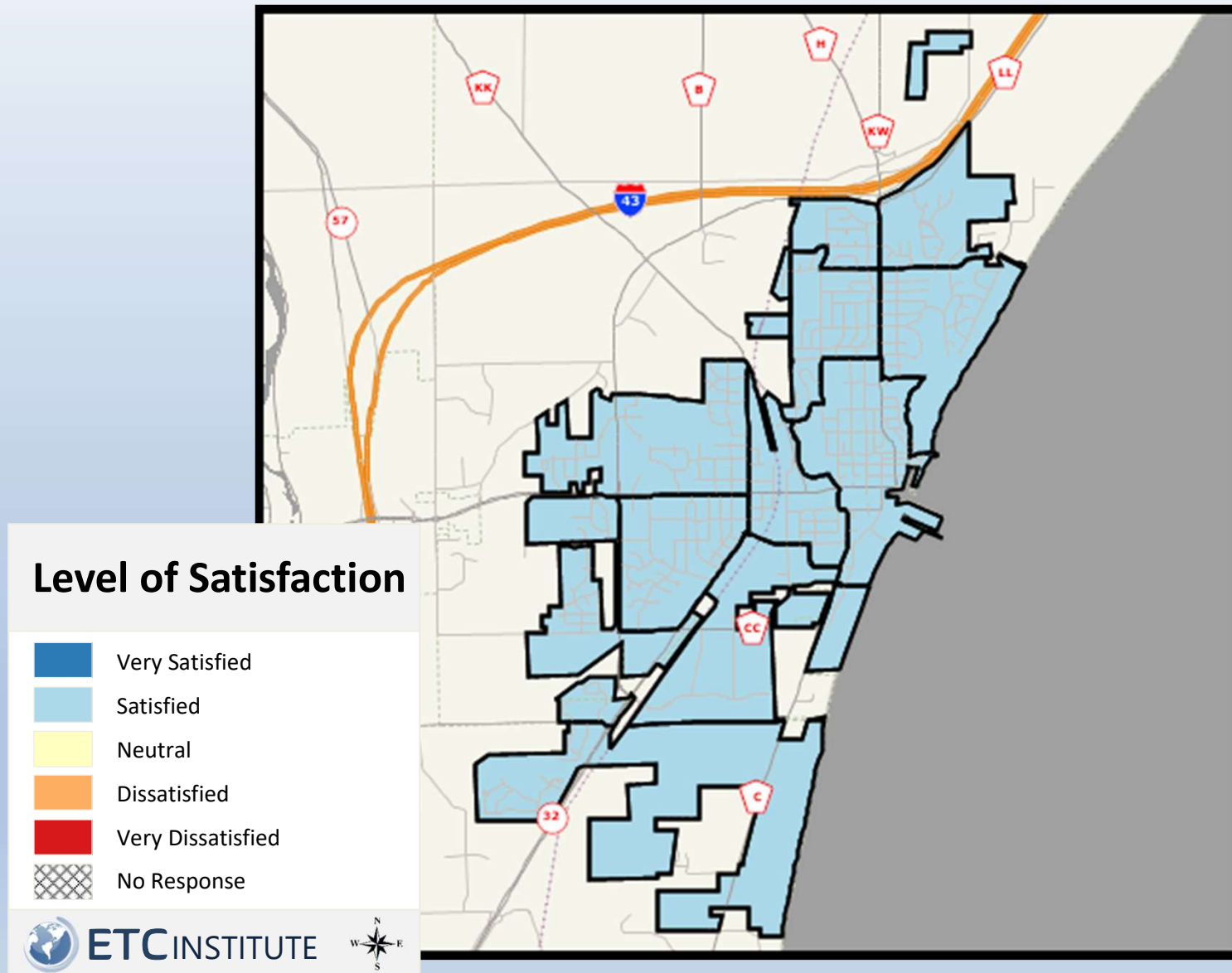
# Q18-1. Respondents' perception of the overall quality of services provided by the City



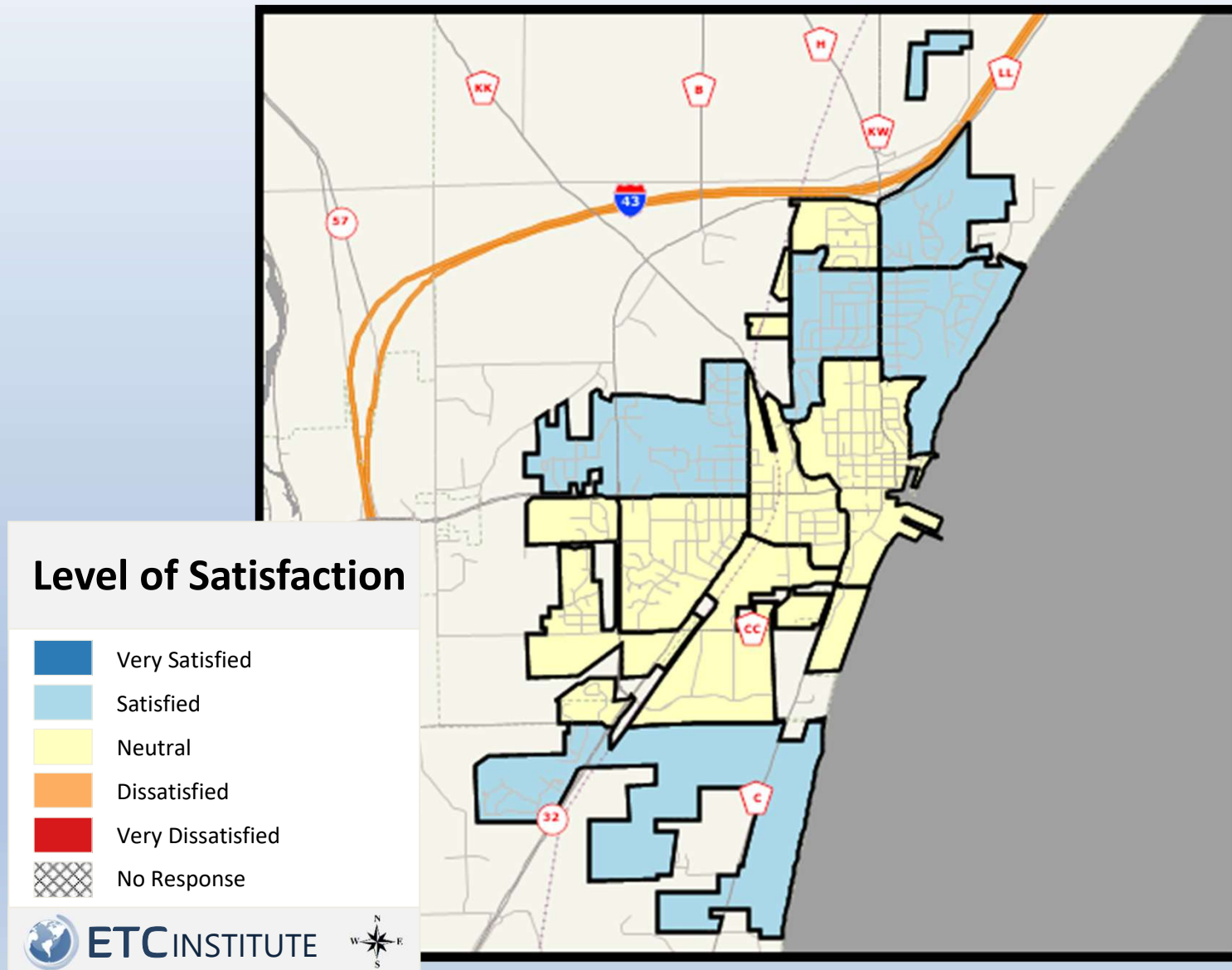
# Q18-2. Respondents' perception of the overall value that they receive for their City tax dollars and fees



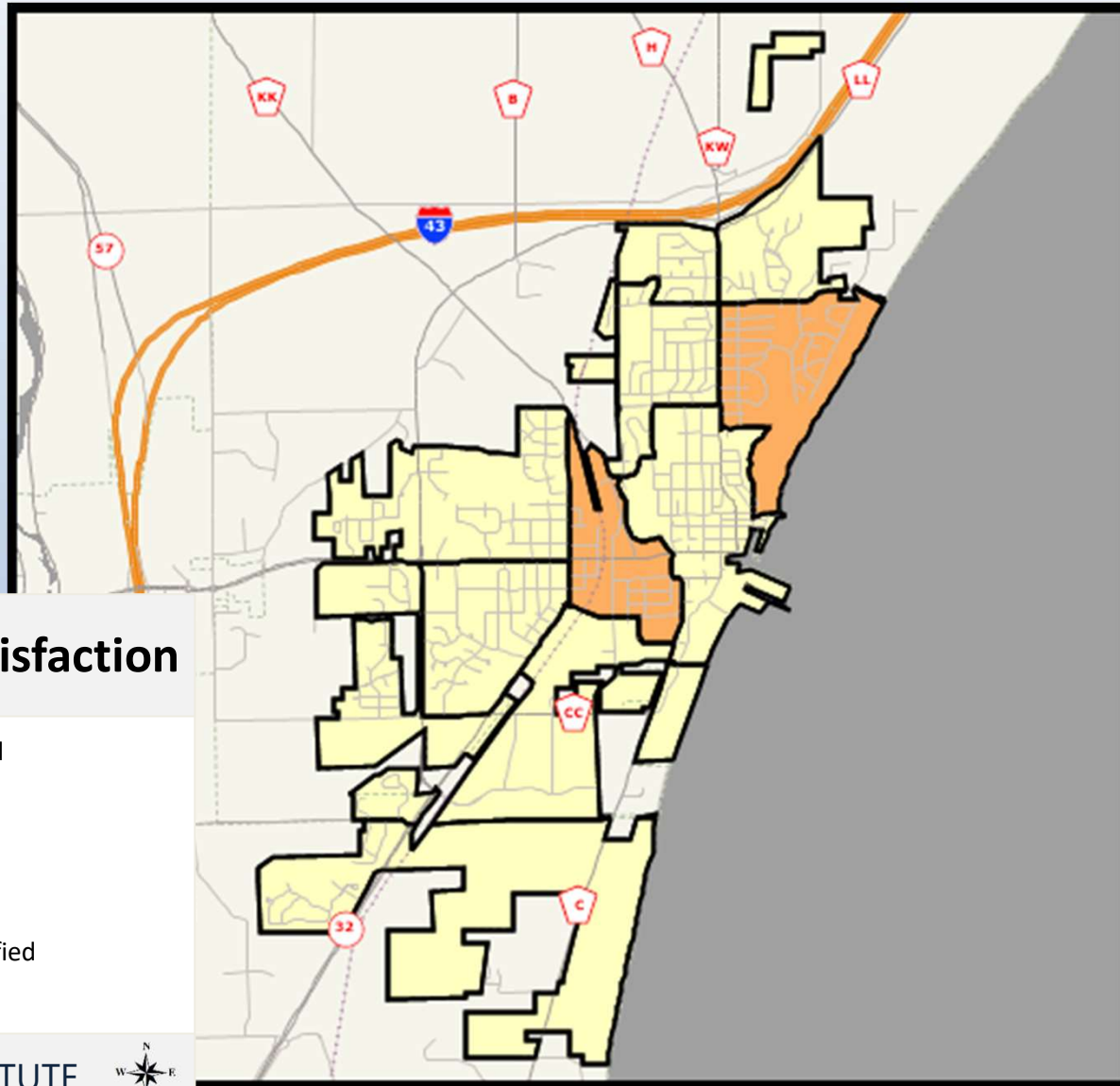
# Q18-3. Respondents' perception of the overall appearance of the City



# Q18-4. Respondents' perception of the overall affordability of housing



# Q18-5. Respondents' perception of how well the city is planning and managing development/redevelopment

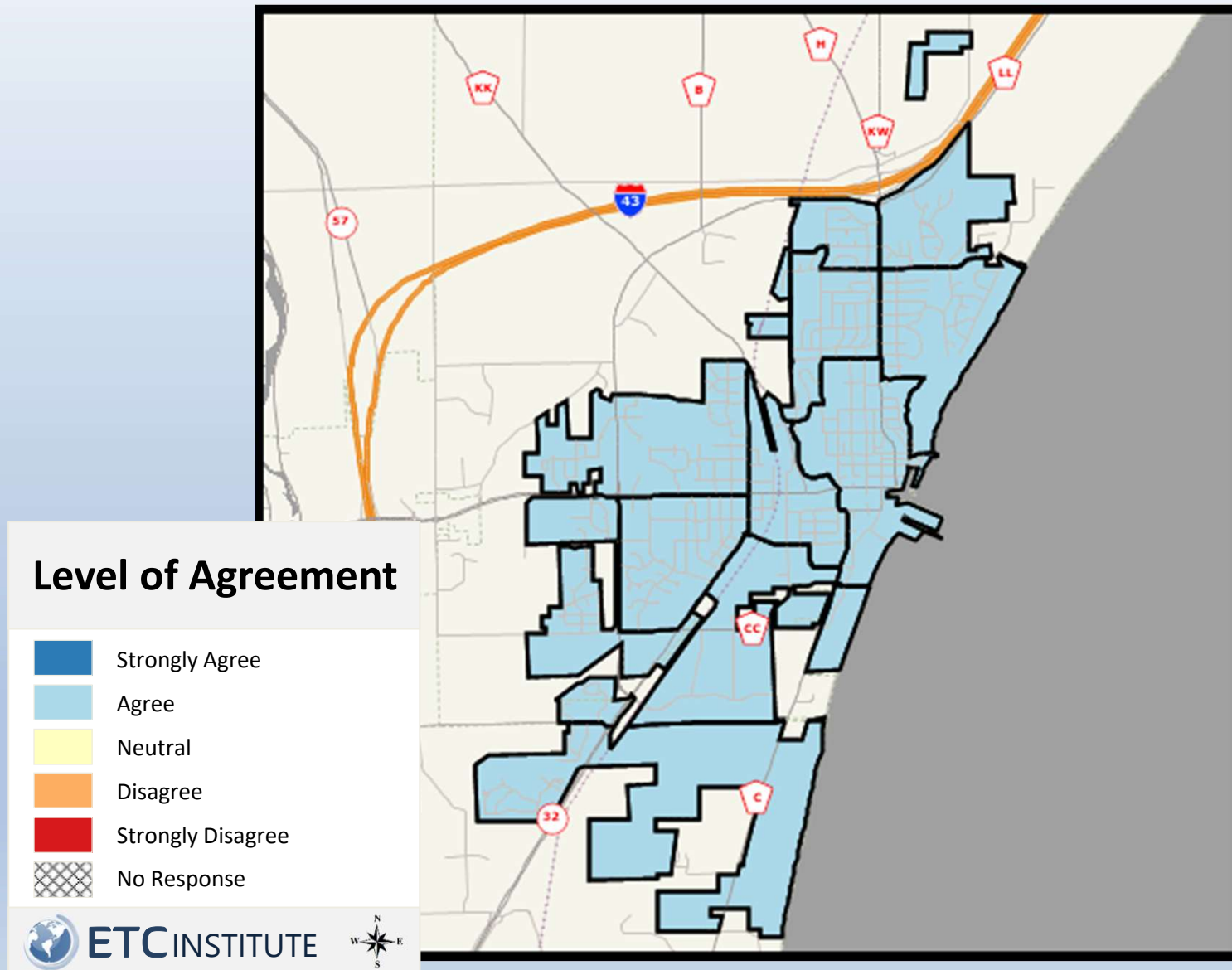


## Level of Satisfaction

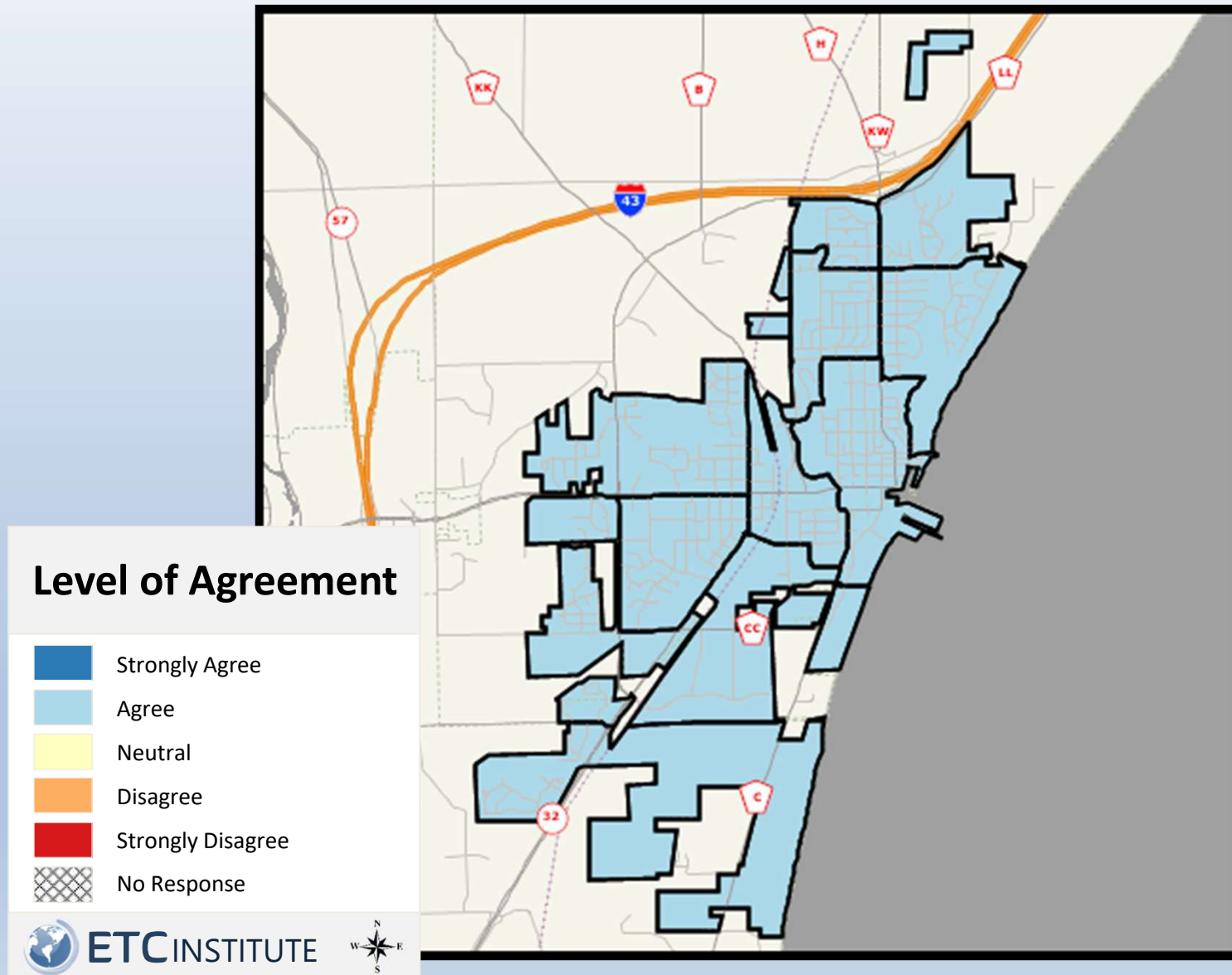
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



# Q20-1. Respondents' agreement that the City should prioritize sustainable practices in policy and decision making

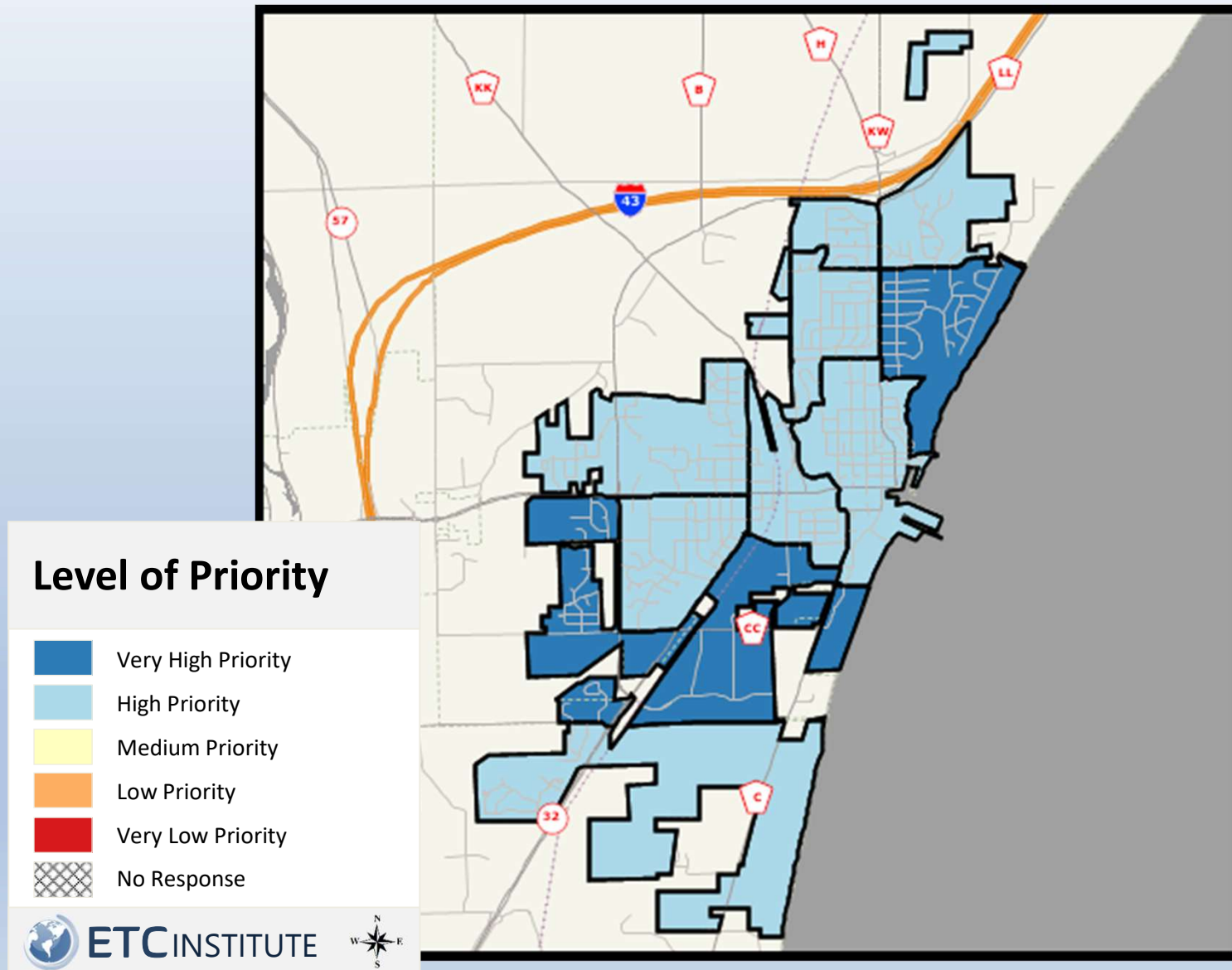


## Q20-2. Respondents' agreement that the City should devote resources to raise awareness and understanding of sustainability

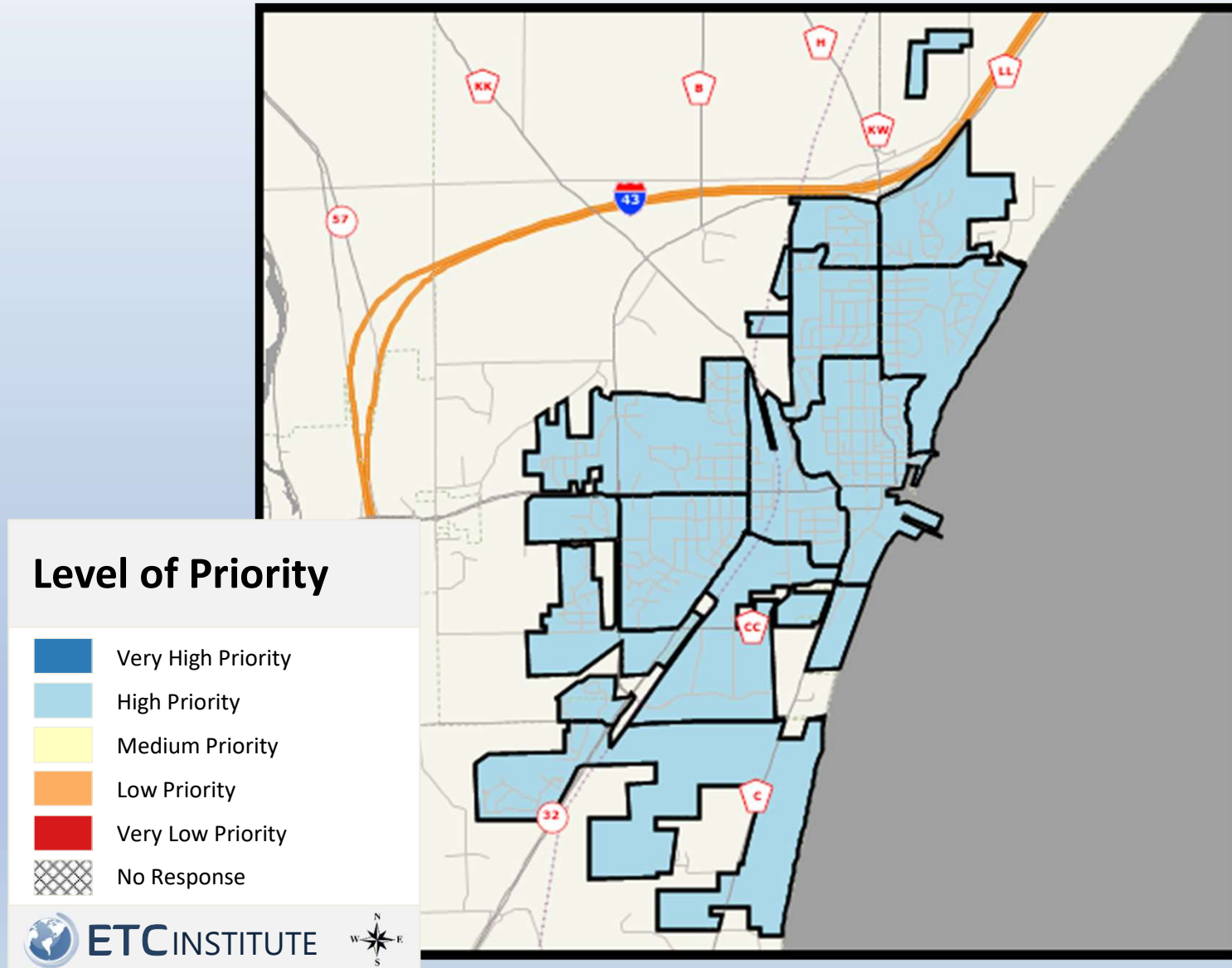




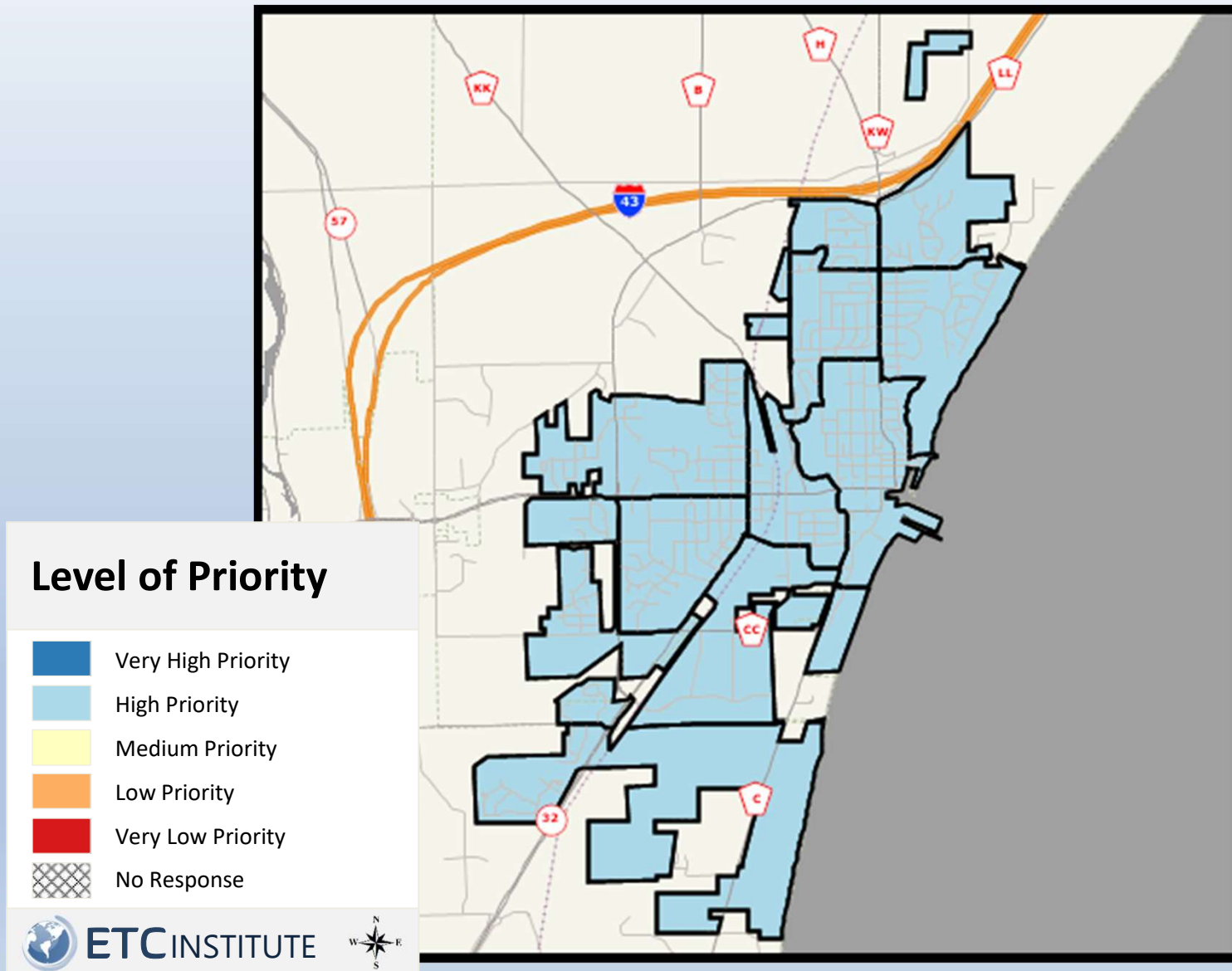
# Q23-1. Respondents' level of priority placed on overall quality of services provided by the City



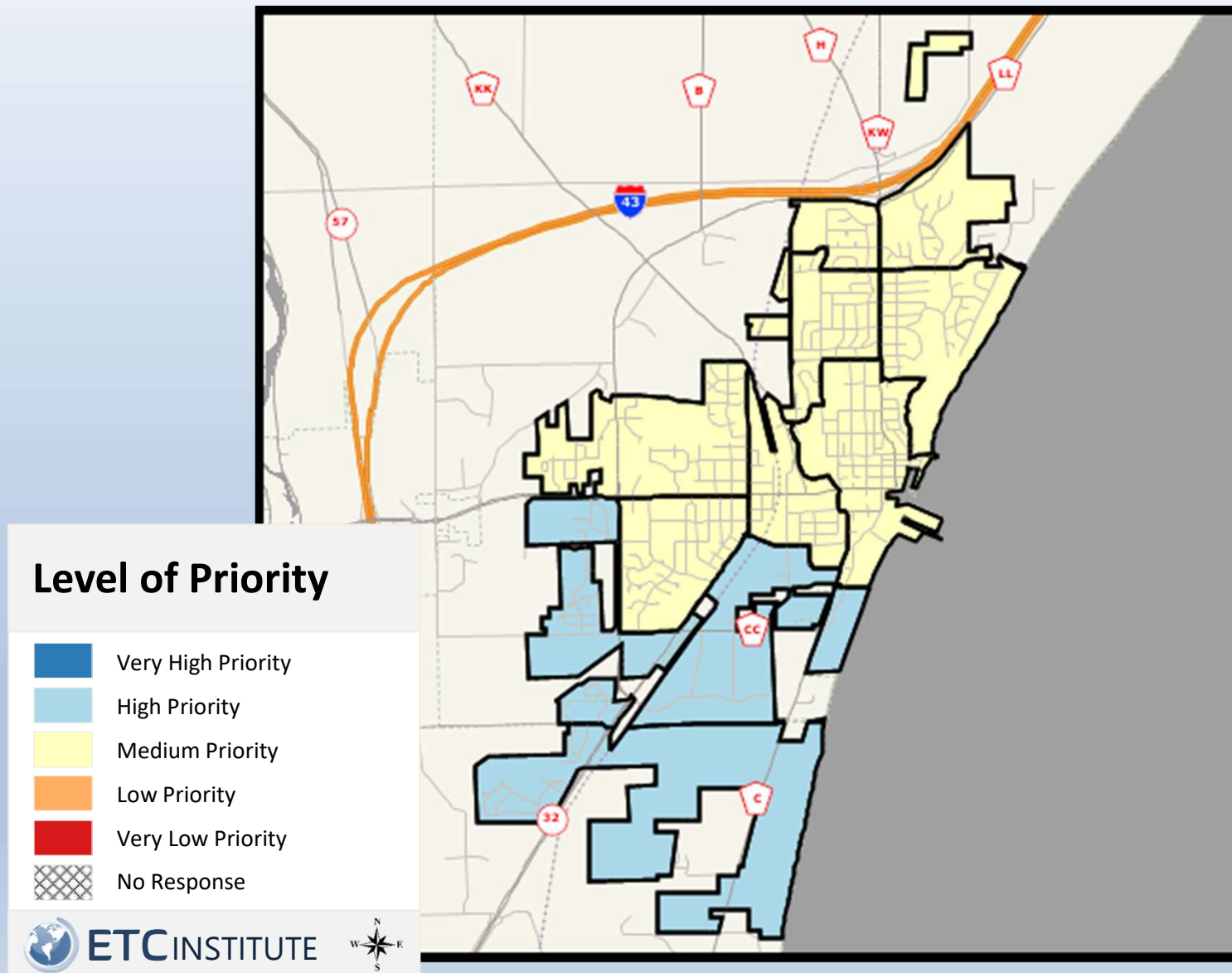
# Q23-2. Respondents' level of priority placed on flood prevention and stormwater management



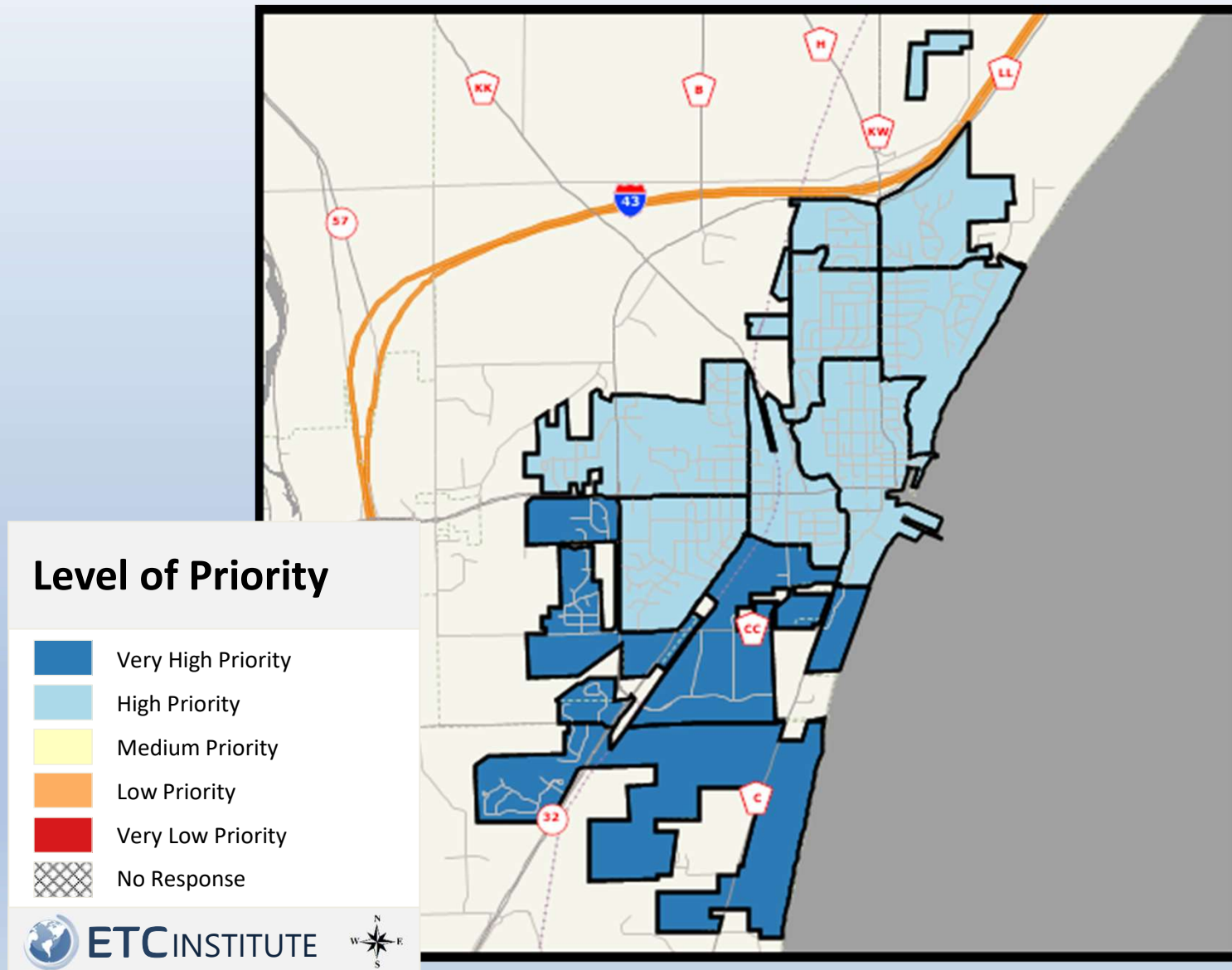
# Q23-3. Respondents' level of priority placed on quality and drivability of City streets



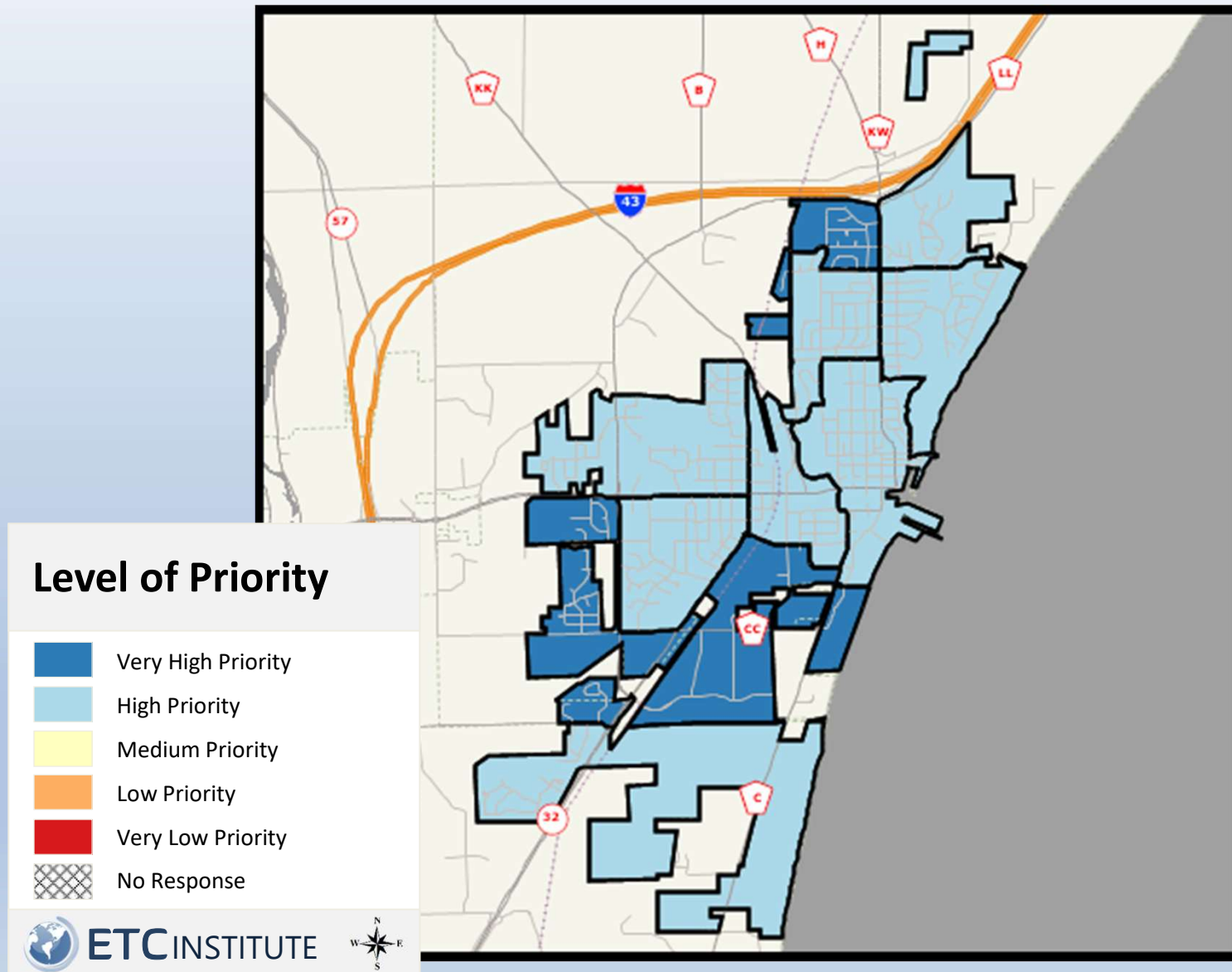
# Q23-4. Respondents' level of priority placed on availability and integration of biking lanes and trails



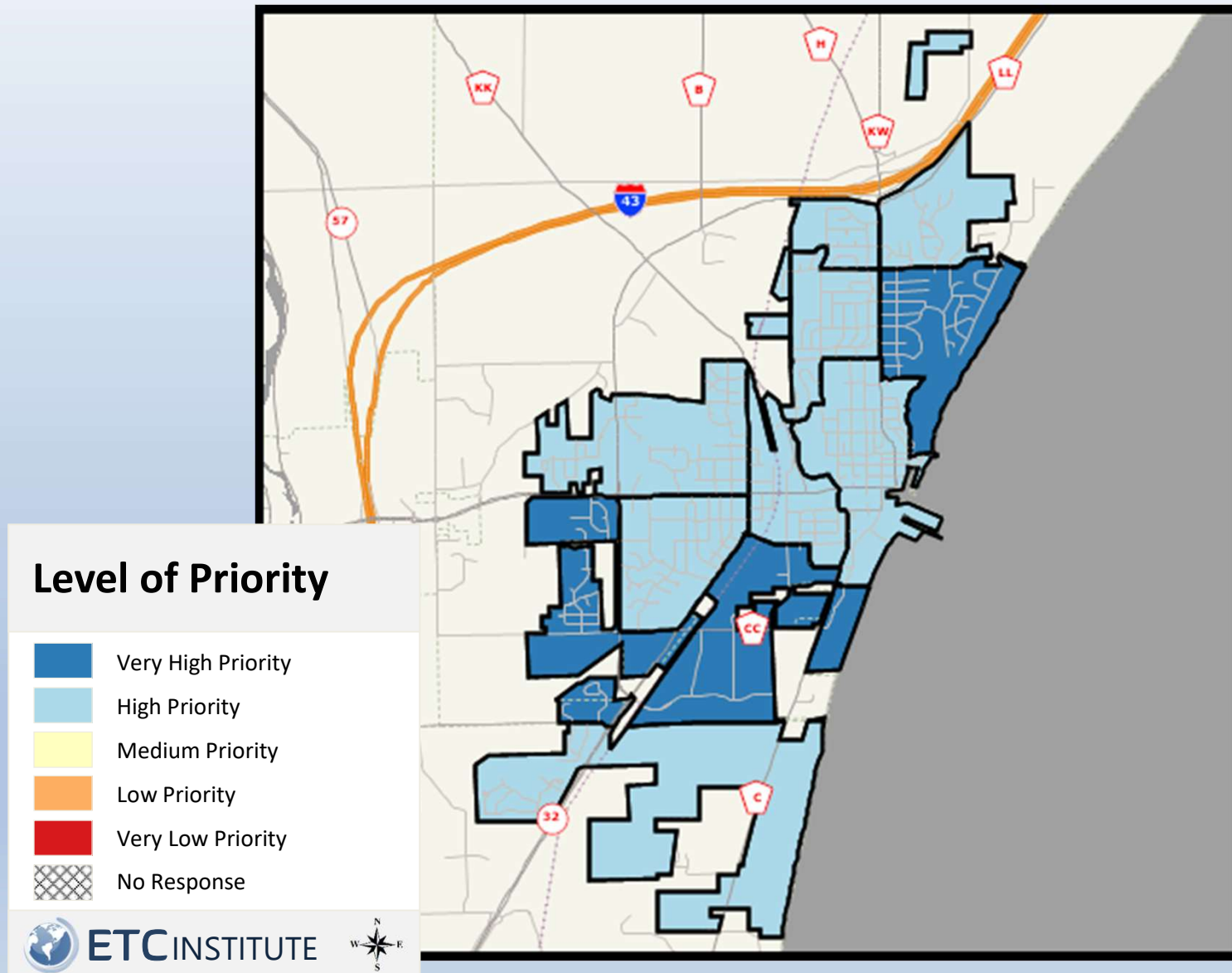
# Q23-5. Respondents' level of priority placed on crime prevention



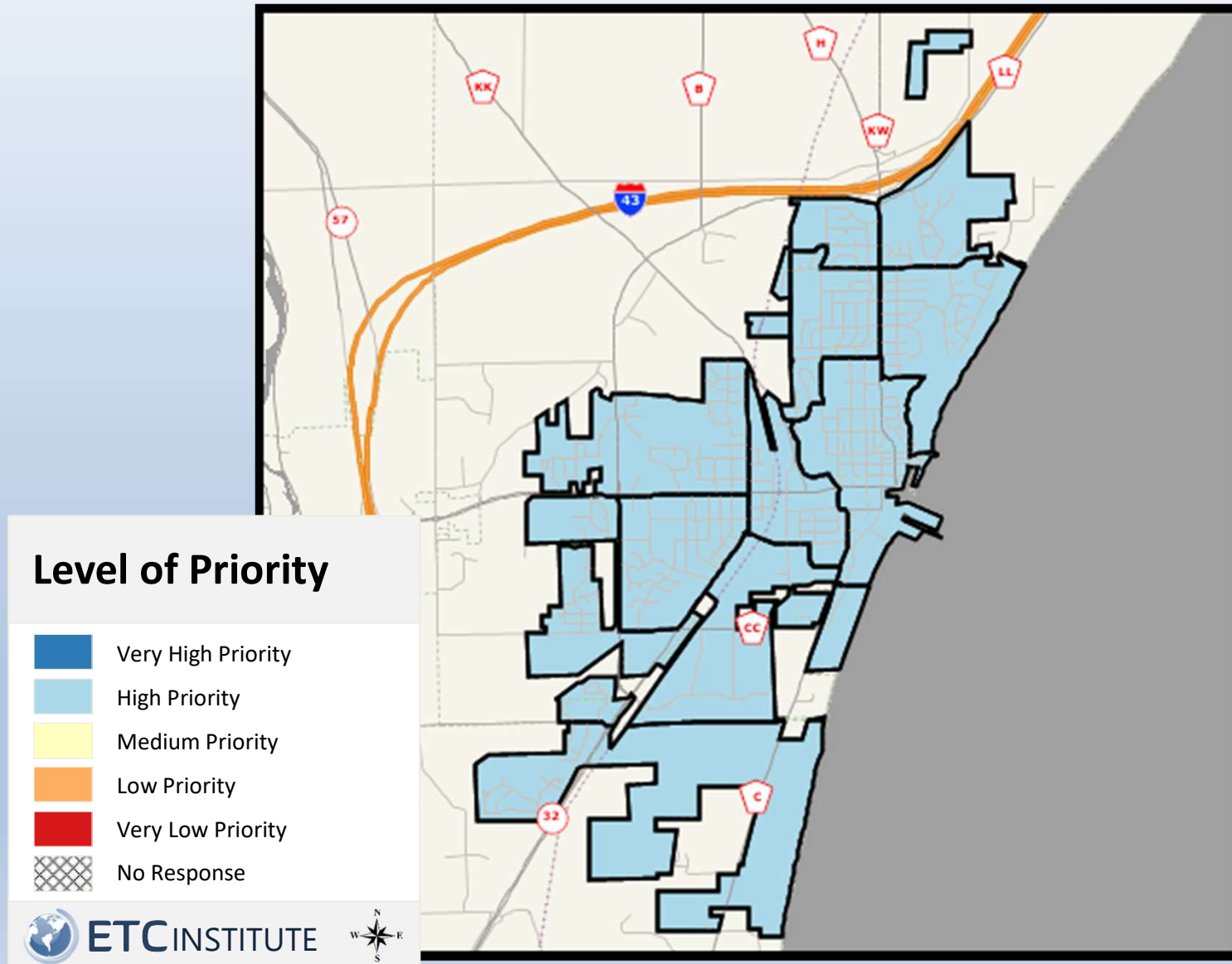
# Q23-6. Respondents' level of priority placed on a balanced City budget



# Q23-7. Respondents' level of priority placed on vibrant business districts

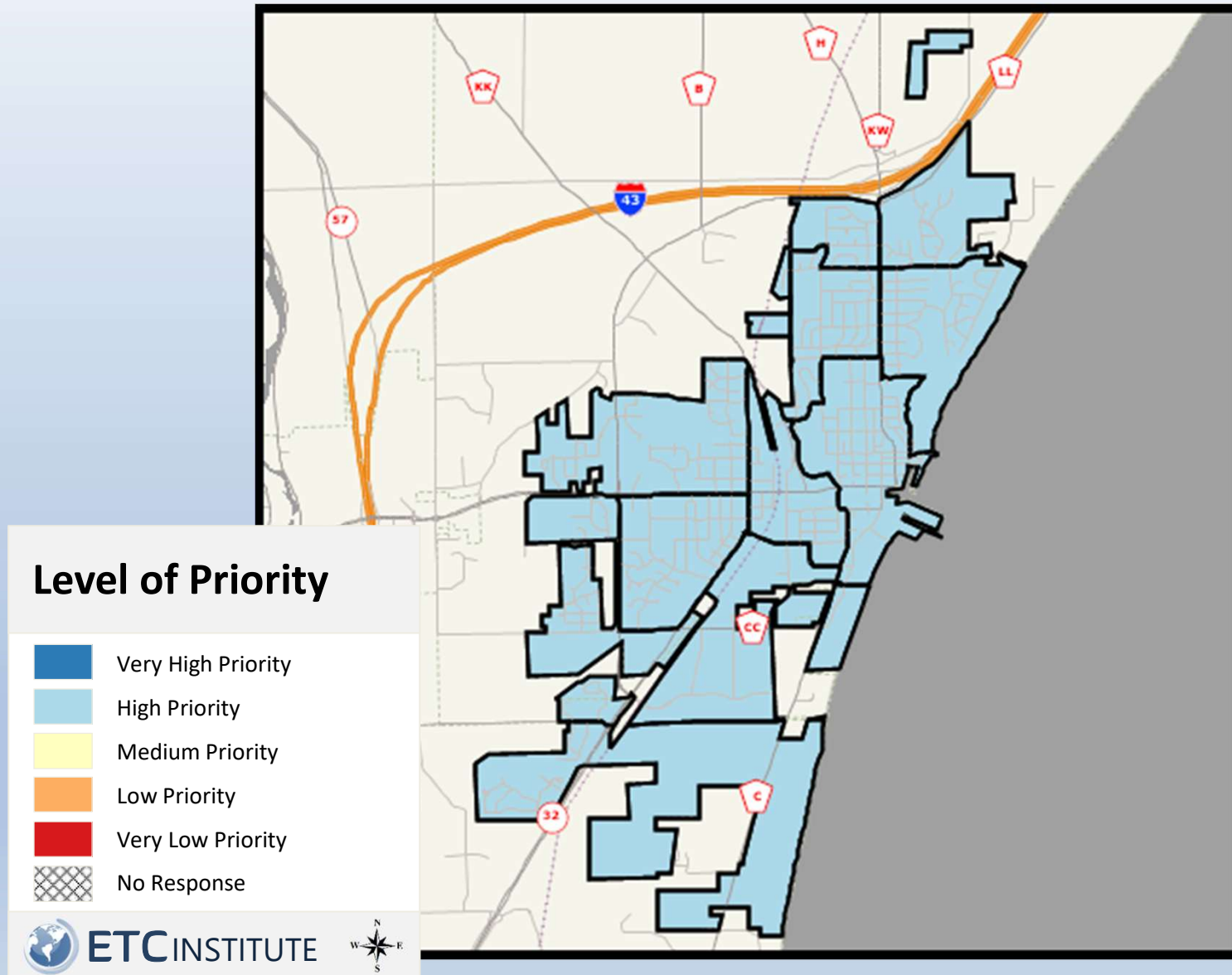


# Q23-8. Respondents' level of priority placed on the variety of restaurants in the business districts

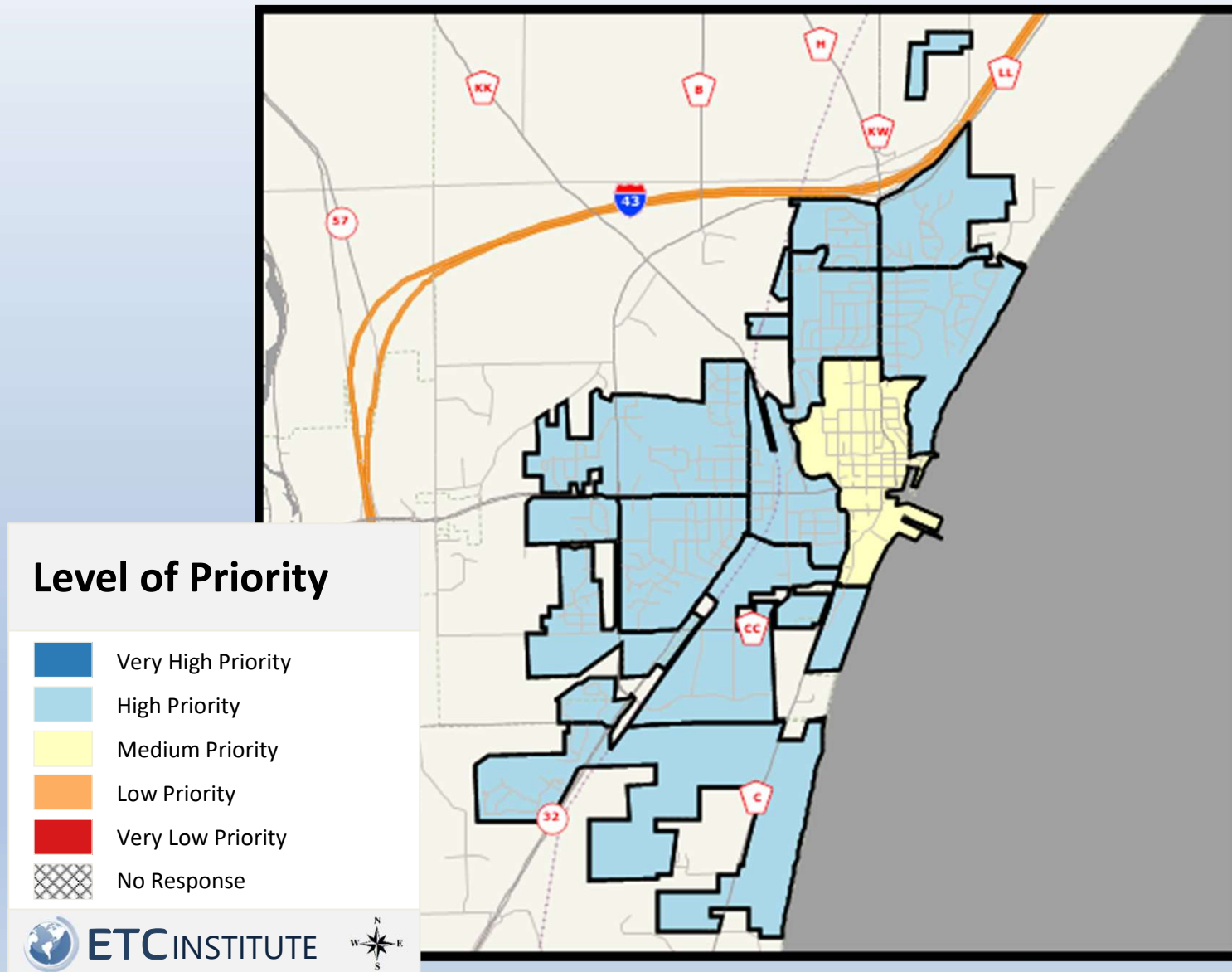




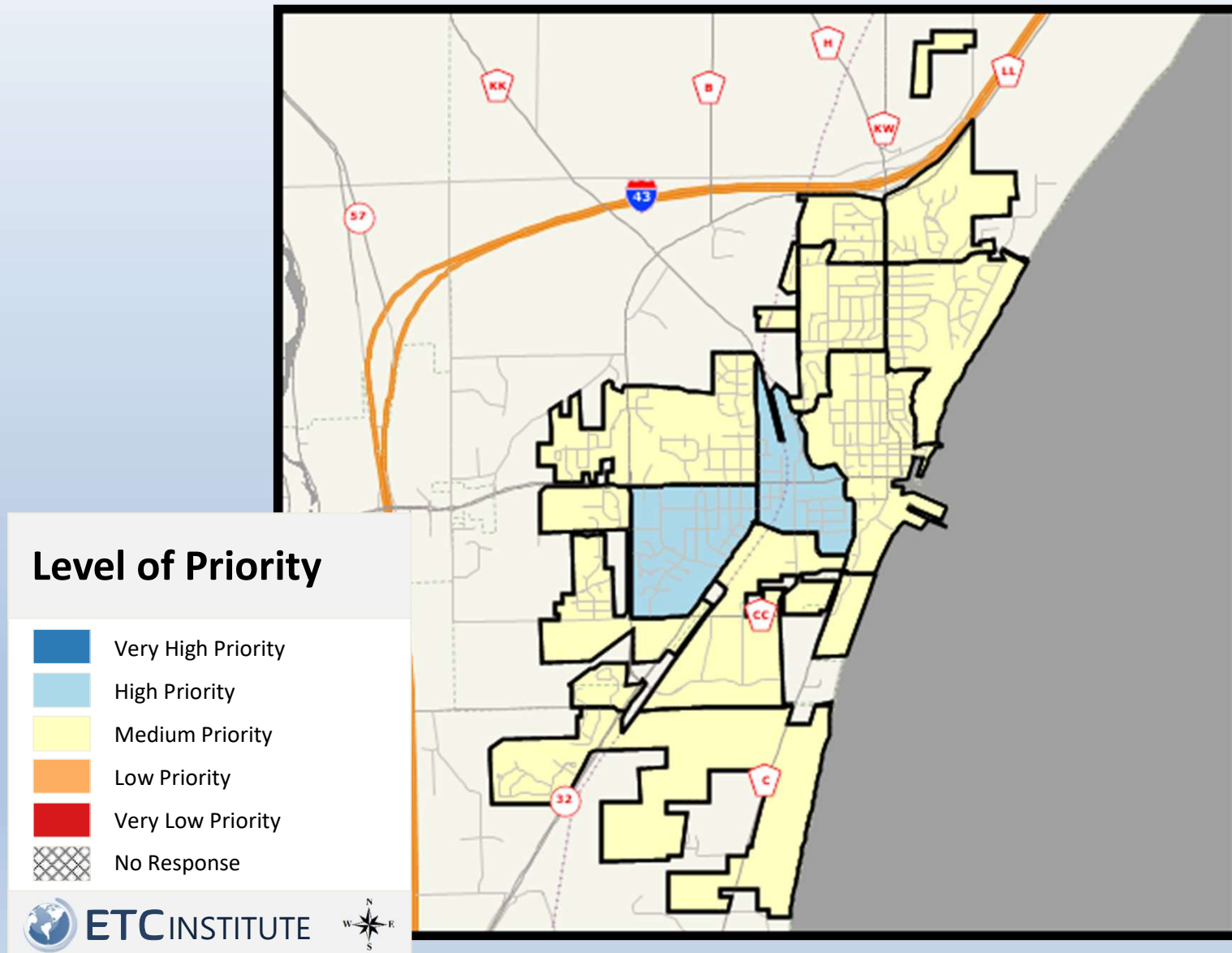
# Q23-9. Respondents' level of priority placed on the variety of retail in the business districts



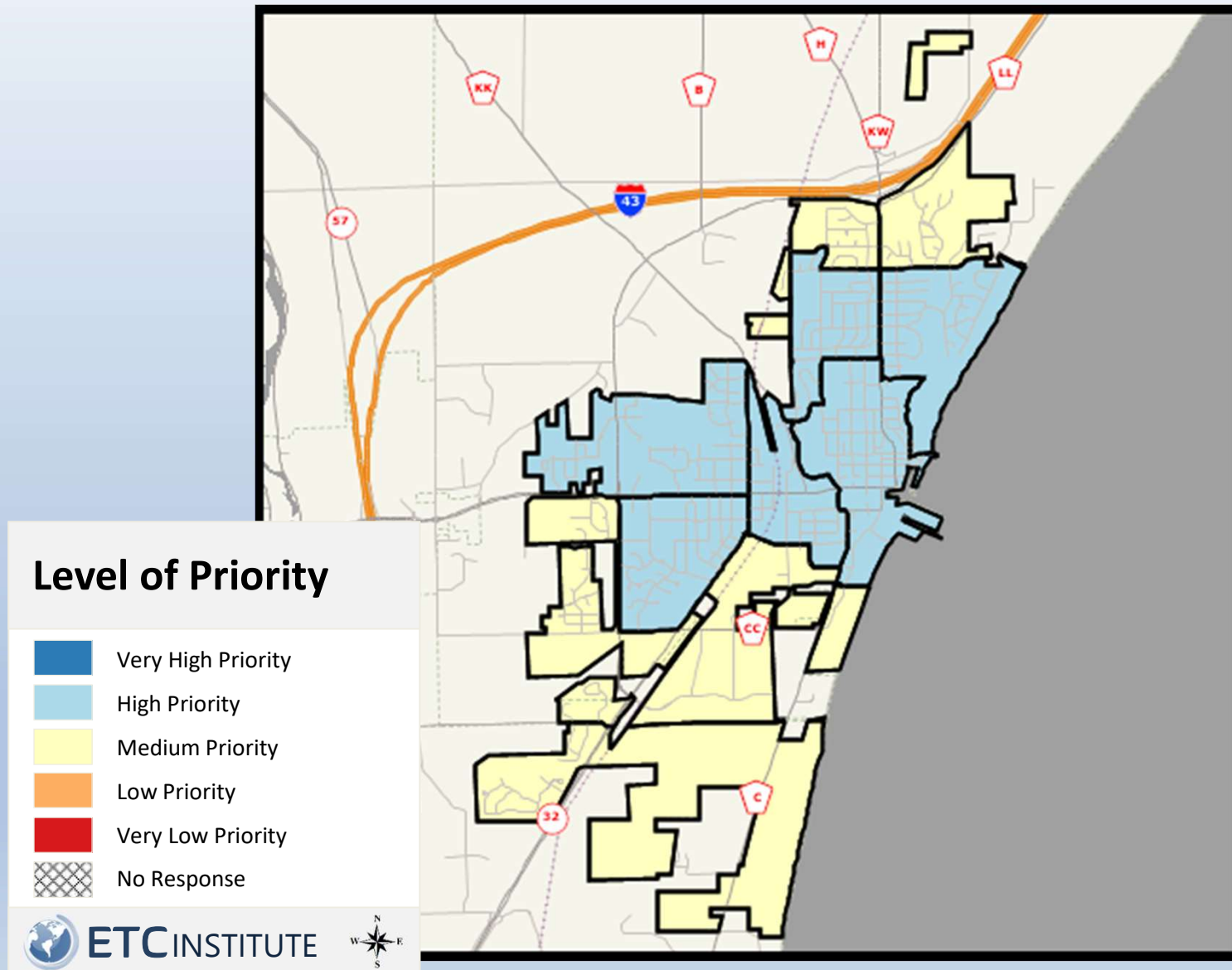
# Q23-10. Respondents' level of priority placed on the availability of parking in the business districts near amenities



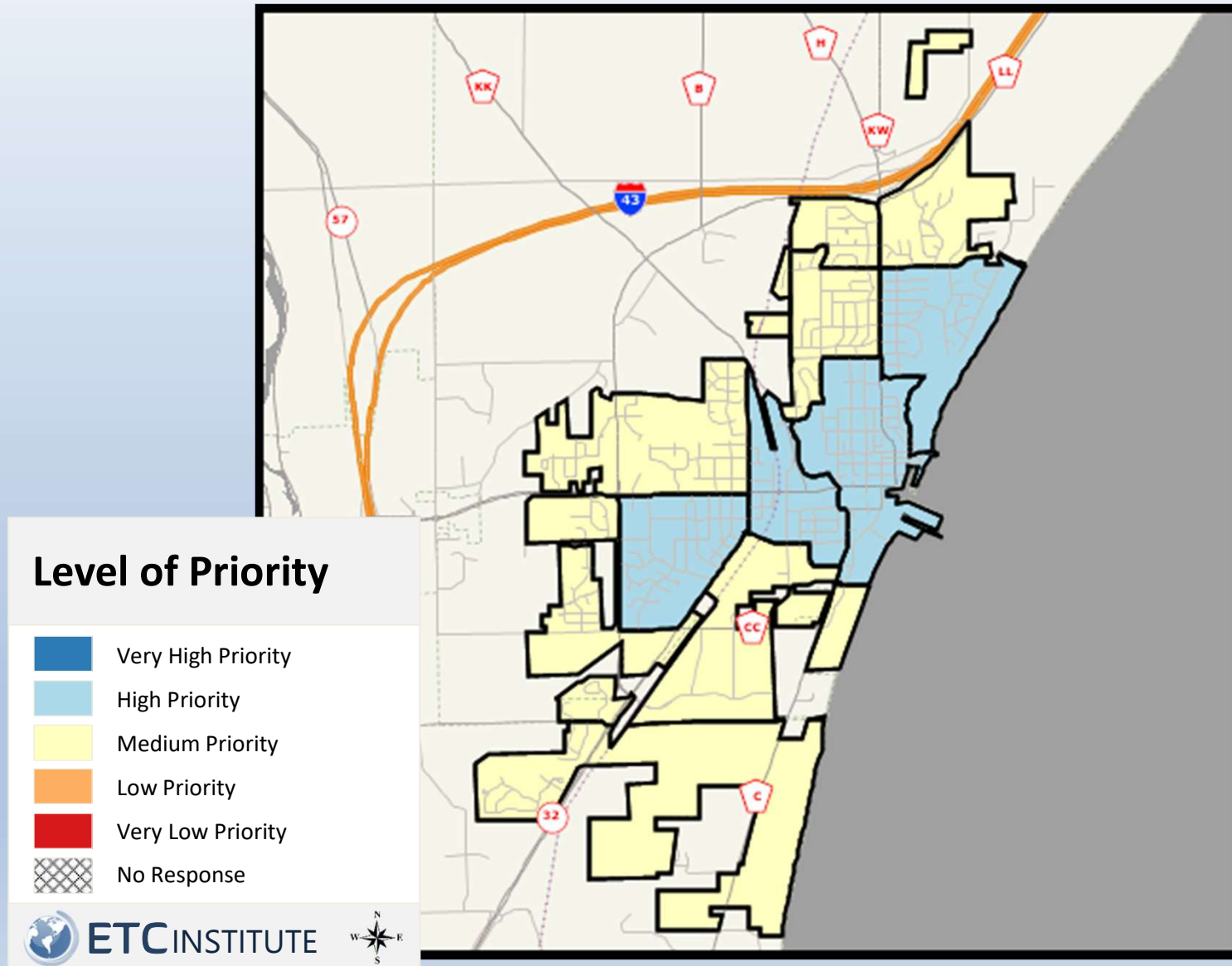
# Q23-11. Respondents' level of priority placed on the diversity of housing choices



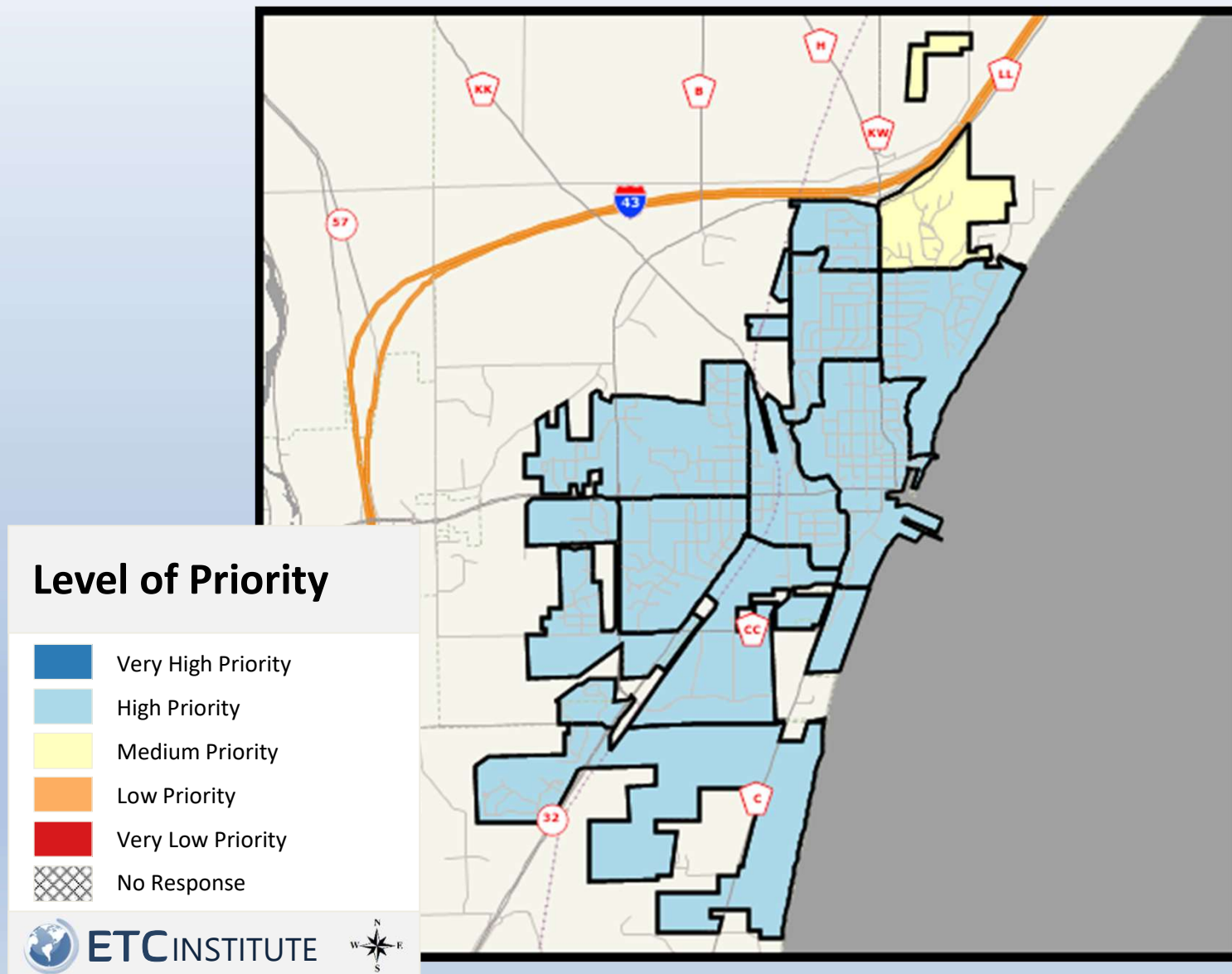
# Q23-12. Respondents' level of priority placed on environmental awareness



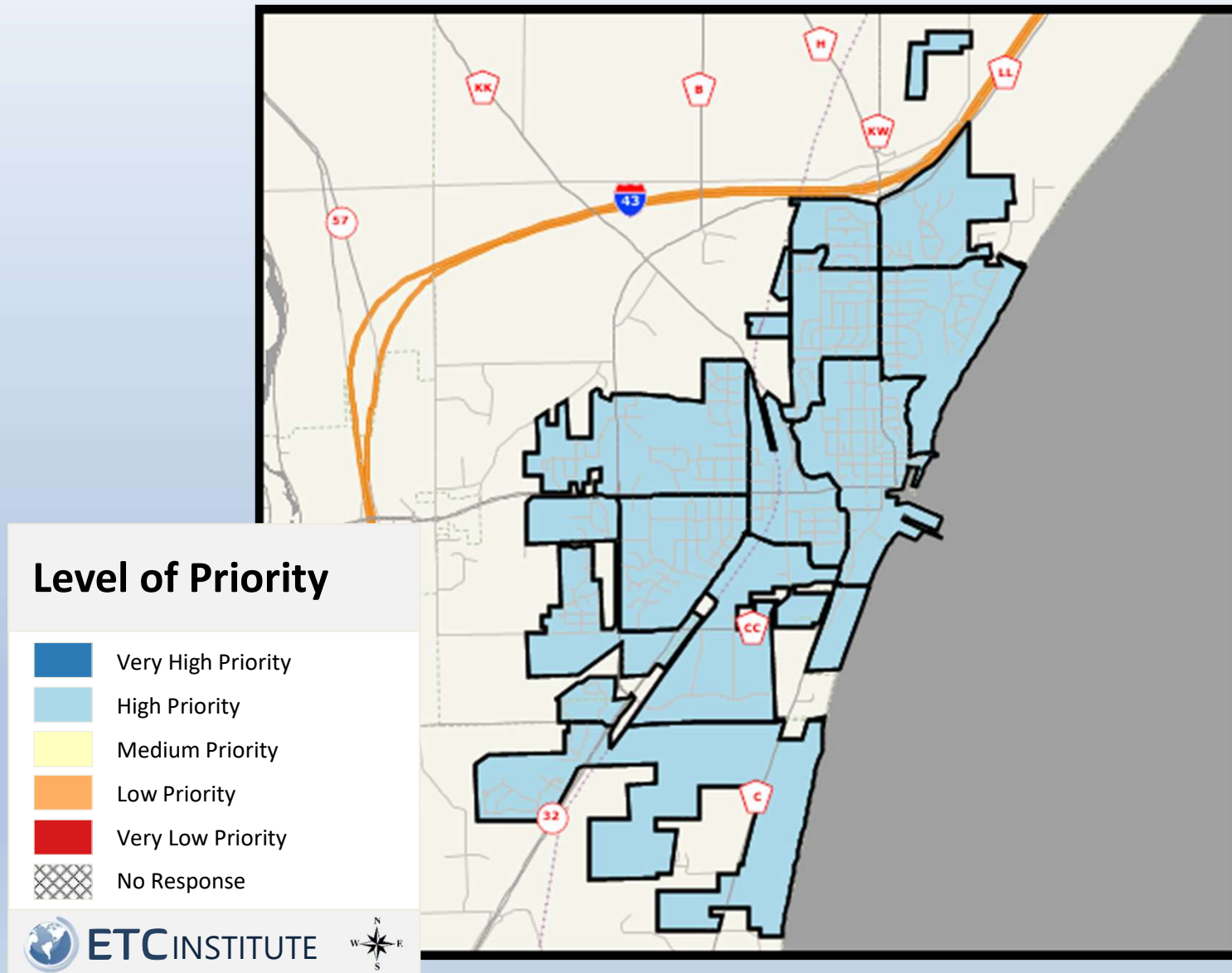
# Q23-13. Respondents' level of priority placed on arts and cultural amenities



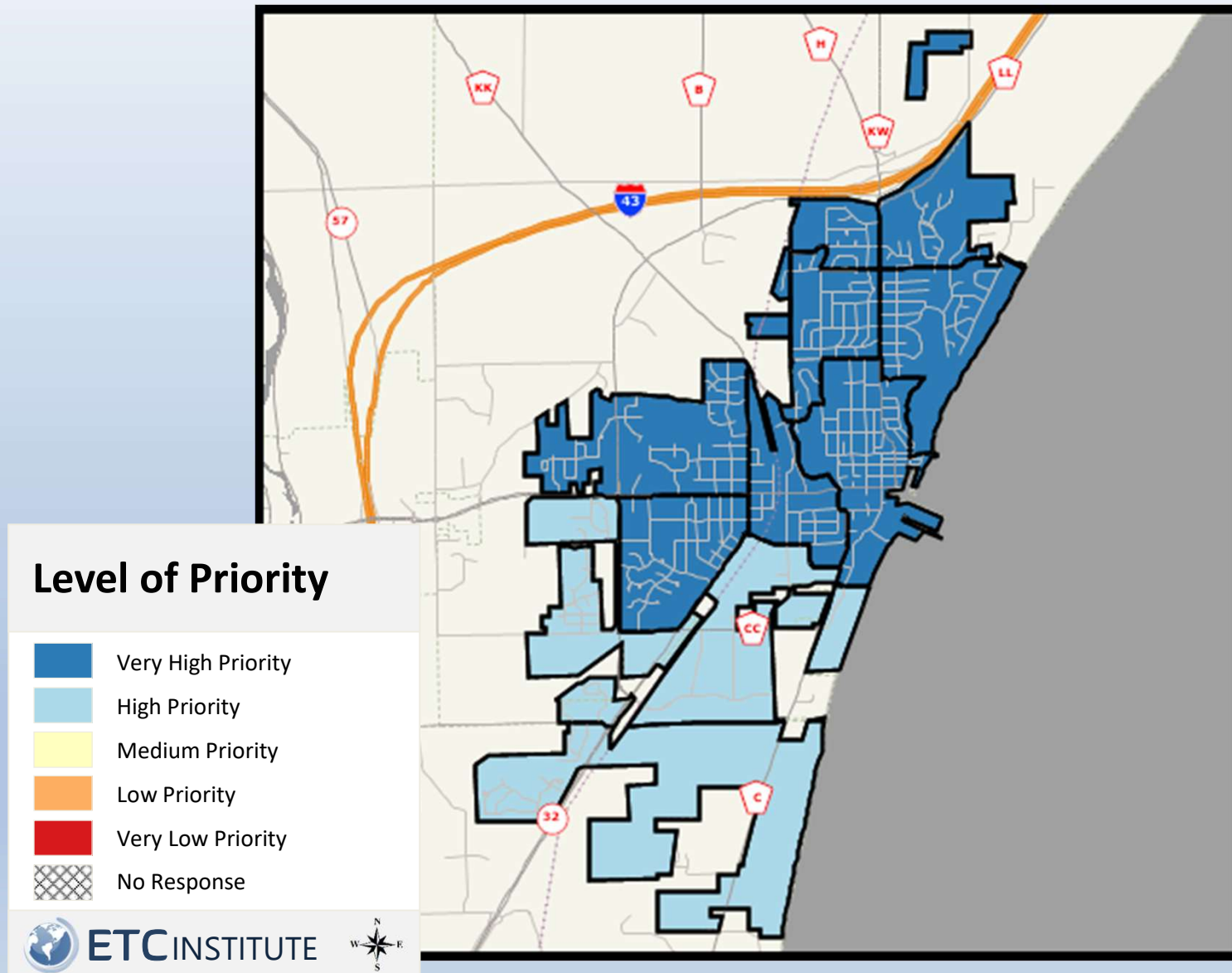
# Q23-14. Respondents' level of priority placed on green space



# Q23-15. Respondents' level of priority placed on historic preservation

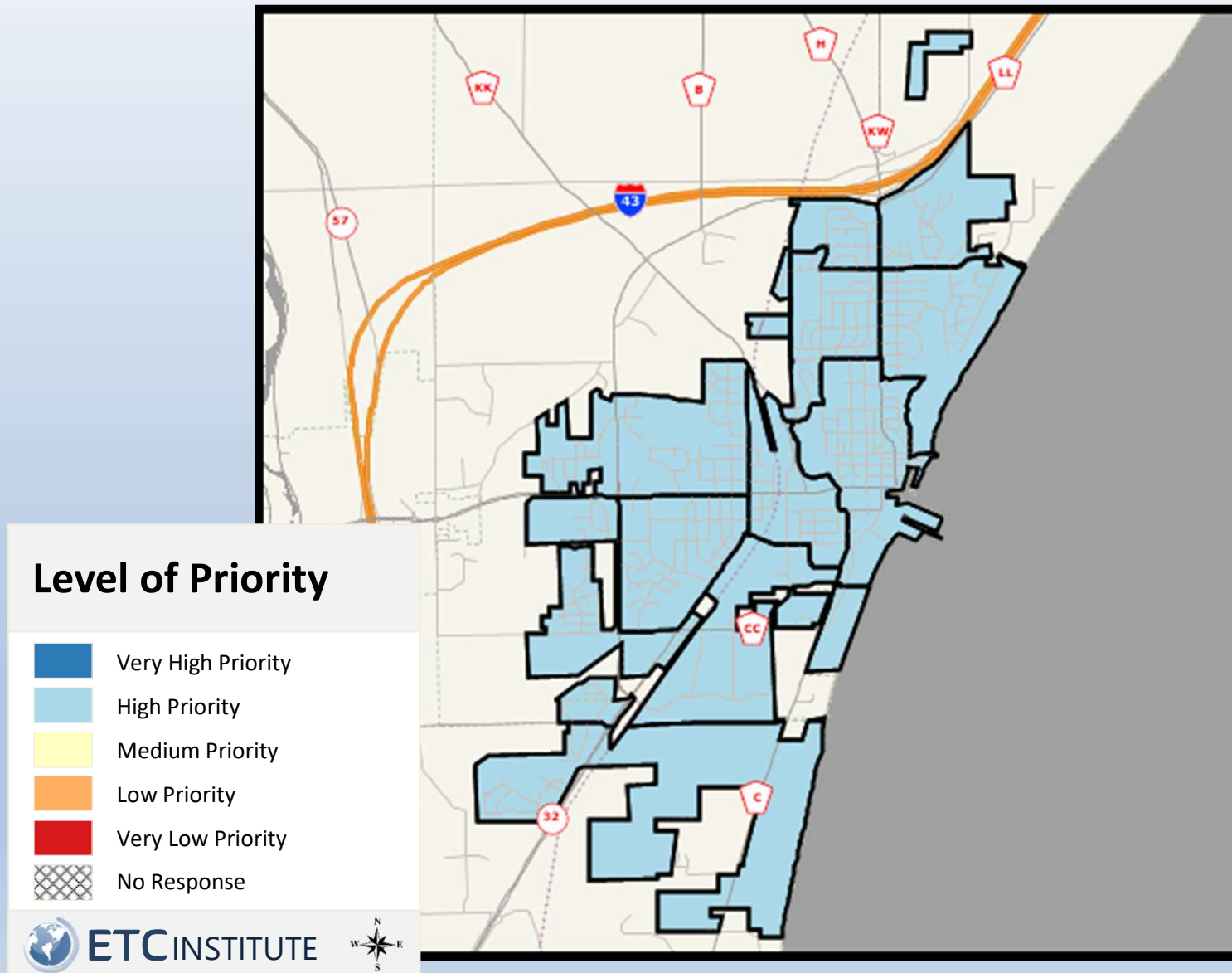


# Q23-16. Respondents' level of priority placed on the overall quality of life





# Q23-17. Respondents' level of priority placed on walkability of the business districts and other areas



# Q23-18. Respondents' level of priority placed on welcoming and inclusive initiatives

